

















# WORKING FOR YOU























# WORKING FOR INDIVIDUALS, GROUPS AND BUSINESSES

Desjardins Financial Security works for individuals, groups and businesses by offering a wide range of life and health insurance and retirement savings products and services. More than 5 million Canadians count on us to protect their health and financial security. It is up to us to guide them every step of the way with a flexible offer that grows with them.

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#### NOTE

This Financial Review presents the financial results of Desjardins Financial Security Life Assurance Company (Desjardins Financial Security, Desjardins Insurance or the "Company") for the year ended December 31, 2016.

#### **VERSION EN FRANÇAIS**

Cette Revue financière est disponible en français et peut être consultée sur notre site Internet : desjardinsassurancevie.com.

Pour obtenir un exemplaire ou des renseignements, communiquez avec nous :

Par téléphone : 418 838-7800 ou

1 877 828-7800, poste 5587796

Par courriel: info@dsf.ca

# DESJARDINS FINANCIAL SECURITY – AT A GLANCE

Desjardins Financial Security offers a wide range of life and health insurance and retirement savings solutions to individuals, groups and businesses through our extensive distribution networks. In fact, the caisse network is taking advantage of its unique position in Quebec to offer members access to our complete insurance and savings offer right in their caisse. We work for individuals, groups and businesses by offering peace of mind to more than five million Canadians who count on us to protect their health and financial security.

#### **IN NUMBERS**

- 4,798 employees
- 10,880 brokers and representatives
- \$96.5 billion in assets under management and administration

#### **DISTRIBUTION NETWORKS**

Our products and services are available to individuals, groups and businesses through:

- Employees at Desjardins caisses and business centres
- A team of 272 financial security advisors dedicated exclusively to caisse members
- Representatives at:
  - SFL and SFL Investments in Quebec
  - Desjardins Financial Security Independent Network and Desjardins Financial Security Investments across Canada, excluding Quebec
  - State Farm in Ontario, Alberta and New Brunswick
- Direct distribution and online services

We also maintain business relationships with a number of partners—group advisors, actuarial-consulting firms, brokers and general agents (MGAs)—to offer our products and services across Canada.

#### MAIN SUBSIDIARIES

On January 1, 2016, we acquired two Desjardins Group subsidiaries to make it easier and more efficient to develop and manage our savings solutions:

- Desjardins Investments Inc. manages Desjardins Funds and offers savings solutions that meet the varied and changing needs of Canadian investors. It is one of the leading investment funds manufacturers in Canada and stands out by its innovative portfolios and award-winning funds.
- Desjardins Investment Product Operations Inc. which is active in:
  - Services for clients and distribution networks
  - Specialized savings product and brokerage services administration
  - Trust services

By pooling our expertise, we can optimize and manage after-sale services for all of our clients.

Desjardins Financial Security has subsidiaries operating in a number of areas, including real estate holdings and management and group savings product distribution, affording us the opportunity to offer our clients mutual funds from leading Canadian manufacturers.

**Assistel inc.**, one of our subsidiaries and a pioneer in assistance services in Canada, gives our clients access to a value-added offer. Assistel has a team of experts who can help clients through difficult situations and emergencies involving travel, car troubles and mental and physical health.

#### **LOCATIONS**

- Head office in Lévis
- Offices in several cities, including Vancouver, Calgary, Edmonton, Winnipeg, Toronto, Montreal, Quebec City, Halifax and St. John's

For contact information, see page 75.

#### MORE THAN 100 YEARS OF EXPERIENCE

As a result of the merger of some 20 companies and blocks of business over the years, Desjardins Financial Security boasts more than a century of experience.

#### **SOLID FOUNDATIONS**

Desjardins Financial Security is the life and health insurer of Desjardins Group, which employs close to 48,000 people and manages more than \$258 billion in assets. Ranked one of the world's strongest banks by *The Banker,* Desjardins has one of the highest capital ratios and credit ratings in the industry.

#### INDUSTRY RANKINGS<sup>1</sup>

- First in Ouebec<sup>2</sup>
- Fifth in Canada

in terms of written premiums

<sup>&</sup>lt;sup>1</sup> The market data cited in this Financial Review is based on the most recent information published in reports by the Office of the Superintendent of Financial Institutions and the Autorité des marchés financiers, most of which is as at December 31, 2015.

<sup>&</sup>lt;sup>2</sup> Tied with another insurer with a 17.7% market share in Quebec.





# MESSAGE FROM MANAGEMENT

#### RESULTS THAT REFLECT THE TRUST OF OUR MEMBERS AND CLIENTS

Throughout the year, we worked for the people who chose us to protect their health and financial security. Our wide range of flexible products and services help our clients and their families find the peace of mind they're looking for. Our excellent results reflect the trust they've placed in us and the value of the solutions we offer them.

#### **EVEN BETTER SAVINGS AND INVESTMENT SOLUTIONS**

On January 1, 2016, we acquired Desjardins Investments and Desjardins Investment Product Operations, making it more efficient to develop and manage our savings solutions. This way, we can grow our offer in response to the needs of our diverse client segments.

Our teams developed new investment solutions to meet the growing needs of investors who prefer a more self-directed approach. Our clients can now purchase their market-linked guaranteed investments online—a first in the Canadian investment industry. We also continue to offer outstanding service to investors who want to work with an advisor.

We introduced the Desjardins SocieTerra Environmental Bond Fund and Cleantech Fund—the first of their kind in Canada—in response to our clients' growing interest in responsible investments.

Financial education is another great way for us to be there for our clients. After landing our largest group retirement savings contract to date, which covers some 12,000 active employees, we held 648 financial education sessions. Close to 85% of the employees benefited from our expertise to make informed decisions about investment instructions that will help them reach their retirement goals.

#### AN INSURANCE OFFER WITH GREATER FLEXIBILITY

We found ways to offer plan members with chronic illnesses living outside of Quebec even better support. We have a team of specialized pharmacists available to help these individuals manage the different aspects of their illness so they can focus on getting better.

In 2016, we began offering our life insurance products through State Farm Canada, which we acquired in 2015. This new client segment now has access to our complete savings and insurance offer.

In an effort to make the online experience for our group insurance clients better, we made improvements to the Health is Cool 360° website and the Claim 360° mobile app. They're now even easier to use and more attractive and interactive than ever.

#### **OUR COMMITMENT TO BETTER SERVING OUR MEMBERS AND CLIENTS**

As we begin 2017, we look forward with confidence in our ability to fully meet the needs of our members and clients thanks to a first-rate offer and the expertise our employees and partners are known for. We'd like to thank them for their steadfast commitment.

More than 5 million Canadians chose us as their insurer. And it's a privilege to serve them; protecting their health and financial security is a responsibility we don't take lightly. We'll do everything in our power to exceed their expectations so that we may continue to work for individuals, groups and businesses.

GUY CORMIER, MBA President and Chief Executive Officer, Desjardins Group Chief Executive Officer, Desjardins Financial Security GREGORY CHRISPIN, CFA, IAS.A Executive Vice-President, Wealth Management and Life and Health Insurance, Desjardins Group President and Chief Operating Officer, Desjardins Financial Security

# **KEY ACHIEVEMENTS IN 2016**

### NET INCOME OF \$504.5M.

passing the record high of half a billion

#### **RETURN**

on shareholder equity of 17.9%

# IN-FORCE INSURANCE growth of 3.1%

### GROSS INSURANCE PREMIUMS

reached the \$4B mark for the first time

#### **NET GROUP RETIREMENT SAVINGS SALES**

up 110%, thanks to our largest contract to date; based on gross sales data compiled by LIMRA,\* we are number one in Canada

# TOTAL NET SAVINGS SALES UP \$4.4B.

due in large part to the acquisition of Desjardins Investments

# GROUP AND BUSINESS INSURANCE SALES

outside Quebec of

\$121M

#### TOTAL FINANCING COVERED WITH LOAN INSURANCE

(life coverage) of

un 2 5%

# ASSETS UNDER MANAGEMENT AND ADMINISTRATION OF \$96.5B,

more than double last year's results, largely due to the acquisition of the two subsidiaries on January 1, 2016

### STRICT EXPENSE CONTROLS

EXCELLENT FINANCIAL STABILITY

#### \* Data compiled as at September 30, 2016 by LIMRA (Life Insurance and Market Research Association)

#### **PRODUCTS AND SERVICES**

#### FOR INDIVIDUALS AND FAMILIES

#### Picture of your personal finances

We offer an online questionnaire with nine simple questions to help individuals and families determine their financial needs and better understand the importance of strengthening their financial plan with life and health insurance.

#### **Savings-Life Insurance enhancements**

Desjardins members with Savings-Life Insurance for a personal chequing or qualifying share account are now covered in the event of a cancer diagnosis, on top of their life insurance. This basic financial support ensures that members are:

- Equipped to deal with the financial repercussions (e.g., medical tests at private facilities, caregiver expenses)
- Able to focus on getting better, instead of worrying about money

#### Tangible member advantages

The Desjardins Advantage is our way of giving our members exclusive benefits that make a real difference in their lives:

- Nearly 100,000 members have benefited from the three-day discount on allinclusive travel insurance from Desjardins.
- Our free assistance services are becoming increasingly popular. Close to 32,000 members have taken advantage of our Travel Assistance, Identity Theft Assistance and Estate Assistance services, and a number of our members under the age of 25 have signed up for Roadside Assistance.

#### Clearer and more transparent investment reports

We know that making sense of financial reports and documents is not always easy. This is why we have made our reports on regulated investment products such as Desjardins Funds even easier to understand. Our clients now get more transparent and straightforward information on their investment returns, the fees and the compensation paid to their broker.

#### More diversified specialized savings and investment products

As our clients' priorities and circumstances change, so do their financial needs. To keep pace, we have expanded our specialized savings and investment offer with:

- Four new market-linked guaranteed investments, including Guar@nteed Investments available exclusively online
- Nine new Desjardins Funds; two in the Ibrix line and three to boost our responsible investing offer

#### FOR GROUPS AND BUSINESSES

#### Patient support program

Plan members outside Quebec who are suffering from a critical illness can count on the support of a team of specialized pharmacists that goes beyond filling prescriptions; these experts provide guidance on all aspects of managing the insured's illness. It is our way of helping our plan members focus on what is really important.

#### Group retirement savings education

Financial education is another tangible way to support our clients. When we landed our largest group retirement savings contract to date, we held no less than 648 financial education sessions for some 12,000 active employees. Close to 85% of the participants benefited from our expertise to make informed decisions about investment instructions that will help them reach their retirement goals.

#### New disability management office

We opened a disability management office in Montreal to be closer to our group insurance plan members in the city and its surrounding areas.

#### OTHER NOTEWORTHY ACHIEVEMENTS

#### Improvements to our online services

As our world becomes increasingly more mobile and connected, we have continued to improve our online platforms by making them more appealing, practical and interactive. Here are some of the advantages of our online offer:

- A more simple and seamless experience on our group insurance website, Health is Cool 360° and our mobile app, Claim 360°
- New features for Desjardins Funds in AccèsD
- New market-linked guaranteed investment offer available online—a first in the Canadian investment industry

#### An expanded offer for our distribution networks

We are making strides in making our products even more accessible across our distribution networks. Desjardins Securities now offers Desjardins Funds and our life insurance products are now available through State Farm agencies, topping off our savings and insurance offer for this new client segment.

#### Awards and recognition

We have received a number of awards and industry recognition, showing that our clients' investments are in good hands. Here are some of our most recent awards:

- Desjardins Quebec Balanced Fund won the Lipper Fund Award for the topperforming neutral balanced fund for the past ten years and the Fundgrade A+ Award in the Canadian investment fund category for its stellar performance in 2015
- Our market-linked guaranteed investments won Best Distributor in Canada and Best Capital Protected Distributor in the Americas from Americas Structured Products and Derivatives.

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# RESPONSIBILITY FOR FINANCIAL REPORTING

The Consolidated Financial Statements of Desjardins Financial Security Life Assurance Company (the Company) and the information contained in its Financial Review have been prepared by the Company's management. These Consolidated Financial Statements have been prepared in accordance with the International Financial Reporting Standards described in the notes thereto and contain amounts that are based on management's best judgment within reasonable limits of materiality.

To discharge its responsibilities for the reliability and integrity of the financial data, management has established systems to ensure strict control over accounting records, operations, and the various systems used.

The Company's Board of Directors approves the information contained in the Financial Review and, as part of its responsibilities, oversees management's preparation of the financial statements and maintenance of appropriate internal control systems. The Board of Directors exercises this responsibility primarily through its Audit and Risk Management Committee, whose members are neither management nor employees of the Company. The Audit and Risk Management Committee regularly meets with management, the appointed actuary, the internal auditor and the independent auditor. The independent auditor's representatives may, if they deem it necessary, request meetings with the Audit and Risk Management Committee. The Board of Directors, through its Investment Committee and Audit and Risk Management Committee, approves the Company's investment policies and monitors the activities governed by these policies. The Board of Directors also oversees the Company's transactions with interested parties and with persons related to its members and officers through its Ethics Committee, to which all major transactions of this nature must be submitted for approval.

In accordance with sound corporate governance practices, the Company has a governance policy. The Board of Directors has mandated the Executive Committee to oversee governance. This Committee is responsible for evaluating the implementation of the mechanisms required to ensure efficient and effective governance.

The appointed actuary, who is appointed by the Board of Directors, is responsible for performing an annual valuation of the Company's policy liabilities in accordance with the standards of the Canadian Institute of Actuaries and the requirements of the Act respecting insurance (Quebec) and for reporting thereon to the Company's policyholders and shareholder. To this end, the appointed actuary may ask to meet with the Audit and Risk Management Committee as well as the Board of Directors. To perform this valuation, the appointed actuary makes assumptions as to future interest, mortality, morbidity and contract cancellation rates, underwriting experience, inflation, reinsurance recoverables, expenses and other contingencies, by taking into consideration the circumstances specific to the Company. In the appointed actuary's report, the scope of the valuation is defined and an opinion is issued. Each year, the appointed actuary is required to perform an analysis of the Company's financial position and prepare a report for the Board of Directors. This analysis tests the Company's capital adequacy for a five-year period, under adverse economic and business conditions.

The independent auditor appointed by the shareholder, PricewaterhouseCoopers LLP, is responsible for auditing the Company's Consolidated Financial Statements and has full and unrestricted access to the Audit and Risk Management Committee's meetings, as well as to any information required in order to express an audit opinion on these financial statements.

The Autorité des marchés financiers (AMF) has the authority to audit the Company's compliance with the Act respecting insurance (Quebec), which aims primarily at protecting contract holder interests and ensuring companies maintain a sound financial position.

**Gregory Chrispin, CFA, IAS.A**President and Chief Operating Officer

François Drouin, CPA, CA Senior Vice-President, Finance

Lévis, February 16, 2017

## INDEPENDENT AUDITOR'S REPORT

To the contract holders and shareholder of Desjardins Financial Security Life Assurance Company

We have audited the accompanying consolidated financial statements of Desjardins Financial Security Life Assurance Company, which comprise the consolidated balance sheet as at December 31, 2016, and the consolidated statements of net income, comprehensive income, changes in equity and cash flows for the year then ended and the accompanying notes including a summary of significant accounting policies and other explanatory information.

# MANAGEMENT'S RESPONSIBILITY FOR THE CONSOLIDATED FINANCIAL STATEMENTS

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with International Financial Reporting Standards, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

#### **AUDITOR'S RESPONSIBILITY**

Our responsibility is to express an opinion on these consolidated financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained in our audit is sufficient and appropriate to provide a basis for our audit opinion.

#### **OPINION**

In our opinion, the consolidated financial statements present fairly, in all material respects, the financial position of Desjardins Financial Security Life Assurance Company as at December 31, 2016, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards.

Montreal, Quebec February 16, 2017

<sup>1</sup> CPA auditor, CA, public accountancy permit No. A110766

Pricewaterhouse Coopers U.P.

# **APPOINTED ACTUARY'S REPORT**

To the policyholders, the shareholder and the directors of Desjardins Financial Security Life Assurance Company

I have valued the policy liabilities and reinsurance recoverables of Desjardins Financial Security Life Assurance Company for its consolidated balance sheet as at December 31, 2016, and their changes in the consolidated statement of net income for the year then ended, in accordance with accepted actuarial practice in Canada, including selection of appropriate valuation assumptions and methods.

In my opinion, the amount of the Company's policy liabilities, net of reinsurance recoverables, makes appropriate provision for all policy obligations and the consolidated financial statements fairly present the results of the valuation.

The valuation complies with an Act respecting insurance (Quebec) and its regulations.

**Nathalie Bouchard, FSA, FICA** Fellow, Canadian Institute of Actuaries

Lévis, February 16, 2017

# **CONSOLIDATED STATEMENT OF NET INCOME**

for the years ended December 31 (in millions of Canadian dollars)

(in millions of Canadian dollars)	Notes	2016	2015
Income			
Insurance premiums		\$4,058.7	\$ 3,939.5
Annuity premiums		336.3	297.0
Ceded premiums		(178.7)	(173.4)
Net premiums		4,216.3	4,063.1
Net investment income	3d	922.3	1,024.3
Other income		917.3	340.3
		6,055.9	5,427.7
Expenses			
Expenses attributable to contract holders			
Benefits		3,009.9	2,998.9
Ceded benefits		(105.6)	(110.1)
Change in actuarial liabilities	12e	716.9	619.5
Change in ceded actuarial liabilities	12e	(79.6)	(62.9)
Dividends and experience refunds		130.0	143.1
Interests on benefits and deposits		15.4	15.1
		3,687.0	3,603.6
Commissions		332.3	325.5
Operating expenses	24	1,308.4	839.2
Premium taxes		121.8	116.6
		5,449.5	4,884.9
Operating income		606.4	542.8
Income taxes	19	101.9	94.4
Net income		\$ 504.5	\$ 448.4
ALLOCATION OF NET INCOME			
Attributable to non-controlling interests		\$ 2.8	\$ 1.8
Attributable to participating contract holders		125.2	110.6
Attributable to the shareholder		376.5	336.0
Net income		\$ 504.5	\$ 448.4

The accompanying notes are an integral part of the Consolidated Financial Statements.

# CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

for the years ended December 31 (in millions of Canadian dollars)

n millions of Canadian dollars)	Note	2016	2015
Net income		\$ 504.5	\$ 448.4
Other comprehensive income			
Items that will not be reclassified subsequently to the Consolidated Statement of Net Income			
Remeasurement of net defined benefit plan liabilities		27.2	28.9
Income taxes		(7.2)	(7.9)
Revaluation of properties	3c	31.8	_
Income taxes		(5.3)	_
		46.5	21.0
Items that could be reclassified subsequently to the Consolidated Statement of Net Income			
Unrealized gains on available-for-sale assets		80.0	28.3
Income taxes		(15.0)	9.8
		65.0	38.1
Reclassification to net income of net gains on available-for-sale assets		(85.6)	(98.6)
Income taxes		8.7	17.6
		(76.9)	(81.0)
Total other comprehensive income		34.6	(21.9)
Comprehensive income		\$ 539.1	\$ 426.5
ALLOCATION OF COMPREHENSIVE INCOME			
Attributable to non-controlling interests		\$ 2.8	\$ 1.8
Attributable to participating contract holders		127.4	113.6
Attributable to the shareholder		408.9	311.1
Comprehensive income		\$ 539.1	\$ 426.5

The accompanying notes are an integral part of the Consolidated Financial Statements.

# **CONSOLIDATED BALANCE SHEET**

(in mill	ions of	Canadian	dollars	(,
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(in millions of Canadian dollars)	Notes	2016 December 31	2015 December 31
ASSETS		December 31	December 51
Investments	3		
Cash and short-term investments	3	\$ 865.5	\$ 496.9
Bonds		13,004.3	13,511.7
Mortgage and business loans		3,133.3	2,868.8
Shares		2,471.1	2,105.4
Contract loans		188.4	187.9
		2,060.4	1,761.0
Investment property Investments accounted for using the equity method		462.4	285.4
			454.0
Securities borrowed or purchased under reverse repurchase agreements  Derivative financial instruments	r	438.3	
	5	310.3	324.6
Other loans and investments		39.4	31.2
Oil	10	22,973.4	22,026.9
Other assets	10	743.4	710.8
Reinsurance assets	8	929.5	815.0
Deferred tax assets	19	21.6	5.6
Fixed assets	9	83.2	97.8
Segregated fund net assets	11	11,956.8	9,776.5
Total assets		\$ 36,707.9	\$33,432.6
LIABILITIES			
Policy liabilities			
Insurance contract liabilities			
Actuarial liabilities	12	\$ 17,761.4	\$17,008.5
Provisions for benefits, dividends and experience refund		394.3	400.3
Contract holder deposits		638.3	632.5
Investment contract liabilities	13	75.6	73.3
		18,869.6	18,114.6
Commitments related to securities lent or sold under repurchase agreements		538.9	753.7
Derivative financial instruments	5	68.0	89.6
Other liabilities	14	1,078.4	947.7
Deferred tax liabilities	19	225.3	211.2
Net defined benefit plan liabilities	15	247.8	231.4
Preferred share liabilities	16	700.0	700.0
Segregated fund net liabilities	11	11,956.8	9,776.5
Total liabilities		\$33,684.8	\$30,824.7
EQUITY		<del>+55/655</del>	450/02 117
		¢ 1/E 0	¢ ///1 E
Attributable to participating contract holders		\$ 145.9	\$ 441.5
Attributable to the shareholder		2,850.5	2,141.6
Attributable to participating contract holders and the shareholder		2,996.4	2,583.1
Non-controlling interets		26.7	24.8
Total equity		\$ 3,023.1	\$ 2,607.9
Total liabilities and equity		\$36,707.9	\$33,432.6

The accompanying notes are an integral part of the Consolidated Financial Statements.

On behalf of the Board of Directors,

**Jean-Robert Laporte, B.A. L.L.L.**Chair of the Board of Directors

Robert St-Aubin, FCPA, FCA

Chair of the Audit and Risk Management Committee

# CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

for the years ended December 31 (in millions of Canadian dollars)

			Retained	l earnings	,	Accumula compre income	ehen	sive			Total equity	,		
	Share capite (Note	al	c	Partici- pating ontract olders	Share- holder	C	artici- oating ontract olders		Share- holder	i C	Partici- pating ontract polders	Share- holder	cc	Non- ontrol- ling terest
Balance as at December 31, 2014	\$ 307	.0	\$	296.8	\$ 1,366.2	\$	31.1	\$	264.3	\$	327.9	\$ 1,937.5	\$	16.2
Net income for 2015				110.6	336.0						110.6	336.0		1.8
Other comprehensive income				2.6	18.4		0.4		(43.3)		3.0	(24.9)		
Dividends					(107.0)							(107.0)		
Net amounts received														6.8
Balance as at December 31, 2015	\$ 307	.0	\$	410.0	\$ 1,613.6	\$	31.5	\$	221.0	\$	441.5	\$ 2,141.6	\$	24.8
Net income for 2016				125.2	376.5						125.2	376.5		2.8
Other comprehensive income				1.2	18.9		1.0		13.5		2.2	32.4		
Dividends					(167.0)							(167.0)		
Acquisition (Note 25)	44	.0										44.0		
Transfer from the participating fund <sup>1</sup>				(393.0)	393.0		(30.0)		30.0		(423.0)	423.0		
Net distributions														(0.9)
Balance as at December 31, 2016	\$ 351.	.0	\$	143.4	\$2,235.0	\$	2.5	\$	264.5	\$	145.9	\$2,850.5	\$	26.7

During 2015, the Company adopted a participating fund surplus management policy. In 2016, the Company transferred a portion of the surplus accumulated in this fund to the shareholder's account, thereby affecting the participating contract holders' account in accordance with the provisions of sections 66.1.1 to 66.1.3 of the Act respecting insurance (R.S.Q. chapter A-32).

The accompanying notes are an integral part of the Consolidated Financial Statements.

# **CONSOLIDATED STATEMENT OF CASH FLOWS**

for the years ended December 31 (in millions of Canadian dollars)

(in millions of Canadian dollars)	Notes	2016	2015
OPERATING ACTIVITIES			
Operating income		\$ 606.4	\$ 542.8
Income taxes paid		(50.2)	(62.6)
Items not affecting cash			
Change in net actuarial lliabilities		637.3	556.6
Gains, losses and amortization included in investment income		(117.0)	(188.6)
Change in fair value of investment property		(65.6)	(82.2)
Depreciation, amortization and other		20.9	19.4
		1,031.8	785.4
Change in operating assets and liabilities		405.5	(706.4)
Assets and liabilities held for trading and assets designated as at fair value through profit or loss		195.3	(726.4)
Other Control of the		81.4	(50.5)
Cash flows from operating activities		1,308.5	8.5
INVESTING ACTIVITIES			
Sales, maturities and repayments			
Available-for-sale bonds and shares		1,117.1	1,151.6
Investment property and property held for administrative purposes and fixed assets		14.9	10.7
Purchases			
Available-for-sale shares and bonds		(1,121.6)	(1,387.5)
Investment property and property held for administrative purposes and fixed assets		(220.3)	(168.3)
Net change in money market securities maturing in more than three months		14.6	(67.9)
Net change in mortgage loans, contract loans and business loans		(265.0)	26.5
Net change in other loans		_	27.5
Acquisition of the Canadian businesses of State Farm	25	_	(6.5)
Distribution received from joint ventures		6.5	2.0
Investments in joint ventures		(139.8)	(36.0)
Disposal of units in a joint venture		_	121.0
Other		(7.0)	(4.1)
Cash flows used in investing activities		(600.6)	(331.0)
FINANCING ACTIVITIES			
Dividends paid to the common shareholder		(107.0)	(100.0)
Net change in commitments related to securities lending transactions and securities sold short		(503.3)	190.1
Net change in long-term debt		(8.7)	(3.7)
Other		(0.8)	(0.6)
Cash flows from (used in) financing activities		(619.8)	85.8
Increase (Decrease) in cash and cash equivalents		88.1	(236.7)
Cash and cash equivalents at beginning		276.7	513.4
Cash acquired from acquired subsidiaries	25	295.0	
Cash and cash equivalents at end		\$ 659.8	\$ 276.7
Composition of cash and cash equivalents			
Cash		\$ 113.3	\$ 86.6
Demand promissory notes		236.4	_
Money market securities maturing in less than three months		310.1	190.1
Supplemental each flow information		\$ 659.8	\$ 276.7
Supplemental cash flow information Interest paid during the year		¢ 22.4	\$ 35.9
		\$ 33.4	
Interest received during the year		463.0 \$ 77.5	472.3
Dividends received during the year		\$ 77.5	\$ 51.9

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

(Tabular amounts are in millions of Canadian dollars)

#### NOTE 1

#### **GENERAL INFORMATION**

Desjardins Financial Security Life Assurance Company (the Company) is incorporated under the *Act respecting insurance* (Quebec) and is governed by such Act and the *Business Corporations Act* (Quebec). The address of its Head Office is 200 rue des Commandeurs, Lévis, Quebec, G 6V 6R2, Canada.

The Company is under the ultimate control of the Fédération des caisses Desjardins du Québec (the Federation) through Desjardins Financial Corporation Inc., a whollyowned subsidiary of the Federation.

The Company designs, markets and distributes individual and group insurance and savings products. Since the acquisition, on January 1, 2016, of Desjardins Investments Inc. (DI), it has been active in the design and administration of various individual and group savings products such as Desjardins Investment Funds and market-linked guaranteed investments. Furthermore, the acquisition on the same date of Desjardins Investment Product Operations Inc. (DIPO) complemented the Company's expertise by adding operations related to the processing and administration of savings and investment accounts for specialized products.

On February 16, 2017, the Company's Board of Directors approved these Consolidated Financial Statements for the year ended December 31, 2016.

#### NOTE 2

#### BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES

#### BASIS OF PRESENTATION

#### STATEMENT OF COMPLIANCE

The Company's Consolidated Financial Statements have been prepared in accordance with the International Financial Reporting Standards (IFRS) issued by the International Accounting Standards Board (IASB).

#### SIGNIFICANT JUDGMENTS, ESTIMATES AND ASSUMPTIONS

The preparation of consolidated financial statements in accordance with IFRS requires management to make judgments, estimates and assumptions that are described in the following significant accounting policies. These policies concern the determination of the fair value of financial instruments and investment property as well as their classification, derecognition of financial assets and liabilities, allowance for non-performing investments, impairment of available-for-sale securities, measurement and classification of insurance contract liabilities, provisions, carrying amount of goodwill, impairment of non-financial assets, income taxes, employee benefits, consolidation of structured entities and contingencies. Actual results could differ from those estimates and assumptions.

#### PRINCIPLES OF CONSOLIDATION

These Consolidated Financial Statements include the financial statements of the Company and its subsidiaries.

An entity is considered as a subsidiary when it is controlled by the Company. The Company controls an investee if it has all the following:

- Power over the investee;
- Exposure, or rights, to variable returns from its involvement with the investee;
- The ability to use its power over the investee to affect the amount of its returns.

Management must use its judgment to determine whether the facts and circumstances resulting from a relationship with another entity give the Company control, joint control or significant influence over such entity. In particular, significant judgments must be made with respect to structured entities. A structured entity is an entity that has been designed so that voting rights or similar rights are not the dominant factor in deciding who controls the entity, such as when any voting rights relate to administrative tasks only and the relevant activities are directed by means of contractual arrangements. A structured entity often has some or all of the following features or attributes: restricted activities, a narrow and well-defined objective, insufficient equity to permit it to finance its activities without subordinated financial support, or financing in the form of multiple contractually linked instruments to investors.

Subsidiaries are included in the Consolidated Financial Statements from the date effective control commences until the date effective control ceases.

The financial statements of all of the Company's entities have been prepared using similar accounting policies. In addition, all intercompany transactions and balances have been eliminated upon consolidation.

#### a) Non-controlling interests

Non-controlling interests represent the share in profit or loss and net assets that is not held by the Company. They are presented separately in the Consolidated Statement of Net Income, the Consolidated Statement of Comprehensive Income and in equity in the Consolidated Balance Sheet. They represent the non-controlling interests in Laurentian Weloga, Limited Partnership.

#### b) Associate

An associate is an entity over which the Company exercises significant influence over financial and operational decisions, without however having control or joint control of such entity. The Company's interests in associates are accounted for using the equity method. Under this method, investments are initially recognized at cost and, thereafter, the carrying amount is increased or decreased by the Company's post-acquisition share of the relevant entities' equity and profit or loss. The Company has an investment in CC&L Haldimand Solar Co-Investment Limited Partnership.

#### c) Joint arrangement

A joint arrangement is an arrangement of which the Company has joint control, which is the contractually agreed sharing of control of such arrangement with one or more other parties. Joint control exists only when decisions about the relevant activities of the arrangement require the unanimous consent of the parties sharing control.

Joint arrangements are classified under two types based on the rights and obligations of the parties to the arrangement:

- A joint operation is a joint arrangement whereby the parties have rights to the assets, and obligations for the liabilities, relating to the arrangement. Each party must
  recognize its assets, liabilities, revenue and expenses, including its share of the assets held jointly and of the liabilities incurred jointly as well as its share of the revenue
  generated and expenses incurred in connection with the joint operation. The Company holds interests in joint operations holding commercial and industrial buildings
  located in Quebec.
- A joint venture is a joint arrangement whereby the parties have rights to the net assets of the arrangement. This type of joint arrangement is accounted for using the equity method. The Company holds interests in several joint ventures, including RPADS, Primus Immobilia, L.P., 101 St. Clair and Western Canada Shopping Centres LP.

#### SIGNIFICANT ACCOUNTING POLICIES

#### **FINANCIAL INSTRUMENTS**

Financial instruments are initially recognized at fair value. Their subsequent recognition varies based on their classification.

Financial assets are classified according to the Company's intention and capacity to hold the invested assets and are recognized using the following methods:

- i) Assets held for trading and assets designated as at fair value through profit or loss are recognized at fair value, with changes in fair value recorded in the Consolidated Statement of Net Income.
- ii) Assets classified as available for sale are recognized at fair value. Gains and losses arising from changes in fair value are recorded in other comprehensive income until the asset is derecognized, except for impairment losses and foreign exchange gains and losses on monetary securities, which are presented in the Consolidated Statement of Net Income.
- iii) Loans and receivables, which include cash, certain money market securities, mortgage and business loans, contract loans, securities borrowed or purchased under reverse repurchase agreements, premiums receivable, amounts receivable and accrued net investment income, are recognized at cost and at amortized cost, if applicable, using the effective interest method.

Assets classified as available for sale are monitored on a regular basis throughout the period to determine whether there is any objective evidence that they are impaired. Factors considered include, but are not limited to, a significant or prolonged decline in fair value, significant financial difficulties of the issuer, a breach of contract, the increasing probability that the issuer will enter bankruptcy or a restructuring, and the disappearance of an active market for the asset in question. Management also uses its judgment to determine when to recognize an impairment loss.

The Company's management uses its judgment to assess each bond and determine whether there is any objective evidence of impairment indicating a credit risk with regard to the amounts due by the issuer. The impairment loss represents the cumulative loss, which is the difference between carrying amount and fair value, less any impairment loss previously recognized. Future interest income is calculated on the reduced carrying amount using the interest rate used to discount future cash flows in order to measure the impairment loss. When, during a subsequent period, the fair value of a bond increases and that increase can be objectively related to a credit event occurring after the impairment loss had been recognized in the Consolidated Statement of Net Income, the impairment loss is reversed through the Consolidated Statement of Net Income.

For equity securities, when evidence of impairment exists, the cumulative loss (measured as the difference between acquisition cost and fair value, less any impairment loss previously recognized) is transferred out of other comprehensive income and recognized in the Consolidated Statement of Net Income. Impairment losses on equity securities recognized in the Consolidated Statement of Net Income are not reversed, and increases in fair value occurring subsequent to impairment are recorded directly in other comprehensive income. Any impairment loss on securities previously impaired is directly recognized in the Consolidated Statement of Net Income.

Financial liabilities are recognized at amortized cost using the effective interest method and include all liabilities not held for trading. Changes in the fair value of liabilities held for trading (derivative financial instruments and securities sold short) are recorded in the Consolidated Statement of Net Income.

#### BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### FINANCIAL INSTRUMENTS (CONTINUED)

The main financial asset categories designated as at fair value through profit or loss include:

- i) Financial assets backing actuarial liabilities that would otherwise be classified as available for sale, in order to substantially reduce the accounting mismatch that would result from this classification. The impact of fluctuations in the fair value of these investments is offset by corresponding changes in actuarial liabilities.
- ii) Financial assets that are managed according to an investment strategy and whose performance is evaluated on a fair value basis.

Transaction costs for securities held for trading and designated as at fair value through profit or loss are expensed as incurred. Transaction costs for securities classified as available for sale or as loans and receivables are capitalized and amortized over the expected life of the financial instrument using the effective interest method.

Regular-way purchases and sales of financial assets are recognized on a trade-date basis.

#### a) Offsetting of financial assets and liabilities

Financial assets and liabilities are presented on a net basis when there is a legally enforceable and unconditional right to set off the recognized amounts and the Company intends to settle on a net basis or to realize the asset and settle the liability simultaneously.

#### b) Derecognition of financial assets and liabilities

A financial asset is derecognized from the Consolidated Balance Sheet when the contractual rights to the cash flows from the asset expire, when the contractual rights to receive these cash flows are retained but the Company has the obligation to pay them to a third party, or when the Company transfers the contractual rights to receive these cash flows and substantially all the risks and rewards of ownership of the asset have been transferred.

When substantially all the risks and rewards of ownership of the transferred financial asset are retained by the Company, such asset is not derecognized from the Consolidated Balance Sheet, and a financial liability is recognized for the consideration received, when appropriate.

When substantially all the risks and rewards related to a financial asset are neither transferred nor retained, the Company derecognizes the financial asset over which it does not retain control and recognizes an asset or a liability representing the rights and obligations created or retained in the asset transfer. If control of the financial asset is retained, the Company continues to recognize the asset in the Consolidated Balance Sheet to the extent of its continuing involvement in that asset. When a financial asset is derecognized in its entirety, a gain or loss is recognized in the Consolidated Statement of Net Income for an amount equal to the difference between the carrying amount of the asset and the value of the consideration received.

Management must use its judgment to determine whether the contractual rights to the cash flows have expired, have been transferred or have been retained with an obligation to pay them to a third party. With respect to the transfer of substantially all the risks and rewards, management evaluates the Company's exposure before and after the transfer as well as the changes in the amount and timing of the net cash flows of the transferred asset. Lastly, management must make judgments to determine whether it controls the financial asset and to measure retained rights.

A financial liability is derecognized when the related obligation is discharged, cancelled or expired. The difference between the carrying amount of the transferred financial liability and the consideration paid is recognized in the Consolidated Statement of Net Income.

#### **INVESTMENTS**

#### a) Cash and short-term investments

"Cash and short-term investments" includes deposit accounts with financial institutions and short-term investments. Short-term investments include demand promissory notes issued by the parent company and money market securities. Cash and promissory notes are classified as loans and receivables, whereas money market securities are recognized at fair value.

#### b) Bonds

Bonds are recorded at fair value in the Consolidated Balance Sheet.

The fair value of bonds is the prevailing market price, when available. When there is no active market, the Company determines fair value using valuation techniques. These techniques include the use of information available from orderly transactions between market participants, use of the fair value of another relatively identical financial instrument and discounted cash flow analysis.

For bonds classified as available for sale, interest income and amortization of premiums and discounts on acquisition are calculated using the effective interest method and recognized in the Consolidated Statement of Net Income.

#### c) Mortgage and business loans

Mortgage and business loans are recorded at amortized cost, less allowances for non-performing investments. Premiums or discounts on acquisition are amortized using the effective interest method.

The fair value of these loans, disclosed in Note 6, is estimated by discounting cash flows using market interest rates charged for similar new loans as at December 31, applied to expected maturity amounts.

The Company's policy is to recognize these loans as non-performing investments when, in its opinion, there is reasonable doubt as to the collectibility of a portion of the principal or interest, or where interest on a loan is contractually 90 days or more past due unless, in the Company's opinion, there is no doubt as to the collectibility of the principal and interest and collection procedures have not commenced. All investments are classified as non-performing when payment is 180 days past due, except when the investment is fully guaranteed or insured by a Canadian government (federal or provincial) or an agency of a Canadian government. The allowance for non-performing investments is based on the present value of estimated future cash flows, discounted at the effective interest rate of the loan. The interest recognized after the initial 90-day period is reversed and specific allowances are set up, if necessary, for the previously recognized accrued interest and to cover the risk of losses on principal.

#### d) Shares

Shares are recognized at fair value, which is based on the bid price when available. When there is no such price, fair value is determined using valuation techniques that are based on inputs not directly observable on the market. Dividends are recognized in the Consolidated Statement of Net Income when the Company's right to receive payment is established.

#### e) Contract loans

Contract loans, which are classified as loans and receivables, are presented for their unpaid balance and are fully secured by the cash surrender value of the contracts on which the loans were made.

#### f) Investment property

Investment property includes buildings or land held to earn rental income or to increase the value of the Company's capital.

Investment property is initially recognized at cost, including transaction costs, and subsequently recognized at fair value. Changes in fair value are recognized under "Net investment income" in the Consolidated Statement of Net Income.

The fair value of investment property is determined annually by independent real estate appraisers with recognized and relevant professional qualifications. These appraisers use a range of valuation methods, including normalized net income direct discounting and cash flow discounting. These techniques, which are based on observable and unobservable inputs, involve estimating capitalization rates and adjusted net operating income, in the case of the normalized net income direct discounting method, and estimating discount and capitalization rates and applicable future cash flows, in the case of the cash flow discounting method.

Investment property is derecognized upon disposal or when permanently withdrawn from use and no future economic benefits are expected. Gains or losses on the disposal or sale are recognized under "Net investment income" in the Consolidated Statement of Net Income for the year in which they are realized.

Transfers to or from the "Investment property" category are made only when there is a change in use. Upon a transfer from the "Investment property" category to the "Buildings" category of fixed assets, the deemed cost of the property is the fair value at the date of change in use. If a building held and occupied by the Company becomes an investment property, it is recorded using the accounting policies applicable to investment properties.

#### g) Other loans and investments

Other loans and investments include finance lease receivables, which are classified as loans and receivables, and investments in the Company's segregated funds classified as available for sale.

#### h) Securities lending

#### Securities borrowed or purchased under reverse repurchase agreements

Securities borrowed or purchased under reverse repurchase agreements are not recognized in the Consolidated Balance Sheet, as substantially all the risks and rewards of ownership of these securities have not been obtained.

Reverse repurchase agreements are treated as collateralized lending transactions. An asset corresponding to the consideration paid for the securities acquired, including accrued interest, is recognized under "Securities borrowed or purchased under reverse repurchase agreements" in the Consolidated Balance Sheet.

As part of securities borrowings, the Company pledges cash or securities as collateral. When cash is pledged as collateral, an asset corresponding to the amount that will be received upon the delivery of the borrowed securities is recognized under "Securities borrowed or purchased under reverse repurchase agreements". When securities are pledged as collateral, such securities are not derecognized, as substantially all the risks and rewards of ownership of these securities are retained.

#### Securities lent or sold under repurchase agreements

Securities lent or sold under repurchase agreements are not derecognized from the Consolidated Balance Sheet, as substantially all the risks and rewards of ownership of these securities are retained.

Repurchase agreements are treated as collateralized borrowing transactions. A liability corresponding to the consideration received for the securities sold, including accrued interest, is recognized under "Commitments related to securities lent or sold under repurchase agreements".

As part of securities loans, the Company receives cash or securities as collateral. When cash is received as collateral, a liability corresponding to the obligation to deliver cash is recognized under "Commitments related to securities lent or sold under repurchase agreements". When securities are received as collateral, such securities are not recognized, as substantially all the risks and rewards of ownership of these securities have not been obtained.

#### BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### **INVESTMENTS (CONTINUED)**

#### i) Derivative financial instruments

Derivative financial instruments are financial contracts whose value depends on assets, interest rates, foreign exchange rates and financial indexes. The vast majority of derivative financial instrument contracts are negotiated by mutual agreement between the Company and the counterparty and include interest rate, credit risk, and foreign exchange contracts, stock index and currency futures and total return swaps. The types of contracts used are defined in Note 5.

Derivative financial instruments are initially recognized at fair value. Gains and losses in value are recognized in the Consolidated Statement of Net Income.

The fair value of derivative financial instruments is determined using pricing models that incorporate the current market prices and the contractual prices of the underlying instruments, the time value of money, credit risk and yield curves. The fair value of derivative financial instruments is presented without taking into account the impact of master netting agreements, and requires management to make assumptions.

#### j) Hedging activities

The Company holds derivative financial instruments that allow it to use hedge accounting. To qualify for hedge accounting, the hedge relationship must be designated and documented at its inception and throughout the life of the contract. Such documentation must address the specific strategy for managing risk, the asset, liability or cash flows that are being hedged as well as the measure of hedge effectiveness. Consequently, the effectiveness of each hedging relationship must be assessed, regularly and on an individual basis, to determine with reasonable assurance whether the relationship is effective and will continue to be effective. The derivative financial instrument must prove highly effective to offset changes in the fair value or the cash flows attributable to the risk being hedged.

Hedging instruments that meet the strict hedge accounting conditions are recognized as follows:

#### Fair value hedges

The Company uses hedge accounting to hedge against changes in the fair value of certain available-for-sale assets. Changes in the fair value of the hedging derivative financial instrument and changes associated with the hedged risk are recognized under "Net investment income". Changes in the fair value associated with the unhedged risk are recognized in other comprehensive income.

The designation of a hedging relationship is discontinued in the following cases: the hedged item or the hedging instrument is sold, matures or is terminated; the hedge is no longer effective; or the Company terminates the designation of the hedge. When a hedging relationship is discontinued, hedge accounting is discontinued prospectively.

#### **EMBEDDED DERIVATIVES**

An embedded derivative is a component of a host contract that has the effect that some of the cash flows of the host contract vary in a way similar to a stand-alone derivative, according to an interest rate, financial instrument price, foreign exchange rate, underlying index or other variable. Embedded derivatives must be separated from the host contract and recognized at fair value if: their economic characteristics and risks of the embedded derivatives are not closely related to those of the host contract, the embedded derivative has the same terms as a stand-alone derivative; or the host contract itself is not recognized at fair value in the Consolidated Statement of Net Income. Embedded derivatives that meet the definition of insurance contracts are measured and recognized as insurance contracts, including variable capital life and individual life insurance products, guaranteed minimum credit rates and segregated fund minimum guarantees.

#### **FINANCIAL GUARANTEES**

A financial guarantee is a contract or an indemnification agreement that could contingently require the Company to make payments to the guaranteed party following a loss resulting from the default by a specified third party to make a payment upon maturity in accordance with the original or modified provisions of the borrowing instrument.

Financial guarantees are initially recognized as liabilities in the Consolidated Financial Statements for an amount corresponding to the fair value of the commitment resulting from the issuance of the guarantee. After initial recognition, the guarantee is measured at the higher of the following amounts:

- i) The amount initially recorded less, when appropriate, cumulative amortization of costs recognized in profit or loss;
- ii) The best estimate of cash outflows required to settle any financial obligation resulting from the guarantee.

If a financial guarantee meets the definition of a derivative, it is measured at fair value at each reporting date and presented as a liability under "Derivative financial instruments".

Guarantees presented as derivative financial instruments are a type of over-the-counter credit derivative under which one party transfers to another party the credit risk of an underlying financial instrument. The carrying value of guarantees does not reflect the maximum potential amount of future payments under guarantees. The Company considers these guarantees as off-balance sheet credit instruments.

#### **FIXED ASSETS**

Fixed assets consist of land and buildings occupied by the Company, computer hardware, furniture, fixtures and other items as well as leasehold improvements. These assets are recognized at cost less any accumulated depreciation and any accumulated impairment losses, and are depreciated over their expected useful lives using the straight-line method.

The depreciation expense for fixed assets is recognized under "Operating expenses" in the Consolidated Statement of Net Income.

Fixed assets are depreciated over the following useful lives:

	Depreciation periods
Land	Non-depreciable
Buildings	5 to 80 years
Computer equipment	2 to 5 years
Furniture, fixtures and other	2 to 20 years
Leasehold improvements	Expected term of the lease

The useful life of fixed assets is generally equal to its expected useful life. When an item of fixed assets is made up of several significant parts having different useful lives or providing economic benefits according to different patterns, each part is recognized separately and is depreciated over its own depreciation period.

Fixed assets are derecognized upon disposal or when they are permanently withdrawn from use and no future economic benefits are expected. Gains or losses on the disposal or sale of fixed assets are recognized under "Operating expenses" in the Consolidated Statement of Net Income for the year in which they are realized.

#### **INTANGIBLE ASSETS**

Intangible assets include computer software acquired or developed by the Company and distribution networks. They are initially recognized at cost. Subsequent to initial recognition, they are measured at cost less any accumulated amortization and any impairment losses. Software is amortized on a straight-line basis over finite useful lives ranging from three to five years. Other intangible assets are amortized using the same method over finite useful lives ranging from 15 to 40 years.

Gains or losses resulting from the derecognition of an intangible asset correspond to the difference between the net proceeds of disposal and the net carrying amount of the asset. They are recognized under "Operating expenses" in the Consolidated Statement of Net Income upon derecognition of the asset.

#### **GOODWILL**

Goodwill represents the excess of the purchase price over the fair value of the identifiable assets acquired and liabilities assumed in a business combination accounted for using the acquisition method. At the acquisition date, each item of goodwill is allocated to one or more cash-generating units (CGU or group of CGUs) that are expected to benefit from the combination. A group of CGUs must not be larger than a business segment. A CGU is the smallest identifiable group of assets that generates cash inflows that are independent from the cash inflows from other groups of assets. Allocating goodwill to one or more CGUs requires the Company's management to make judgments. Subsequent to initial measurement, goodwill is measured at cost less any impairment loss.

Goodwill is tested for impairment once a year and when events or changes in circumstances indicate that its carrying amount may not be recoverable.

The goodwill impairment test is performed based on the recoverable amount of each CGU (or each group of CGUs) to which goodwill is allocated.

The recoverable amount represents the higher of the fair value less costs of disposal and the value in use. Fair value represents the best estimate of the amount that could be obtained from the sale, less costs of disposal, in an arm's-length transaction. The value in use is calculated using the most appropriate method, generally by discounting estimated future cash flows. Measuring the recoverable amount requires management to make judgments.

When the recoverable amount is less than the carrying amount, an impairment loss is recognized in the Consolidated Statement of Net Income for the year and is first recorded as a reduction of the goodwill allocated to the CGU (or group of CGUs) and then as a reduction of the other identifiable assets of the CGU (or group of CGUs) pro rata on the basis of their carrying amount in the unit (or the group). The allocation of the impairment loss to the assets of the CGU or group of CGUs must however not result in their carrying amount being lower than the highest of fair value of the assets less costs of disposal, value in use and zero.

Goodwill impairment losses cannot be reversed.

#### **IMPAIRMENT OF NON-FINANCIAL ASSETS**

At each reporting date, management determines whether there is an indication that an asset may be impaired. An impairment loss is recognized when the carrying amount of an asset exceeds its recoverable amount. The recoverable amount is the higher of the fair value less costs to sell and the value in use, which corresponds to the discounted value of recoverable future cash flows. Any impairment loss recognized in the Consolidated Statement of Net Income represents the excess of the carrying amount of the asset over the recoverable amount. Impairment losses on an asset may be subsequently reversed and are recognized in the Consolidated Statement of Net Income in the period in which they occur.

Estimating the recoverable amount of a non-financial asset to determine whether it is impaired requires management to make estimates and assumptions, and any change in these estimates and assumptions could impact the determination of the recoverable amount of non-financial assets and, therefore, the outcome of the impairment test.

#### BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### **CLASSIFICATION OF INSURANCE AND INVESTMENT CONTRACTS**

Insurance contracts are contracts under which a significant insurance risk is transferred to the insurer upon their issuance. An insurance risk is transferred when the Company agrees to compensate the contract holder if an uncertain future event specified in the contract adversely affects the contract holder. All contracts that do not meet the definition of an insurance contract under IFRS are classified as investment contracts or service contracts. Investment contracts are contracts that comprise a financial risk but no significant insurance risk. Contracts issued by the Company that transfer a significant insurance risk are classified as insurance contracts, in accordance with IFRS 4, "Insurance Contracts". All other contracts issued by the Company are classified as investment contracts in accordance with IAS 39, "Financial Instruments: Recognition and Measurement", or service contracts in accordance with IAS 18, "Revenue".

Once a contract is classified as an insurance contract, it continues to be an insurance contract even if the insurance risk it carries decreases significantly while it is in force. However, an investment contract may be reclassified as an insurance contract after its issuance if the insurance risk it carries becomes significant.

Insurance and investment contract liabilities are derecognized when the obligation specified in the contract is discharged, cancelled or expires.

Under an *Act respecting insurance*, a life and health insurance company incorporated as a business corporation may transfer, in the normal course of its operations, comprehensive income attributable to participating contract holders to the shareholder's retained earnings. When such a transfer occurs, it is presented in the Consolidated Statement of Changes in Equity.

#### **INSURANCE CONTRACT LIABILITIES**

Insurance contract liabilities consist of actuarial liabilities, benefits payable, provisions for claims not reported, provision for dividends and experience refunds, and contract holder deposits.

Actuarial liabilities represent the amounts which, together with estimated future premiums and net investment income, will enable the Company to provide for all commitments regarding estimated future benefits, contract holder dividends, taxes (other than income taxes) and related future expenses. The Company's appointed actuary is required to determine the actuarial liabilities needed to meet these commitments. Actuarial liabilities are determined using the Canadian Asset Liability Method (CALM), in accordance with Canadian accepted actuarial practices, and they are equal to the value in the Consolidated Balance Sheet of the assets that back them.

The calculation of actuarial liabilities requires that assumptions be made with respect to the timing of many factors such as death, disability, investment income, inflation, policy cancellations, expenses, taxes, premiums, commissions and participating contract holders' dividends as well as the amounts they represent. The Company uses assumptions that are established using the best estimates for future underwriting experience, but some of these assumptions refer to events that are likely to occur in the distant future and therefore may need to be adjusted based on information received at a later date.

Under CALM, actuarial liabilities are determined based on an explicit projection of cash flows using current best estimate assumptions for each cash flow component and each significant contingency. Each non-economic assumption is adjusted by a margin for adverse deviation. With respect to investment returns, the provision for adverse deviation is established by using yield scenarios that consider the uncertainty associated with the projection of interest rates on the reinvestment of future cash flows in relation to the mismatch of cash flows. These scenarios are established using a deterministic model that includes testing prescribed by Canadian actuarial standards. With respect to minimum guarantees on segregated fund products, the provision for adverse deviation is determined using stochastic modelling.

Cash flows used in the actuarial valuation adjust the gross contract flows to reflect the projected flows from ceded reinsurance. The cash flow impact of ceded reinsurance varies depending on the ceded amount, the structure of reinsurance treaties, the expected economic benefits from the treaty cash flows and the impact of margins for adverse deviation.

The period used for the projection of cash flows is the contract lifetime for most insurance contracts. For certain types of contracts, a shorter projection period may be used. This period is, however, limited to the term of the liability over which the Company is exposed to significant risk without the ability to adjust contract premiums or charges.

#### **INVESTMENT CONTRACT LIABILITIES**

Investment contract liabilities are recognized at amortized cost using the effective interest method. Amounts received from clients are initially recognized as liabilities in the Consolidated Balance Sheet. Subsequently, new amounts received and withdrawals are directly recorded as liability adjustments in the Consolidated Balance Sheet. The fair value of investment contracts disclosed in Note 6 is equal to the fair value of the assets backing these commitments.

#### **DISCRETIONARY PARTICIPATION FEATURES**

Certain of the Company's insurance contracts contain a discretionary participation feature that allows the contract holder to participate in the profitability related to these contracts. These contracts give the right to receive additional benefits as supplement to guaranteed benefits. The Company elected not to recognize the participating portion of these contracts separately. The amount of retained earnings and accumulated other comprehensive income attributable to these contracts is presented in equity in the Consolidated Balance Sheet.

#### **REINSURANCE**

The Company enters into reinsurance treaties for contracts with coverage in excess of certain maximum amounts that vary based on the nature of the activities. In addition, it purchases additional reinsurance protection with respect to large-scale catastrophic events. These reinsurance agreements do not release the Company from its obligations towards its contract holders. Premiums, benefits and changes in actuarial liabilities ceded to reinsurers are presented separately in the Consolidated Statement of Net Income.

The share of reinsurers in the insurance contract liabilities is presented under "Reinsurance assets" in the Consolidated Balance Sheet at the same time as the corresponding liabilities and using a basis consistent with those used to establish the corresponding liabilities.

The reinsurance assets are tested annually for impairment. If there is objective evidence that these assets are impaired as a result of an event that occurred after initial recognition, the Company reduces their carrying amount to their recoverable amount and recognizes the resulting loss in the Consolidated Statement of Net Income.

#### **SECURITIES SOLD SHORT**

Securities sold short, which represent the Company's commitments to deliver securities not owned by the Company at the time of sale, are recognized as liabilities held for trading and presented at fair value under "Other liabilities".

#### **LONG-TERM DEBT**

Long-term debt is recognized at amortized cost using the effective interest method. The fair value disclosed in Note 6 is determined by discounting contractual cash flows at the current market interest rates for loans having similar terms and risks.

#### PREFERRED SHARE LIABILITIES

As the preferred shares issued by the Company give the shareholder the right to retract the shares, subject to certain restrictions, they are classified as financial liabilities rather than in equity attributable to the shareholder. Dividend payments are recognized as interest expense under "Operating expenses" in the Consolidated Statement of Net Income.

#### ACCUMULATED OTHER COMPREHENSIVE INCOME

Accumulated other comprehensive income is presented in equity, net of taxes. It includes unrealized gains and losses on available-for-sale investments, except for impairment losses and exchange gains and losses on monetary securities, which are recorded in the Consolidated Statement of Net Income.

#### FOREIGN CURRENCY TRANSLATION

Monetary assets and liabilities denominated in foreign currencies are translated into Canadian dollars at the exchange rate prevailing at the reporting date. Other non-monetary assets and liabilities measured at historical cost are translated at the exchange rate prevailing at the transaction date, while those that are measured at fair value on the Consolidated Balance Sheet are translated at the exchange rate prevailing at the reporting date. Account balances appearing in the Consolidated Statement of Net Income are translated at the exchange rate prevailing on the transaction dates. Gains and losses, whether realized or not, arising from these translations are presented in the Consolidated Statement of Net Income, except for unrealized gains and losses on non-monetary financial instruments classified as available for sale, which are recognized in other comprehensive income.

#### **REVENUE RECOGNITION**

Revenue is recognized to the extent that it is probable that the economic benefits will flow to the Company and that it can be measured reliably.

Gross premiums are recognized as revenue when they become due. As soon as these premiums are recognized, actuarial liabilities are established and recorded as liabilities to ensure the matching of revenue and expenses.

Other income is recognized when services are rendered. It consists mainly of fees received for managing the assets of segregated funds and Desjardins Funds, group contract administrative services and assistance services as well as commissions on mutual fund sales. Other income also includes fees related to reinsurance treaties and income form the design and administration of market-linked guaranteed investments.

#### **OTHER PROVISIONS**

Provisions, other than those related to insurance liabilities, are liabilities of uncertain timing or amount. A provision is recognized when the Company has an obligation (legal or constructive) as a result of a past event, the settlement of which should result in an outflow of resources embodying economic benefits, and when a reliable estimate can be made of the amount of the obligation. The amount of the obligation is discounted where the effect of the time value of money is material.

Provisions are based on the Company's management's best estimate of the amounts required to settle the obligation on the reporting date, taking into account relevant uncertainties and risks. As these estimates are forward-looking in nature, management must use its judgment to forecast the timing and amount of future cash flows. Actual results may differ materially from these forecasts.

Charges to and reversals of provisions are recognized in the Consolidated Statement of Net Income under the items corresponding to the nature of the expenditures covered.

#### BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### **INCOME TAXES**

The income tax expense represents the aggregate of the current income tax expense and deferred tax expense. The calculation of this expense is based on the expected tax treatment of the transactions. To determine the current and deferred portions of income taxes, the Company's management must make judgments to establish assumptions concerning the dates on which deferred income tax assets and liabilities will be reversed. Significant judgment must be used to interpret the relevant tax legislation in order to determine the income tax expense. If the Company's interpretation differs from that of the taxation authorities or if the reversal dates do not correspond with the forecasted dates, the provision for income taxes may increase or decrease in subsequent years.

Current and deferred income taxes related to items recorded directly in equity are recognized in equity and not in the Consolidated Statement of Net income.

#### a) Current income taxes

Current income tax assets and liabilities for the current year and prior years are measured using the amount that is expected to be recovered from or paid to the taxation authorities. Tax laws and tax rates applied to determine these amounts are those that have been enacted or substantively enacted at the reporting date.

#### b) Deferred income taxes

Deferred taxes are recognized using the liability method for all temporary differences existing at the reporting date between the tax basis of assets and liabilities and their carrying amount in the Consolidated Balance Sheet.

Deferred tax liabilities are recognized for all taxable temporary differences, except in the following cases:

- i) When the deferred tax liability arises from the initial recognition of goodwill or the initial recognition of an asset or liability in a transaction which is not a business combination and which, at the time of the transaction, affects neither accounting profit nor taxable profit (or tax loss); and
- ii) For differences associated with investments in subsidiaries, when the date at which the temporary difference reverses can be controlled and it is probable that the temporary difference will not reverse in the foreseeable future.

Deferred tax assets are recognized for all deductible temporary differences as well as all tax loss carryforwards and unused tax credits, to the extent that it is probable that a taxable profit will be available against which these deductible temporary differences, tax loss carryforwards and unused tax credits can be utilized, except in the following cases:

- i) When the deferred tax asset associated with the deductible temporary difference arises from the initial recognition of an asset or liability in a transaction which is not a business combination and which, when it occurs, affects neither accounting profit nor taxable profit (or tax loss); and
- ii) For deductible temporary differences associated with investments in subsidiaries, associates and joint ventures. Deferred tax assets are recognized only to the extent that it is probable that the temporary difference will reverse in the foreseeable future and that a taxable profit will be available against which the temporary difference can be utilized.

The carrying amount of a deferred tax asset is reviewed at each reporting date and reduced to the extent that it seems no longer probable that sufficient taxable profit will be available to allow the benefit of part or all of these assets to be utilized. Unrecognized deferred tax assets are re-estimated at each reporting date and are recognized to the extent that it becomes probable that a future taxable profit will be available to recover them.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply during the period when the assets are realized or the liabilities are settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the reporting date.

Deferred tax assets and liabilities are offset if there is a legally enforceable right to set off current tax assets against current tax liabilities, and if these deferred taxes relate to the same taxable entity and the same taxation authority.

#### **EMPLOYEE BENEFITS**

#### a) Short-term benefits

Short-term benefits include salaries and commissions, social security contributions and certain bonuses payable within 12 months after the reporting date. An expense is recorded for these benefits in the period during which the services giving right to them were rendered.

#### b) Post-employment benefits

#### Pension and post-retirement benefit plans

The Company offers to a majority of its employees a defined benefit pension plan and a defined benefit supplemental pension plan. In addition, it offers a post-retirement benefit plan that provides medical, dental and life insurance to retiring employees and their dependents.

The cost of these plans is recognized in the Consolidated Statement of Net Income and includes current service cost, past service cost and net interest on net defined benefit plan liabilities. Past service cost resulting from a plan amendment or curtailment is immediately recognized in the Consolidated Statement of Net Income.

Remeasurements of net defined benefit plan liabilities are recognized in items of other comprehensive income that will not be reclassified subsequently to the Consolidated Statement of Net Income and are immediately reclassified to retained earnings. Remeasurements of net defined benefit plan liabilities include actuarial gains and losses and the difference between the actual return on plan assets and the interest income generated by such assets that is recognized in the Consolidated Statement of Net Income. Actuarial gains and losses result from changes in actuarial assumptions used to determine the defined benefit plan obligation and experience gains and losses on such obligation.

Net defined benefit plan assets or liabilities are equal to the present value of the plans' obligation, calculated using the projected unit credit method, less the fair value of plan assets. The value of any defined benefit plan asset is, when appropriate, limited to the present value of any economic benefits available in the form of refunds from the plans or reductions in future contributions to the pension plans.

Net pension plan and other post-retirement benefit plan liabilities are recognized under "Net defined benefit plan liabilities" in the Consolidated Balance Sheet.

The Company participates in defined benefit group pension plans whose risks are shared by entities under common control. The Company's share in the cost recognized and the net liabilities for the defined benefit group pension plans of Desjardins Group is mainly determined based on the funding rules described in the plan's by-laws. The main Desjardins Group pension plan is funded by both employee and employer contributions, which are based on the financial position and the funding policy of the plan. Employers' contributions are determined using a percentage of the assessable payroll for their employees participating in the plan.

The Company's share in the cost of the group other post-retirement benefit plans of Desjardins Group is determined based on the number of active insureds of the Company compared to the total number of active insureds for Desjardins Group as a whole.

#### **SEGREGATED FUNDS**

Certain insurance contracts allow contract holders to invest in segregated funds held by the Company for their benefit. All risks and rewards of ownership of these investments accrue to the contract holders, even though these investments are held by the Company. Accordingly, the net assets and liabilities of segregated funds are presented on a separate line in the Consolidated Balance Sheet. Investments are measured and recognized at fair value at the reporting date, which is determined using the methods prescribed for financial instruments. In addition, if a segregated fund controls a mutual fund in which it has invested, such mutual fund is consolidated in the segregated fund net assets. A liability corresponding to contract holders' rights to the segregated fund net assets is also recognized separately.

The Company's variable annuity contracts offered through segregated funds have minimal guarantees for death benefits, maturity value and withdrawals during the payout period. The liabilities associated with these guarantees is recognized under "Actuarial liabilities".

The Company earns income from segregated fund management fees. This income is recognized under "Other income" in the Consolidated Statement of Net Income. Investment income earned and expenses incurred by the segregated funds are not presented separately in the Consolidated Statement of Net Income; however, they increase or decrease segregated fund net assets and liabilities.

#### **OPERATING LEASES**

Leases that do not transfer substantially all the risks and rewards incidental to ownership of an asset are classified as operating leases.

When the Company is the lessor, lease income from operating leases is recognized on a straight-line basis over the lease term. Initial direct costs incurred in negotiating and arranging an operating lease are added to the carrying amount of the leased asset and recognized over the lease term on the same basis as the lease income. Contingent rent is recognized in the Consolidated Statement of Net Income for the year during which it is earned.

When the Company is the lessee, lease payments made under operating leases are recognized as an expense on a straight-line basis until the lease expires.

#### FUTURE ACCOUNTING CHANGES

Accounting standards issued but not yet effective as at December 31, 2016 are presented below. Regulatory authorities have stated that early adoption of these standards will not be permitted, unless they indicate otherwise.

Date of application: January 1, 2018

#### IFRS 15, "Revenue from Contracts with Customers"

In May 2014, the IASB issued IFRS 15, "Revenue from Contracts with Customers", which introduces a single, comprehensive revenue recognition model for all contracts with customers other than those that are within the scope of other standards, such as financial instruments, insurance contracts and leases. IFRS 15 therefore supersedes the two main revenue recognition standards, IAS 18, "Revenue", and IAS 11, "Construction Contracts", as well as related interpretations. The core principle of this standard is that revenue recognition should depict the transfer of goods or services in an amount that reflects the consideration received or expected to be received in exchange for these goods or services. The new standard also provides more guidance on certain types of transactions and will result in an increase in disclosures related to revenue.

In April 2016, the IASB issued amendments to IFRS 15 to further clarify revenue recognition and transition provisions with respect to initial application.

The Company is currently assessing the impact of adopting this standard.

#### BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### **FUTURE ACCOUNTING CHANGES (CONTINUED)**

Date of application: January 1, 2018

#### IFRS 9, "Financial Instruments"

In July 2014, the IASB issued the complete and final version of IFRS 9, "Financial Instruments", which will replace IAS 39, "Financial Instruments: Recognition and Measurement". IFRS 9 includes the requirements for the classification and measurement of financial assets and liabilities and the impairment of financial assets as well as the general requirements for hedge accounting.

IFRS 9 sets out a new classification and measurement model for financial assets to determine whether a financial asset should be classified as measured at amortized cost, at fair value through profit or loss or at fair value through other comprehensive income. This model is based on the contractual cash flow characteristics of the financial asset and the business model under which the financial asset is held. For the classification and measurement of financial liabilities, the new standard essentially carries forward the current requirements of IAS 39.

The standard also introduces a single financial asset impairment model requiring the recognition of expected credit losses instead of incurred losses, as the current impairment model requires. The model provides for the recognition of the 12-month expected credit losses from the date of initial recognition of a financial asset, and then the recognition of the lifetime expected credit losses if the credit risk on the relevant financial instrument has increased significantly since initial recognition.

Finally, IFRS 9 sets out a new hedge accounting model to align hedge accounting more closely with risk management activities. However, the standard permits the continued application of the hedge accounting requirements of IAS 39 instead of adopting the provisions of IFRS 9.

The Company will have to adopt retrospectively IFRS 9 as at January 1, 2018. However, the restatement of comparative periods is not mandatory, as the standard includes an exemption under which comparative periods may be presented using the previous accounting framework in certain conditions. In such case, any adjustment resulting from the application of IFRS 9 will be recognized in the opening Consolidated Balance Sheet. The adoption of IFRS 9 is a major initiative for the Company, which developed an organization-wide project based on a formal governance structure and a structured implementation plan. The Company continues to assess the impact of adopting IFRS 9.

#### IFRS 4, "Insurance Contracts"

In September 2016, the IASB issued amendments to IFRS 4, "Insurance Contracts", which are designed to address the concerns of insurers and their representative bodies about the different effective dates of IFRS 9, "Financial Instruments", which is January 1, 2018, and of the forthcoming new insurance contracts standard.

The amendments permit, but do not require, an entity that issues insurance contracts to elect to use one of two options. The first option involves applying a temporary exemption whereby IAS 39, "Financial Instruments: Recognition and Measurement", continues to be applied instead of IFRS 9 for the annual reporting periods beginning before January 1, 2021, if the entity has not previously applied IFRS 9 and its predominant activity is related to insurance. The second option involves applying the overlay approach to financial assets that are eligible and designated in accordance with certain specific criteria, whereby the difference between the amount reported in profit or loss under IFRS 9 and the amount that would have been reported in profit or loss if the entity had applied IAS 39 is reclassified between profit or loss and other comprehensive income.

The Company is currently assessing the impact of the choices proposed by these amendments, which will have to be applied to annual reporting periods beginning on or after January 1, 2018 if the Corporation elects to use one of the two options.

#### Date of application: January 1, 2019

#### IFRS 16, "Leases"

In January 2016, the IASB issued IFRS 16, "Leases", which will replace the current standard, IAS 17, "Leases". IFRS 16 establishes principles for the recognition, measurement, presentation and disclosure of leases. IFRS 16 introduces a single recognition model for the lessee that requires recognizing lease assets and liabilities for most leases on the balance sheet, thereby eliminating the current distinction between operating and finance leases. For the lessor, the distinction between operating and finance leases remains similar.

The Company is currently assessing the impact of adopting IFRS 16.

### NOTE 3 INVESTMENTS

#### A) VALUE OF INVESTMENTS

				Decembe	r 31, 2016		
	At f		ue through or loss				
		d for ding	Desig- nated as at fair value through profit or loss	Available for sale	Loans and receiv- ables	Other	Consoli- dated Balance Sheet total
Cash and money market securities	\$	_	\$ 214.3	\$ 251.4	\$ 399.8	\$ —	\$ 865.5
Bonds							
Government		_	7,545.0	1,878.8	_	_	9,423.8
Corporate		_	3,039.4	541.1	_	_	3,580.5
		_	10,584.4	2,419.9	_	_	13,004.3
Mortgage and business loans							
Residential		_	_	_	2,054.3	_	2,054.3
Commercial		_	_	_	1,079.0	_	1,079.0
		_	_	_	3,133.3	_	3,133.3
Shares		_	1,379.1	1,092.0	_	_	2,471.1
Contract loans		_	_	_	188.4	_	188.4
Investment property		_	_	_	_	2,060.4	2,060.4
Investments accounted for using the equity method		_	_	_	_	462.4	462.4
Securities borrowed or purchased under reverse repurchase agreements		_	_	_	438.3	_	438.3
Derivative financial instruments	3	10.3	_	_	_	_	310.3
Other loans and investments							
Investments in segregated funds		_	_	36.3	_	_	36.3
Finance lease receivables		_	_	_	3.1	_	3.1
	\$ 3	10.3	\$12,177.8	\$3,799.6	\$ 4,162.9	\$2,522.8	\$22,973.4

### INVESTMENTS (CONTINUED)

#### A) VALUE OF INVESTMENTS (CONTINUED)

December 31, 2015 At fair value through profit or loss Designated as at fair value Consolithrough dated Held for profit or Available Loans and Balance trading loss for sale receivables Other Sheet total Cash and money market securities 0.2 174.3 \$ 235.8 86.6 496.9 Bonds Government 428.3 7,407.8 2,011.6 9,847.7 Corporate 69.7 3,128.8 465.5 3,664.0 498.0 10,536.6 2,477.1 13,511.7 Mortgage and business loans Residential 1,921.4 1,921.4 Commercial 947.4 947.4 2,868.8 2,868.8 Shares 1,143.8 961.6 2,105.4 Contract loans 187.9 187.9 Investment property 1,761.0 1,761.0 285.4 Investments accounted for using the equity method 285.4 Securities borrowed or purchased under reverse repurchase agreements 454.0 454.0 Derivative financial instruments 324.6 324.6 Other loans and investments Investments in segregated funds 28.0 28.0 Finance lease receivables 3.2 3.2 822.8 \$11,854.7 \$ 3,702.5 \$ 3,600.5 \$ 2,046.4 \$22,026.9

Government bonds and bonds rated A or higher represent 83.4% (85.3% as at December 31, 2015) of the bond portfolio.

	December 31, 2016	December 31, 2015
Government	\$ 9,423.8	\$ 9,847.7
AAA	55.3	94.4
AA	286.9	413.1
A	1,085.3	1,173.4
BBB	1,986.1	1,862.0
BB and lower	166.9	121.1
	\$13,004.3	\$ 13,511.7

As at December 31, the carrying amount of bonds as well as mortgage and business loans by contractual term to maturity is as follows:

	2	016	2	015
	Bonds	Mortgage and business loans	Bonds	Mortgage and business loans
1 year or less	\$ 209.9	\$ 273.1	\$ 468.5	\$ 125.3
Over 1 to 5 years	1,684.3	848.9	1,871.5	1,008.6
Over 5 to 10 years	2,157.4	893.6	2,765.9	570.0
Over 10 years	8,952.7	1,117.7	8,405.8	1,164.9
Total	\$13,004.3	\$ 3,133.3	\$ 13,511.7	\$ 2,868.8

The weighted average effective interest rate is 3.9% for bonds (3.9% as at December 31, 2015) and 4.5% for mortgage and business loans (4.8% as at December 31, 2015).

#### **B) ALLOWANCES FOR INVESTMENTS**

Allowances for non-performing investments

Non-performing investments amount to \$1.6M (\$1.6M as at December 31, 2015) and allowances of \$1.6M (\$1.6M as at December 31, 2015) have been set up for such investments.

#### C) INVESTMENT PROPERTY

The following table shows changes in investment property.

	2016	2015
Balance at beginning	\$ 1,761.0	\$ 1,534.2
Additions	204.0	155.2
Disposals	(14.7)	(8.4)
Change in fair value	65.6	82.2
Change in lease incentives	6.8	2.1
Transfers from (into) fixed assets and other <sup>1</sup>	37.7	(4.3)
Balance at end	\$ 2,060.4	\$ 1,761.0

<sup>&</sup>lt;sup>1</sup> For 2016, an amount of \$31.8M is included with respect to the revaluation of properties that were transferred from fixed assets.

For the year ended December 31, 2016, rental income from investment property amounted to \$216.0M (\$197.9M in 2015). Amounts recognized in net income as operating expenses for property that generated rental income during the period totalled \$114.9M (\$105.7M in 2015).

As at December 31, 2016, an amount of \$7.0M (nil as at December 31, 2015) was included in the buildings balance for costs related to buildings under construction.

As at December 31, 2016, the Company had commitments of \$28.6M (\$5.3M as at December 31, 2015) related to the improvement of investment property.

## INVESTMENTS (CONTINUED)

#### D) NET INVESTMENT INCOME

		20	)16		2015							
	At fair value through profit or loss <sup>1</sup>	Available for sale	Other	Total	At fair value through profit or loss <sup>2</sup>	Available for sale	Other	Total				
Cash and short-term investments	\$ 1.8	\$ 1.0	\$ 4.8	\$ 7.6	\$ 4.0	\$ 1.0	\$ 1.2	\$ 6.2				
Bonds												
Interest	382.1	73.5	_	455.6	371.7	75.9	_	447.6				
Gains (losses)	(100.1)	27.0	_	(73.1)	82.5	67.1	_	149.6				
Mortgage and business loans	_	_	135.2	135.2	_	_	139.5	139.5				
Shares												
Dividends	32.5	39.4	_	71.9	26.4	21.7	_	48.1				
Gains (losses)	94.3	60.8	_	155.1	(27.4)	68.8	_	41.4				
Impairment loss	_	(6.0)	_	(6.0)	_	(37.2)	_	(37.2)				
Contract loans	_	_	12.5	12.5	_	_	12.4	12.4				
Investment property <sup>3</sup>	_	_	164.4	164.4	_	_	172.7	172.7				
Share of profit or loss of investments accounted for using the equity method	_	_	43.8	43.8	_	_	43.0	43.0				
Securities lending	_	_	2.1	2.1	_	_	(5.5)	(5.5)				
Derivative financial instruments	(29.4)	_	_	(29.4)	32.2	_	_	32.2				
Other loans and investments	_	4.6	(0.5)	4.1	_	0.5	0.3	0.8				
Investment management fees	_	_	(19.5)	(19.5)	_	_	(29.3)	(29.3)				
Exchange differences recognized in net income, except those arising from the fair value measurement of financial instruments through profit or loss	_	(0.6)	(1.4)	(2.0)	_	(0.7)	3.5	2.8				
Total net investment income	\$ 381.2	\$ 199.7	\$ 341.4	\$ 922.3	\$ 489.4	\$ 197.1	\$ 337.8	\$ 1,024.3				

<sup>1</sup> Includes gains and losses of \$(65.9)M on assets held for trading and gains and losses of \$(8.8)M on assets designated as at fair value through profit or loss.

<sup>&</sup>lt;sup>3</sup> Investment property income is presented net of operating expenses, including the amortization of certain costs.

	2016	2015
Net investment income excluding the item below	\$ 1,013.7	\$ 841.5
Change in fair value set off against actuarial liabilities	(91.4)	182.8
Total net investment income	\$ 922.3	\$ 1,024.3

#### E) FINANCIAL ASSETS TRANSFERRED BUT NOT DERECOGNIZED

As part of transactions involving securities lent or sold under repurchase agreements, the Company transfers financial assets under terms and conditions providing for their future repurchase. These financial assets remain recognized in the Consolidated Balance Sheet as the Company retains substantially all the risks and rewards related to these assets.

The carrying amount of such financial assets transferred and related liabilities recognized in the Consolidated Balance Sheet was \$541.0M and \$538.9M, respectively (\$758.1M and \$753.7M as at December 31, 2015), and their fair value was equal to that amount.

<sup>&</sup>lt;sup>2</sup> Includes gains and losses of \$(5.6)M on assets held for trading and gains and losses of \$54.5M on assets designated as at fair value through profit or loss.

#### INTERESTS IN OTHER ENTITIES

#### **SUBSIDIARIES**

The main subsidiaries included in the Company's scope of consolidation have been incorporated in Canada and their principal place of business is in this country.

The following table presents the nature of the operations of these subsidiaries and the proportion of ownership interests held by the Company in each of them:

Name of subsidiary	Nature of operations	As at December 31, 2016 <sup>1</sup>	As at December 31, 2015
Desjardins Financial Security Investments Inc.	Mutual fund and life and health insurance brokerage	100%	100%
Assistel Inc.	Assistance services	100%	100%
Ducani SEC	Commercial buildings	100%	100%
9188-4247 Québec Inc.	Emphyteutic lease for land	100%	100%
Desjardins Investments Inc.	Design and administration of savings products	100%	_
Desjardins Investment Product Operations Inc.	Processing and administration of savings and investment accounts for specialized products	100%	_
Laurentienne-Weloga, LP	Real estate development and holdings	65%	65%

<sup>&</sup>lt;sup>1</sup> Represents also the proportion of voting rights held by the Company.

#### **JOINT OPERATIONS**

During 2016, the Company entered into a joint arrangement with First Capital Realty Inc. to invest in undivided co-ownership in commercial buildings in Quebec. This joint arrangement is a joint operation giving the joint operators rights to the assets and obligations for the liabilities based on their ownership interests. The Company has an ownership interest of 50% in the arrangement. All decisions about the relevant activities require the unanimous consent of the joint operators. The joint operation has been incorporated in Canada and its principal place of business is in this country.

During 2015, the Company entered into a joint arrangement with Fonds Immobilier Cogir 1 to invest in undivided co-ownership in commercial buildings in the Province of Quebec. This joint arrangement is a joint operation, giving the joint operators rights to the assets and obligations for the liabilities based on their ownership interests, and the Company has an ownership interest of 80% in the arrangement. All decisions about the relevant activities require the unanimous consent of the joint operators. The joint operation has been incorporated in Canada and its principal place of business is in this country.

#### **JOINT VENTURES**

RPADS LP, an entity that acquires and develops real estate portfolios, is the Company's most material joint venture. RPADS was incorporated in Canada, where its principal place of business is located. The other joint ventures are real estate management and investment companies and are also incorporated and based in Canada.

On June 1, 2015, the Company sold 37.375% of its interest in RPADS, reducing it from 80.0% to 50.1%. In 2016, RPADS LP acquired investment property for \$113.1M.

The following tables present summarized financial information about these joint ventures, namely the amounts included in their IFRS financial statements adjusted to reflect adjustments made by the Company when using the equity method, such as fair value adjustments made at the time of acquisition and adjustments for differences in accounting policies.

			2016	2015							
	RPADS	Primus Immobilia	101 St. Clair	Western Canada Shopping Centres LP <sup>3</sup>	Total	RPADS	Primus Immobilia	101 St. Clair	Total		
Percentage ownership interest	50.1%	85.0%	60.0%	28.46%		50.1%	85.0%	60.0%			
Assets	\$ 637.2	\$ 48.3	\$ 88.1	\$ 338.4	\$1,112.0	\$ 459.7	\$ 30.0	\$ 61.9	\$ 551.6		
Liabilities <sup>1</sup>	48.1	0.9	4.3	189.0	242.3	64.5	0.7	4.4	69.6		
Equity	589.1	47.4	83.8	149.4	869.7	395.2	29.3	57.5	482.0		
Interest in the joint venture <sup>2</sup>	\$ 295.1	\$ 40.3	\$ 50.3	\$ 42.5	\$ 428.2	\$ 198.0	\$ 24.9	\$ 34.5	\$ 257.4		

<sup>&</sup>lt;sup>1</sup> Consisting primarily of long-term debt

<sup>&</sup>lt;sup>2</sup> Represents the carrying amount of the interest in the joint venture presented in the Consolidated Balance Sheet.

<sup>&</sup>lt;sup>3</sup> Western Canada Shopping Centres LP was acquired in 2016.

#### INTERESTS IN OTHER ENTITIES (CONTINUED)

#### **JOINT VENTURES (CONTINUED)**

For the years ended	December 31, 2016								December 31, 2015								
	RPADS	ı	Primus mmobilia	10	1 St. Clair		Western Canada Shopping Centres LP <sup>1</sup>		Total		RPADS		Primus nmobilia	10	1 St. Clair		Total
Income	\$ 107.0	\$	5.3	\$	_	\$	18.8	\$	131.1	\$	83.9	\$	6.7	\$	_	\$	90.6
Operating and other expenses	46.3		2.0		_		7.5		55.8		37.2		1.0		_		38.2
Net income and comprehensive income for the year	\$ 60.7	\$	3.3	\$	_	\$	11.3	\$	75.3	\$	46.7	\$	5.7	\$	_	\$	52.4

<sup>&</sup>lt;sup>1</sup> Western Canada Shopping Centres LP was acquired in 2016.

#### **UNCONSOLIDATED STRUCTURED ENTITIES**

The Company holds interests in mutual fund units. Even though it holds, in certain cases, a significant exposure to or has the right to a significant share of variable returns of these funds as a result of the units held in these funds, these units do not give the Company power over the relevant activities of these funds. Accordingly, the Company does not control these funds, which are considered as unconsolidated structured entities.

Investments are made pursuant to a diversified investment policy, and the nature of the operations of these mutual funds and their characteristics are comparable to those that are found under normal market terms for these types of funds. The Company's maximum exposure to loss from its interests in these mutual funds is limited to the value of the investments in such funds.

#### NOTE 5

#### DERIVATIVE FINANCIAL INSTRUMENTS AND HEDGING ACTIVITIES

The Company uses derivative financial instruments primarily to manage the matching of assets and liabilities, to protect itself against market, interest rate and foreign exchange rate fluctuations and to reduce the market risk associated with the sale of certain products. These instruments may also be used by the Company to obtain a desired exposure to the underlying position for the contracts, such as stock market exposure, and to express certain market views.

These derivative financial instruments, which are limited to contracts in the form of swaps, forwards, futures and call or put options, are used to manage risks within the constraints imposed by the Company's general investment policy, general policy on derivative instruments, matching policy, liquidity policy and by the maximum amount of acceptable risk it is allowed to manage.

The use of interest rate contracts to manage matching allows the Company to control its exposure to interest rate fluctuations while making it possible to realign its business segments and achieve optimum long-term returns within well-defined parameters.

The Company uses credit risk contracts to gain exposure to corporate credit, as part of its asset and liability matching strategy.

The Company uses foreign exchange contracts to manage the foreign exchange risk associated with its investments denominated in foreign currencies. Some of these contracts are designated as hedging items.

Total return swaps are also used to reduce the risk of fluctuations associated with specific policyholder liabilities.

Stock index futures are used in a hedging strategy to offset the market risk associated with the Company's segregated funds.

The following tables present the notional amount, fair value and credit risk of the Company's derivative financial instruments as at December 31, 2016 and 2015. Fair value, which has been estimated and compared with prices received from counterparties, includes accrued income.

					2016	2016		
		Notional amount			Fair	value	_	Risk-
	Under 1 year	1 to 5 years	Over 5 years	Total	Positive	Total	Credit risk equivalent²	weighted amount³
Held for trading								
Interest rate contracts	\$ 270.0	\$ 1,178.0	\$ 2,725.5	\$ 4,173.5	\$ 308.4	\$ 241.4	\$ 355.1	\$ 71.0
Credit risk contracts	_	577.4	_	577.4	8.9	8.9	8.9	1.8
Foreign exchange contracts	586.7	_	_	586.7	3.8	(0.5)	9.7	2.0
Total return swaps	9.8	22.5	3.5	35.8	3.3	2.4	6.1	1.2
Futures	1,068.5	_	_	1,068.5	_	_	_	_
	1,935.0	1,777.9	2,729.0	6,441.9	324.4	252.2	379.8	76.0
Designated as fair value hedging items								
Foreign exchange contracts <sup>1</sup>	4.8	_	_	4.8	_	_	_	_
Subtotal, including accrued interest	1,939.8	1,777.9	2,729.0	6,446.7	324.4	252.2	379.8	76.0
Less accrued interest	_	_	_	_	14.1	9.9	_	_
Total	\$ 1,939.8	\$ 1,777.9	\$ 2,729.0	\$6,446.7	\$ 310.3	\$ 242.3	\$ 379.8	\$ 76.0

<sup>&</sup>lt;sup>1</sup> For the year ended December 31, 2016, no amounts related to fair value hedging activities were recognized under "Net investment income". This corresponded to a loss on hedging instruments of \$0.1M and a gain on hedged items of \$0.1M.

<sup>&</sup>lt;sup>3</sup> The risk related to the creditworthiness of the counterparty calculated at the rates prescribed by the AMF.

					2015			
		Notion	al amount		Fair	value		
	Under 1 year	1 to 5 years	Over 5 years	Total	Positive	Total	Credit risk equivalent <sup>1</sup>	Risk- weighted amount <sup>2</sup>
Held for trading								
Interest rate contracts	\$ 165.0	\$ 885.0	\$ 2,648.0	\$ 3,698.0	\$ 301.8	\$ 247.7	\$ 346.0	\$ 69.2
Credit risk contracts	13.9	622.8	_	636.7	3.6	3.6	3.6	0.7
Foreign exchange contracts	650.2	80.4	_	730.6	31.0	(8.8)	41.4	8.3
Total return swaps	9.7	22.1	2.1	33.9	1.8	0.8	4.4	0.9
Futures	879.1	_	_	879.1	_	_	_	_
	1,717.9	1,610.3	2,650.1	5,978.3	338.2	243.3	395.4	79.1
Designated as fair value hedging items								
Foreign exchange contracts	_	_	_	_	_	_	_	_
Subtotal, including accrued interest	1,717.9	1,610.3	2,650.1	5,978.3	338.2	243.3	395.4	79.1
Less accrued interest	_	_	_	_	13.6	8.3	_	_
Total	\$ 1,717.9	\$ 1,610.3	\$ 2,650.1	\$ 5,978.3	\$ 324.6	\$ 235.0	\$ 395.4	\$ 79.1

<sup>&</sup>lt;sup>1</sup> The credit risk equivalent is the sum of the replacement cost and the future credit exposure. Replacement cost refers to the current replacement cost of all contracts with a positive fair value. The future credit exposure is an estimate of the potential increase in replacement cost over the remaining term of the contracts, as calculated using a formula established by the AMF.

<sup>&</sup>lt;sup>2</sup> The credit risk equivalent is the sum of the replacement cost and the future credit exposure. Replacement cost refers to the current replacement cost of all contracts with a positive fair value. The future credit exposure is an estimate of the potential increase in replacement cost over the remaining term of the contracts, as calculated using a formula established by the *Autorité des marchés financiers* (AMF)

<sup>&</sup>lt;sup>2</sup> The risk related to the creditworthiness of the counterparty calculated at the rates prescribed by the AMF.

# FAIR VALUE MEASUREMENT

The Company measures certain financial and non-financial instruments at fair value.

The fair value is based on market prices when available. When there is no market to trade a financial or non-financial instrument, the Company uses the valuation techniques described in Note 2.

For each asset and liability category, the Company classifies the fair value measurements using a three-level hierarchy that reflects the significance of the inputs used in making the measurements.

- Level 1: Quoted prices (unadjusted) in active markets for identical assets or liabilities.
- **Level 2:** Inputs other than the quoted prices used in Level 1 that are observable, either directly or indirectly, for the assets or liabilities. This level includes financial instruments whose fair value was established primarily using valuation techniques that are based on observable inputs or inputs that can be corroborated by observable inputs.
- **Level 3:** Inputs related to assets or liabilities that are not based on observable market inputs. This level includes financial assets and liabilities whose fair value was established using valuation techniques based on estimates made by the Company.

Observable inputs are derived from independent sources. Unobservable inputs represent the Company's management best estimates as to the assumptions that would be used by market participants to determine the fair value of financial assets and liabilities as at December 31, 2016.

Fair value measurements are categorized based on the lowest level input that is significant to the entire fair value measurement.

# HIERARCHY OF FINANCIAL INSTRUMENTS MEASURED AT FAIR VALUE

The following tables present the hierarchy for assets and liabilities measured at fair value in the Consolidated Balance Sheet as at December 31.

		2016				2015			
	Level 1	Level 2	Level 3	Total	Level 1	Level 2	Level 3	Total	
FINANCIAL ASSETS									
Money market securities	\$ 10.0	\$ 241.4	\$ —	\$ 251.4	\$ —	\$ 235.8	\$ —	\$ 235.8	
Bonds									
Government	1,858.1	16.2	_	1,874.3	1,993.9	13.3	_	2,007.2	
Corporate	_	440.2	100.9	541.1	_	359.6	105.9	465.5	
Shares	885.9	200.4	5.2	1,091.5	770.5	190.5	0.2	961.2	
Other loans and investments	36.3	_	_	36.3	28.0	_	_	28.0	
Available for sale	2,790.3	898.2	106.1	3,794.6	2,792.4	799.2	106.1	3,697.7	
Money market securities	_	_	_	_	_	0.2	_	0.2	
Bonds									
Government	_	_	_	_	428.3	_	_	428.3	
Corporate	_	_	_	_	_	69.7	_	69.7	
Derivative financial instruments	_	310.3	_	310.3	_	324.6	_	324.6	
Held for trading	_	310.3	_	310.3	428.3	394.5	_	822.8	
Money market securities	53.4	160.9	_	214.3	20.9	153.4	_	174.3	
Bonds									
Government	6,971.4	573.6	_	7,545.0	7,033.3	374.5	_	7,407.8	
Corporate	_	1,998.0	1,041.4	3,039.4	_	2,013.5	1,115.3	3,128.8	
Shares	1,047.9	227.3	103.9	1,379.1	861.3	207.8	74.7	1,143.8	
Designated as at fair value through profit or loss	8,072.7	2,959.8	1,145.3	12,177.8	7,915.5	2,749.2	1,190.0	11,854.7	
Money market securities	_	286.4	_	286.4	_	_	_	_	
Loans and receivables	_	286.4	_	286.4		_	_	_	
Investment property	_		2,060.4	2,060.4		_	1,761.0	1,761.0	
Total	\$10,863.0	\$4,454.7	\$ 3,311.8	\$18,629.5	\$ 11,136.2	\$ 3,942.9	\$ 3,057.1	\$ 18,136.2	
FINANCIAL LIABILITIES									
Derivative financial instruments	\$ <b>—</b>	\$ 68.0	_	\$ 68.0	\$ —	\$ 89.6	\$ —	\$ 89.6	
Other liabilities									
Securities sold short	_	_	_	_	304.2	_	_	304.2	
Held for trading	\$ -	\$ 68.0	\$ <b>—</b>	\$ 68.0	\$ 304.2	\$ 89.6	\$ —	\$ 393.8	

According to the Company's policy, transfers between fair value hierarchy levels are made at the reporting date.

In 2016, bonds with a carrying amount of \$144.1M were transferred from Level 1 to Level 2 as quoted prices were not available (no transfers in 2015).

The carrying amount of certain financial instruments represents a reasonable approximation of fair value due to their short-term maturity and other characteristics. These financial instruments include the following: "Cash"; "Contract loans"; "Securities borrowed or purchased under reverse repurchase agreements"; some items included in "Other assets"; "Commitments related to securities lent or sold under repurchase agreements"; some items included in "Other liabilities" and "Preferred share liabilities".

# HIERARCHY OF FINANCIAL INSTRUMENTS WHOSE CARRYING AMOUNT DOES NOT EQUAL FAIR VALUE

The following table presents, by hierarchy level, financial instruments whose carrying amount does not equal fair value.

	201	6	201	5
	Carrying amount	Fair value (Level 3)	Carrying amount	Fair Value (Level 3)
Assets				
Mortgage and business loans				
Residential	\$2,054.3	\$ 2,196.5	\$ 1,921.4	\$ 2,118.5
Commercial	1,079.0	1,138.3	947.4	1,037.0
Total	3,133.3	3,334.8	2,868.8	3,155.5
Liabilities				
Investment contract liabilities	75.6	78.0	73.3	76.9
Other liabilities				
Long-term debt	15.5	15.2	24.2	23.7
Total	\$ 91.1	\$ 93.2	\$ 97.5	\$ 100.6

### FAIR VALUE OF ASSETS AND LIABILITIES CATEGORIZED WITHIN LEVEL 3

### Valuation process for assets categorized within Level 3

The Company has implemented various key controls and procedures to ensure that assets categorized within Level 3 are appropriately and reliably measured. The financial governance framework provides for independent monitoring and segregation of duties in that respect.

For mortgage bonds, the Company developed a list of parameters based on comparable inputs that is reviewed annually and adjusted based on market trends. Tests are performed quarterly to ensure that the rates used by the system are consistent with this list and evolve reasonably.

The fair value of investment property is determined by independent real estate appraisers who use the normalized net income direct discounting and cash flow discounting techniques, which are accepted methods that comply with valuation standards in the real estate industry. These valuation methods are described in detail in Note 2f). The fair values established are generally compared with those for recent market transactions to ensure that they are reasonable. Investment property is used in its highest and best use (i.e. in a manner that maximizes its value).

## Sensitivity of assets categorized within Level 3

The Company performs sensitivity analyses to measure the fair value of assets categorized within Level 3. Changing unobservable inputs to one or more reasonably possible alternative assumptions does not significantly change the fair value of assets categorized within Level 3.

# FAIR VALUE MEASUREMENT (CONTINUED)

# FAIR VALUE OF ASSETS AND LIABILITIES CATEGORIZED WITHIN LEVEL 3 (CONTINUED)

Valuation techniques and inputs used to measure the fair value of assets categorized within Level 3

The following tables present the main valuation techniques and the inputs used to measure the fair value of assets categorized within Level 3.

			2016	
	Fair value	Main valuation techniques	Unobservable inputs	Input value ranges
Assets				
			Credit spread <sup>A, B</sup>	0 pb to 300 pb
Mortgage bonds	\$ 1,142.3	Discounted cash flows	Comparable inputs <sup>A, B</sup>	0 pb to 520 pb
Shares	109.1	Adjusted net value of the assets valued by the fund administrator	Adjusted net value of the assets valued by the fund administrator	N/A
Investment property	2,060.4	Discounted cash flows Normalized net income direct discounting	Discount and capitalization rates <sup>A</sup> Direct capitalization rate <sup>A</sup>	5.62% to 9.00% 4.15%
Total assets	\$ 3,311.8	3	·	
			2045	
			2015	
	Fair value	Main valuation techniques	Unobservable inputs	Input value ranges
Assets				
			Credit spread <sup>A, B</sup>	0 pb to 300 pb
Mortgage bonds	\$ 1,220.8	Discounted cash flows	Comparable inputs <sup>A, B</sup>	0 pb to 520 pb
Corporate bonds	0.4	Brokers' quotes	Brokers' inputs	1
Shares	74.9	Adjusted net value of the assets valued by the fund administrator	Adjusted net value of the assets valued by the fund administrator	N/A
		Discounted cash flows	Discount and capitalization rates <sup>A</sup>	5.75% to 9.00%
Investment property	1,761.0	Normalized net income direct discounting	Direct capitalization rate <sup>A</sup>	4.50%
Total assets	\$ 3,057.1			

<sup>&</sup>lt;sup>1</sup> Due to the nature of this type of investment, no input value range is presented.

Fair value sensitivity to change in unobservable inputs

<sup>^</sup> An increase (decrease) in this unobservable input, taken individually, generally results in a decrease (increase) in fair value.

<sup>&</sup>lt;sup>B</sup> There is no predictable relationship between this input and other material unobservable inputs.

# Changes in fair value of assets categorized within Level 3

The following table presents the changes in fair value of assets categorized within Level 3 of the hierarchy, namely assets whose fair value is determined using valuation techniques not based mainly on observable market inputs.

	Ava	ailable-fo	or-sale assets			,		signated as at ough profit or			
		rporate oonds	Corporate mortgage bonds	S	hares		rporate onds	Corporate mortgage bonds	Shares	Investment property	Total
Balance as at December 31, 2014	\$	0.4	\$ 106.3	\$	_	\$	_	\$ 922.3	\$ 27.9	\$ 1,534.2	\$ 2,591.1
Realized gains (losses) recognized in profit or loss <sup>1</sup>		_	_		_		_	_	0.2	1.2	1.4
Unrealized gains (losses) recognized in profit or loss <sup>1</sup>		_	_		_		_	12.4	1.6	82.2	96.2
Unrealized gains (losses) recognized in other comprehensive income <sup>2</sup>		_	1.7		_		_	_	_	_	1.7
Transfer into (out of) Level 3		_	_		0.2		_	_	0.1	_	0.3
Purchases/Issuances		_	_		_		_	238.0	51.3	155.2	444.5
Sales/Settlements		_	(2.5)		_		_	(57.4)	(6.4)	(9.6)	(75.9)
Other		_	_		_		_	_	_	(2.2)	(2.2)
Balance as at December 31, 2015	\$	0.4	\$ 105.5	\$	0.2	\$	_	\$ 1,115.3	\$ 74.7	\$ 1,761.0	\$ 3,057.1
Realized gains (losses) recognized in profit or loss <sup>1</sup>		_	_		_		_	_	0.5	_	0.5
Unrealized gains (losses) recognized in profit or loss <sup>1</sup>		_	_		_		_	(21.4)	(1.0)	65.6	43.2
Unrealized gains (losses) recognized in other comprehensive income <sup>2</sup>		_	(2.0)		0.3		_	_	_	31.8	30.1
Purchases/Issuances		_	_		9.0		_	12.8	48.3	204.0	274.1
Sales/Settlements		(0.4)	(2.6)		(4.3)		_	(65.3)	(18.6)	(14.7)	(105.9)
Other		_	_		_		_	_	_	12.7	12.7
Balance as at December 31, 2016	\$	_	\$ 100.9	\$	5.2	\$	_	\$ 1,041.4	\$ 103.9	\$2,060.4	\$ 3,311.8

<sup>&</sup>lt;sup>1</sup> These amounts are presented under "Net investment income" in the Consolidated Statement of Net Income.

<sup>&</sup>lt;sup>2</sup> For available-for-sale assets, these amounts are presented under "Unrealized gains on available-for-sale assets" in the Consolidated Statement of Comprehensive Income.

# OFFSETTING FINANCIAL ASSETS AND LIABILITIES

A financial asset and a financial liability must be offset in the Consolidated Balance Sheet when the Company has a legally enforceable and unconditional right to set off the amounts and intends either to settle on a net basis or to realize the asset and settle the liability simultaneously. The Company has a legally enforceable and unconditional right to set off a financial asset and a financial liability when such right is enforceable in the normal course of business and in the event of default, insolvency or bankruptcy.

Securities borrowed or purchased under reverse repurchase agreements and commitments related to securities lent or sold under repurchase agreements are subject to master netting agreements or similar agreements. These agreements do not meet the criteria for offsetting in the Consolidated Balance Sheet as they give a right to set off that is enforceable only in the event of default, insolvency or bankruptcy. However, when such transactions are carried out with clearing houses, the criteria for offsetting in the Consolidated Balance Sheet are met.

In addition, over-the-counter derivatives subject to the International Swaps and Derivatives Association's master netting agreements (ISDA agreements) do not meet the criteria for offsetting in the Consolidated Balance Sheet as they also give a right to set off that is enforceable only in the event of default, insolvency or bankruptcy. As part of these transactions, the Company pledges and receives assets as collateral to manage credit risk in accordance with the terms and conditions of the credit support annex.

Exchange-traded derivatives are also subject to master netting agreements entered into with exchanges and clearing houses through brokers. These agreements do not meet the criteria for offsetting in the Consolidated Balance Sheet as they give a right to set off that is enforceable only in the normal course of business.

The following tables present information about financial assets and liabilities that are not set off in the Consolidated Balance Sheet and are subject to a master netting agreement or a similar agreement.

			nts not set off in the Balance Sheet	
December 31, 2016	Gross amounts presented in the Consolidated Balance Sheet <sup>1</sup>	Financial instruments <sup>2</sup>	Financial collateral held/pledged	Residual amounts not set off
Financial assets				
Securities borrowed or purchased under reverse repurchase agreements	\$ 438.3	\$ 410.4	\$ 27.9	\$ <b>—</b>
Derivative financial instruments	324.4	41.5	273.0	9.9
Other	3.9	3.9	_	<del>-</del>
Total financial assets	\$ 766.6	\$ 455.8	\$ 300.9	\$ 9.9
Financial liabilities				
Commitments related to securities lent or sold under repurchase agreements	\$ 538.9	\$ 410.4	\$ 128.5	\$ <b>—</b>
Derivative financial instruments	72.2	41.5	30.7	_
Other	5.1	3.9	_	1.2
Total financial liabilities	\$ 616.2	\$ 455.8	\$ 159.2	\$ 1.2

<sup>&</sup>lt;sup>1</sup> The Company does not set off financial instruments.

<sup>&</sup>lt;sup>2</sup> Carrying amount of financial assets and liabilities that are subject to a master netting agreement or similar agreement but that do not meet offsetting criteria.

			ints not set off in the d Balance Sheet		
December 31, 2015	Gross amounts presented in the Consolidated Balance Sheet <sup>1</sup>	Financial instruments <sup>2</sup>	Financial collateral held/pledged	Residual amounts not set off	
Financial assets					
Securities borrowed or purchased under reverse repurchase agreements	\$ 454.0	\$ 386.4	\$ 67.6	\$ —	
Derivative financial instruments	338.2	90.7	242.9	4.6	
Other	16.3	5.2	_	11.1	
Total financial assets	\$ 808.5	\$ 482.3	\$ 310.5	\$ 15.7	
Financial liabilities					
Commitments related to securities lent or sold under repurchase agreements	\$ 753.7	\$ 386.4	\$ 367.3	\$ —	
Derivative financial instruments	94.9	90.7	1.0	3.2	
Other	11.9	5.2	6.7	_	
Total financial liabilities	\$ 860.5	\$ 482.3	\$ 375.0	\$ 3.2	

The Company does not set off financial instruments.

<sup>&</sup>lt;sup>2</sup> Carrying amount of financial assets and liabilities that are subject to a master netting agreement or similar agreement but that do not meet offsetting criteria.

The financial collateral received and pledged presented in the above tables excludes overcollateralization and, for exchange-traded derivatives, the initial margin. Including initial margin and overcollateralization, the total value of financial collateral received for securities borrowed or purchased under reverse repurchase agreements was \$440.6M (\$454.4M as at December 31, 2015) and \$276.3M (\$248.3M as at December 31, 2015) for derivative financial instruments.

The Company pledged \$543.1M (\$762.6M as at December 31, 2015) as collateral for commitments related to securities lent or sold under repurchase agreements and \$144.0M (\$98.2M as at December 31, 2015) for derivative financial instrument liabilities.

# NOTE 8

# **REINSURANCE ASSETS**

# **COMPOSITION OF REINSURANCE ASSETS**

	December 31, 2016	December 31, 2015
Actuarial liabilities	\$ 924.9	\$ 810.5
Provisions for benefits, dividends and experience refunds	4.6	4.5
Total reinsurance assets	\$ 929.5	\$ 815.0

Refer to Note 12 for an explanation of the main changes in actuarial assumptions.

### NOTE 9

# **FIXED ASSETS**

Fixed assets are detailed as follows:

	December 31, 2016				
	Land	Buildings	Other	Total	
Cost	\$ 5.0	\$ 84.7	\$ 63.2	\$ 152.9	
Accumulated depreciation		26.3	43.4	69.7	
Net value	\$ 5.0	\$ 58.4	\$ 19.8	\$ 83.2	
		Decembe	er 31, 2015		
	Land	Buildings	Other	Total	
Cost	\$ 5.6	\$ 101.1	\$ 64.8	\$ 171.5	
Accumulated depreciation		32.6	41.1	73.7	
Net value	\$ 5.6	\$ 68.5	\$ 23.7	\$ 97.8	

As at December 31, 2016 and 2015, no amounts were included in the buildings balance for costs related to buildings under construction.

As at December 31, 2016 and 2015, the Company had no commitments related to the betterment of fixed assets.

# NOTE 10 OTHER ASSETS

	December 31, 2016	December 31, 2015
Premiums receivable	\$ 248.8	\$ 234.7
Accounts receivable and other	312.0	291.2
Accrued net investment income	85.9	89.7
Intangible assets	79.1	80.3
Goodwill	17.6	14.9
	\$ 743.4	\$ 710.8

# **INTANGIBLE ASSETS AND GOODWILL**

			December 31, 201	6	
	Software	Distribution networks	Other¹	Total intangible assets	Goodwill
Cost	\$ 34.3	\$ 34.8	\$ 42.6	\$ 111.7	\$ 17.6
Accumulated amortization and impairment losses	17.3	12.0	3.3	32.6	
Net value	\$ 17.0	\$ 22.8	\$ 39.3	\$ 79.1	\$ 17.6

<sup>1</sup> Amount related to the acquisition of the insurance contract portfolios related to the Canadian businesses of State Farm (Note 25).

December 31, 2015

	Determined 51, 2015				
		Distribution		Total intangible	
	Software	networks	Other <sup>1</sup>	assets	Goodwill
Cost	\$ 28.2	\$ 34.0	\$ 42.6	\$ 104.8	\$ 14.9
Accumulated amortization and impairment losses	13.2	9.7	1.6	24.5	
Net value	\$ 15.0	\$ 24.3	\$ 41.0	\$ 80.3	\$ 14.9

<sup>&</sup>lt;sup>1</sup> Amount related to the acquisition of the insurance contract portfolios related to the Canadian businesses of State Farm (Note 25).

Research and development expenses related to technology recognized under "Operating expenses" amounted to \$30.5M (\$23.5M in 2015).

# NOTE 11 SEGREGATED FUNDS

The Company gives contract holders the opportunity to invest in various types of segregated funds. The fund type depends on the composition of its investments. The following table shows the breakdown, as a percentage, of segregated fund net assets by fund type offered for the years ended December 31.

	2016	2015
Fund type		
Money market	1%	1%
Fixed income	10%	11%
Balanced	64%	64%
Equity	25%	24%
	100%	100%

# **SEGREGATED FUND NET ASSETS**

The following table presents the carrying amount of segregated fund net assets.

	December 31, 2016	December 31, 2015
Investments		
Money market securities	\$ 37.1	\$ 34.4
Bonds	523.2	471.4
Shares and mutual fund units	11,418.0	9,284.9
Securities borrowed or purchased under reverse repurchase agreements	26.8	17.8
Other assets	121.2	44.4
Commitments related to securities lent or sold under repurchase agreements	(26.7)	(17.8)
Other liabilities	(113.2)	(30.6)
Net assets held for segregagted fund contract holders	11,986.4	9,804.5
Assets held for the Company	(29.6)	(28.0)
Total segregated fund net assets	\$11,956.8	\$ 9,776.5

# SEGREGATED FUNDS (CONTINUED)

# **FAIR VALUE OF FINANCIAL INSTRUMENTS**

Segregated fund net assets include financial instruments recognized at fair value. For each financial instrument category, the Company categorizes the fair value measurements using a three-level hierarchy that reflects the significance of the inputs used in making the measurements. A description of these hierarchy levels and quidance on inputs used in fair value measurements are presented in Note 6.

The carrying amount of certain financial instruments that mature in the next 12 months is a reasonable approximation of their fair value. These financial instruments include the following: "Other assets"; "Securities borrowed or purchased under reverse repurchase agreements"; "Commitments related to securities lent or sold under repurchase agreements" and "Other liabilities".

The following tables present the financial instruments included in segregated fund net assets and recognized at fair value.

		Decembe	er 31, 2016	
	Level 1	Level 2	Level 3	Total
Investments				
Money market securities	\$ 25.8	\$ 11.3	\$ —	\$ 37.1
Bonds	301.3	221.6	0.3	523.2
Shares and mutual fund units	5,004.0	6,393.9	20.1	11,418.0
Total financial instruments recognized at fair value	\$ 5,331.1	\$ 6,626.8	\$ 20.4	\$11,978.3
		Decembe	er 31, 2015	
	Level 1	Level 2	Level 3	Total
Investments				
Money market securities	\$ 24.3	\$ 10.1	\$ —	\$ 34.4
Bonds	265.9	205.2	0.3	471.4
Shares and mutual fund units	4,670.6	4,606.2	8.1	9,284.9
Total financial instruments recognized at fair value	\$ 4.960.8	\$ 4.821.5	\$ 8.4	\$ 9.790.7

No transfers attributable to changes in the observability of market data were made between fair value measurement hierarchy levels during the years ended December 31, 2016 and 2015.

## FINANCIAL ASSETS TRANSFERRED AND NOT DERECOGNIZED

As part of transactions involving securities lent or sold under repurchase agreements, the segregated funds transfer financial assets under terms and conditions providing for their future repurchase. These financial assets remain recognized in the Consolidated Balance Sheet as the segregated funds retain substantially all the risks and rewards related to these assets.

The carrying amount of such financial assets transferred and related liabilities recognized in the Consolidated Balance Sheet was \$26.8M and \$26.7M, respectively (\$17.8M and \$17.8M as at December 31, 2015), and their fair value was equal to that amount.

#### FINANCIAL ASSETS PLEDGED AND HELD AS COLLATERAL

The carrying amount of financial assets pledged as collateral for liabilities or contingent liabilities in the normal course of the segregated funds' operations amounted to \$26.8M (\$17.8M as at December 31, 2015). The fair value of the financial assets held as collateral that the segregated funds are permitted to sell or repledge in the absence of default totalled \$19.2M (\$8.8M as at December 31, 2015). As at December 31, 2016 and 2015, the Company had no financial assets held as collateral that had been sold or repledged.

These financial assets were received as collateral as part of transactions involving securities borrowed or purchased under reverse repurchase agreements.

# FINANCIAL INSTRUMENT RISKS

The Company is not exposed to the risks related to financial instruments included in the assets held for segregated fund contract holders since such holders assume the risks and obtain the benefits arising from these financial instruments.

# **INSURANCE RISK**

For more information, refer to Note 12d), "Segregated fund risk management".

# **SEGREGATED FUND NET LIABILITIES**

The following table presents the changes in segregated fund net liabilities.

	2016	2015
Balance at beginning – Net liabilities to segregated fund contract holders	\$ 9,804.5	\$ 8,732.4
Additions		
Amounts received from contract holders	2,810.9	1,704.8
Net investment income <sup>1</sup>	803.7	452.2
	3,614.6	2,157.0
Deductions		
Redemptions and withdrawals	1,297.3	949.1
Management fees	135.4	135.8
	1,432.7	1,084.9
Balance at end – Net liabilities to segregated fund		
contract holders	11,986.4	9,804.5
Liabilities to the Company	(29.6)	(28.0)
Total segregated fund net liabilities	\$11,956.8	\$ 9,776.5

<sup>&</sup>lt;sup>1</sup> Includes realized and unrealized gains and losses on investments.

# NOTE 12

# **INSURANCE CONTRACT LIABILITIES**

# A) COMPOSITION OF ACTUARIAL LIABILITIES

Actuarial liabilities and assets backing actuarial liabilities comprise the following amounts:

	December 31, 2016			December 31, 2015				
	Group insurance	Individual insurance	Savings	Total	Group insurance	Individual insurance	Savings	Total
Gross actuarial liabilities								
Non-participating policies	\$ 3,742.7	\$ 5,591.1	\$ 4,577.4	\$13,911.2	\$ 3,444.7	\$ 5,125.3	\$ 4,513.1	\$ 13,083.1
Participating policies	40.6	3,602.2	207.4	3,850.2	36.8	3,660.8	227.8	3,925.4
	3,783.3	9,193.3	4,784.8	17,761.4	3,481.5	8,786.1	4,740.9	17,008.5
Amounts ceded to reinsurers	(167.2)	(754.4)	(3.3)	(924.9)	(167.0)	(639.3)	(4.2)	(810.5)
Net actuarial liabilities	\$ 3,616.1	\$8,438.9	\$ 4,781.5	\$16,836.5	\$ 3,314.5	\$ 8,146.8	\$ 4,736.7	\$ 16,198.0
Composition of assets backing net actuarial liabilities								
Bonds	\$ 1,609.9	\$6,250.0	\$2,449.0	\$10,308.9	\$ 1,584.1	\$ 6,091.4	\$ 2,518.8	\$10,194.3
Mortgage and business loans	1,160.2	92.8	1,530.1	2,783.1	963.6	114.1	1,405.7	2,483.4
Shares	47.4	916.6	278.3	1,242.3	40.0	739.5	238.9	1,018.4
Investment property	681.9	931.8	138.1	1,751.8	560.6	822.3	150.0	1,532.9
Other	116.7	247.7	386.0	750.4	166.2	379.5	423.3	969.0
	\$ 3,616.1	\$8,438.9	\$ 4,781.5	\$16,836.5	\$ 3,314.5	\$ 8,146.8	\$ 4,736.7	\$16,198.0

The fair value of assets backing net actuarial liabilities was \$17,010.9M (\$16,443.8M as at December 31, 2015).

# **INSURANCE CONTRACT LIABILITIES (CONTINUED)**

## B) CONTRACTUAL TERM TO MATURITY

The following tables present the contractual term to maturity for insurance contract liabilities. The projections in these tables are greater than the balance for insurance contract liabilities presented in the Consolidated Balance Sheet since they represent expected outflows that exclude, among others, the impact of discounting. These cash flows are presented net of expected periodic premium flows from insureds and net of reinsurance. In addition, the amounts shown in these tables represent estimated cash flows that may differ from actual cash flows.

	December 31, 2016				Decembe	er 31, 2015		
	Under 1 year	1 to 5 years	Over 5 years	Total	Under 1 year	1 to 5 years	Over 5 years	Total
Insurance contract liabilities								
Actuarial liabilities	\$1,205.9	\$ 3,043.1	\$31,178.9	\$35,427.9	\$ 1,195.4	\$ 3,044.8	\$28,850.1	\$33,090.3
Provisions for benefits, dividends and experience refunds	308.0	_	86.3	394.3	321.1	_	79.2	400.3
Contract holder deposits	330.4	_	307.9	638.3	146.0	_	486.5	632.5
Total	\$1,844.3	\$3,043.1	\$ 31,573.1	\$36,460.5	\$ 1,662.5	\$ 3,044.8	\$29,415.8	\$ 34,123.1

# C) ACTUARIAL ASSUMPTIONS

The computation of actuarial liabilities is based on estimates and assumptions. The nature of the main assumptions used in the computation of actuarial liabilities and the method used to establish these assumptions are described in the following paragraphs.

The basic assumptions used in computing actuarial liabilities are those that prove to be the best estimates for various contingencies. The appointed actuary must, for each of these assumptions, establish a margin for adverse deviation in order to mitigate the uncertainty, allow for the risk of deteriorating underwriting experience and ensure that provisions are adequate to meet future commitments. The extent of the margins for adverse deviation is prescribed by the Standards of Practice of the Canadian Institute of Actuaries (CIA). The appointed actuary establishes the appropriate margins based on the characteristics of the risks associated with the products. These margins vary for each assumption and type of product. The margins for adverse deviation increase actuarial liabilities and reduce the profit or loss that would otherwise be recognized at inception of the contracts. With time and as estimation risks decline, these margins are reversed and recognized in the Consolidated Statement of Net Income.

The risks associated with the accuracy of the actuarial assumptions used to compute actuarial liabilities arise from the potential non-materialization of expected assumptions. The appointed actuary periodically carries out studies on the underwriting experience related to each assumption and modifies the assumptions, if appropriate, to take into account the current and future expected situation. Any impact resulting from these modifications is immediately recognized in the Consolidated Statement of Net Income.

# Mortality

The Company determines its mortality assumptions for individual life insurance based on the results of the annual studies of its recent underwriting experience. When these results cannot serve as the only source of reference due to their insufficient credibility, the mortality assumption also takes into account industry studies. Mortality assumptions vary based on gender, risk category and type of contract. A future mortality improvement assumption is taken into account in accordance with CIA standards.

In the case of annuities, the Company also performs an annual study of its underwriting experience, which provides a sufficient level of credibility to establish the main basis for the assumptions. A future mortality improvement assumption is taken into account in accordance with CIA standards.

### Morbidity

For morbidity assumptions regarding the occurrence of accidents and illness, the Company uses industry-developed morbidity tables modified based on current data provided by its studies of its underwriting experience and those of the industry. These assumptions are mainly used for disability, critical illness and long-term care insurance products.

## **Contract cancellation rates**

The Company carries out an annual study of its underwriting experience with respect to individual insurance contract cancellation, as holders can cancel their policy before the expiry of their contractual coverage period by discontinuing premium payment without using the non-forfeiture options, if any. The contract cancellation rate assumptions are based on the Company's recent underwriting experience. These assumptions are adjusted on the basis of the industry's underwriting experience when the Company's assumptions are not sufficiently credible. For certain types of insurance products, such as term-to-100 life insurance and universal life insurance with level mortality costs, lower than projected cancellation rates could have an adverse impact on the Company's underwriting experience. Cancellation rate assumptions may vary depending on the product type, contract term, age at issuance and premium payment method.

# Investment return

Investment return is based on projected investment income using the current portfolios of assets backing the actuarial liabilities and projected reinvestment strategies. The Company manages the investments backing its actuarial liabilities by taking into account the characteristics of the commitments of each of its business segments, using clearly defined mechanisms set out in its matching policy. CALM is the standard set by the CIA to ensure the compliance of assets that are backing the actuarial liabilities. By closely matching the cash flows related to the assets with those related to the actuarial liabilities, the Company mitigates its sensitivity to future changes in interest rate levels. According to CALM, changes in the fair value of assets backing the actuarial liabilities are essentially offset by corresponding changes in the value of actuarial liabilities.

Under CALM, cash flows from these assets are matched with cash flows that will arise from future asset acquisitions or sales to determine the expected rates of return on these assets for the coming years. The projected reinvestment strategies are determined based on the characteristics of the commitments of each segment, and reinvestment returns are based on current and expected market rates for fixed-rate investments and on expected rates for floating-rate investments. In addition, the asset cash flow projections include assumptions for investment management fees and credit risk.

Investment return assumptions take into account expected future credit losses on fixed-income investments. In that regard, in addition to the allowances for non-performing investments recognized through a write-down of the carrying amount of the assets as at December 31, 2016, a provision amounting to \$352.6M (\$310.0M in 2015) has been included in actuarial liabilities as a protection against the risk of insufficient return on assets.

#### Operating expenses and taxes

The operating expense assumptions reflect the projected costs for managing and processing contracts in force, including indirect overhead expenses. The Company carries out an annual study of operating expenses by major product line, and these expenses are projected using the expected rate of inflation and the expected development of blocks of business, when relevant.

Taxes reflect the assumptions relating to future premium taxes and taxes other than income taxes. For income taxes, actuarial liabilities are adjusted only when there are temporary differences or to take into account the impact of non-deductible or non-taxable items on cash flows from the liabilities and the assets related to insurance contracts.

### Contract holder dividends

Actuarial liabilities include estimated amounts of future participating contract holder dividends. These estimated amounts are determined based on the expected future results of this block of business and the reasonable expectations of participating contract holders. Changes in the best estimate assumptions for participating insurance would result in corresponding changes in contract holder dividends and an immaterial net change in actuarial liabilities related to participating contracts.

# Sensitivity of actuarial liabilities to changes in assumptions

The following table shows the impact on net income of the sensitivity of actuarial liabilities to changes in underlying non-economic best estimate assumptions for the years ended December 31.

	2016	2015
2% negative change in future mortality rates		
Products for which a rate increase increases actuarial liabilities	\$ (46.6)	\$ (44.4)
Products for which a rate decrease increases actuarial liabilities	(21.1)	(18.8)
5% increase in future morbidity rates	(72.8)	(64.6)
10% negative change in future contract cancellation rates	(148.7)	(141.0)
5% increase in future operating expenses	\$ (41.7)	\$ (38.8)

# D) INSURANCE RISK MANAGEMENT

Insurance risk refers to the risk that events may turn out differently from the assumptions used when designing, pricing or measuring actuarial reserves for insurance products, and that profitability of these products may be affected.

The Company is exposed to insurance risk through the products it sells. Depending on the product, the Company may be exposed to mortality risk, morbidity risk or forfeiture risk. All products sold expose the Company to expenditure risk. The various mortality, morbidity and contract cancellation rate assumptions are described in Note 12c.

To manage insurance risk, the Company applies stringent policies, guidelines and criteria with respect to product and service development and pricing, and regularly carries out analyses to compare forecasts with actual results and revise pricing assumptions if needed. In addition, certain products allow for price adjustments depending on whether assumptions materialize or not. Lastly, the Company sets up actuarial liabilities in accordance with the actuarial standards prescribed by the CIA and constantly monitors the development of loss experience.

# Use of reinsurance

The Company enters into reinsurance treaties for contracts with coverage in excess of certain maximum amounts that vary based on the nature of the activities to limit its losses. In addition, it purchases additional reinsurance protection with respect to large-scale catastrophic events.

In order to reduce reinsurance risk, the Company does business with reinsurers having an A.M. Best rating of at least A-, a vast majority of which holding a license issued by a Canadian authority, and a capitalization ratio greater than the required minimum standard, which is currently 150%. In addition, the solvency of the companies to which it cedes a portion of its risks is periodically examined. These reinsurance agreements do not release the Company from its obligations towards its contract holders.

# INSURANCE CONTRACT LIABILITIES (CONTINUED)

# D) INSURANCE RISK MANAGEMENT (CONTINUED)

#### Segregated fund risk management

Investments held for segregated fund contract holders are exposed to various financial risks. Pursuant to the contracts' clauses, the risks and rewards associated with the return of these investments accrue to the holders, even though these investments are held by the Company. The Company offers minimal guarantees for death benefits, maturity value and withdrawals during the payout period to protect the unitholders of certain funds. These guarantees represent the main exposure of the Company.

Actuarial liabilities include amounts sufficient to pay the minimum guarantees under segregated fund contracts, which are calculated using stochastic models defined by the CIA. These models are based on the nature of the guarantees and on assumptions related to investment return, mortality and contract forfeiture rates. Deferred acquisition costs, being the expenses incurred on the sale of individual segregated fund contracts, are recognized in actuarial liabilities and amortized over the same period as the applicable surrender fees. Actuarial liabilities take into account the fact that future income will be available to recover unamortized acquisition costs.

To reduce the potential negative impact of the segregated fund contract guarantee risk, the Company uses hedging programs aimed at offsetting the impact of unfavourable changes in stock markets and interest rates on the future cost of guarantees. These programs cover all the segregated fund contracts that include a guarantee offered to clients by the Company.

#### Basis risk management

Basis risk arises from the difference between the return of segregated funds and the return of the instruments used to reproduce it. This risk cannot be hedged with the hedging program and adds volatility to the Company's financial statements. However, the Company has adopted risk appetite and tolerance indicators to monitor that risk and implement measures to reduce it when limits are exceeded.

## E) CHANGE IN ACTUARIAL LIABILITIES

The change in net actuarial liabilities during the year was due to business activities and to changes in actuarial estimates, as follows:

		2016			2015	
	Net actuarial liabilities	Reinsurance assets	Gross actuarial liabilities	Net actuarial liabilities	Reinsurance assets	Gross actuarial liabilities
Balance at beginning	\$ 16,198.0	\$ 810.5	\$ 17,008.5	\$14,543.4	\$ 747.2	\$15,290.6
Change due to						
Passage of time	118.3	61.1	179.4	171.3	52.4	223.7
New business	502.9	19.8	522.7	450.3	11.2	461.5
Changes in actuarial assumptions	16.1	(1.3)	14.8	(65.0)	(0.7)	(65.7)
	637.3	79.6	716.9	556.6	62.9	619.5
Acquisition of actuarial liabilities (Note 25)	_	_	_	1,077.2	_	1,077.2
Other changes	1.2	34.8	36.0	20.8	0.4	21.2
Balance at end	\$ 16,836.5	\$ 924.9	\$ 17,761.4	\$ 16,198.0	\$ 810.5	\$17,008.5

## Changes in actuarial assumptions

The economic and non-economic assumptions taken into account in the computation of actuarial liabilities are periodically updated to reflect the actual or projected underwriting experience associated with each of them. The following table presents the impact of changes made to assumptions on net income for the years ended December 31.

	2016	2015
Changed assumptions		
Mortality	\$ 20.7	\$ (18.6)
Morbidity	11.3	(5.8)
Contract cancellation rates	(169.4)	(111.8)
Investment return	29.9	178.0
Operating expenses	(19.6)	1.4
Methods and other	115.4	4.4
Impact on net income	\$ (11.7)	\$ 47.6
Impact on operating income	(16.1)	65.0
Taxes on these items	4.4	(17.4)
	\$ (11.7)	\$ 47.6

The decrease in actuarial liabilities related to mortality reflects the update of the assumptions for individual insurance products and segregated funds.

The decrease in actuarial liabilities related to morbidity is explained by the update of the assumptions for group insurance products.

The increase in actuarial liabilities related to contract cancellation rates is attributable to the update of the assumptions for individual insurance products and segregated funds.

Actuarial liabilities related to investment returns have decreased mainly as a result of the update of investment expenses.

The increase in actuarial liabilities related to operating expenses is explained by the update of the assumptions for certain individual insurance products.

The decrease in actuarial liabilities related to methods and other is explained by the dynamic modelling of dividends paid to participating contract holders used in the valuation of actuarial liabilities for individual insurance products.

# NOTE 13 INVESTMENT CONTRACT LIABILITIES

## A) COMPOSITION OF INVESTMENT CONTRACT LIABILITIES

	December 31, 2016	December 31, 2015
Individual annuities	\$ 59.4	\$ 55.7
Group annuities	16.2	17.6
Total investment contract liabilities	\$ 75.6	\$ 73.3

Investment contract liabilities comprise term certain annuity contracts.

# **B) CHANGE IN INVESTMENT CONTRACT LIABILITIES**

	2016	2015
Balance as at January 1	\$ 73.3	\$ 43.6
Change due to		
New deposits	13.0	11.1
Investment income	6.5	4.0
Benefits	(13.7)	(15.1)
	5.8	_
Acquisition of the investment contract liabilities	_	29.9
Other changes	(3.5)	(0.2)
Balance as at December 31	\$ 75.6	\$ 73.3

# C) CONTRACTUAL TERM TO MATURITY

The following tables present the contractual term to maturity for investment contract liabilities. The projections in these tables are greater than the balance for investment contract liabilities presented in the Consolidated Balance Sheet since they represent expected outflows that exclude, among others, the impact of discounting.

	December 31, 2016				Decembe	er 31, 2015		
	Under	1 to 5	Over		Under	1 to 5	Over	
	1 year	years	5 years	Total	1 year	years	5 years	Total
Investment contract liabilities	\$ 17.5	\$ 43.3	\$ 21.3	\$ 82.1	\$ 18.3	\$ 41.9	\$ 20.3	\$ 80.5

# NOTE 14 OTHER LIABILITIES

	December 31, 2016	December 31, 2015
Accounts payable, accrued liabilities and other	\$ 534.4	\$ 414.3
Securities sold short	_	304.2
Income and other taxes payable	110.5	55.8
Compensation payable on sales	56.2	_
Deferred income - market-linked guaranteed investments	151.9	_
Provisions for risks and expenses	42.9	42.2
Long-term debt	15.5	24.2
Dividends payable	167.0	107.0
	\$ 1,078.4	\$ 947.7

## PROVISIONS FOR RISKS AND EXPENSES

Provisions for risks and expenses include provisions for litigation matters and lawsuits, except those related to insurance contracts, which are recognized under "Actuarial liabilities", if applicable. These provisions, which mature in the long-term, totalled \$42.9M (\$42.2M as at December 31, 2015).

# **LONG-TERM DEBT**

Long-term debt comprises mortgage loans associated with various investment properties, bearing interest at rates ranging from 3.40% to 5.00% (3.42% to 5.74% in 2015) (weighted average rate of 3.53%); (4.7% as at December 31, 2015) and maturing in tranches of \$0.4M per year over the next four years and \$1.4M in five years. These loans are secured by assets with a carrying amount of \$31.2M (\$46.1M as at December 31, 2015). The interest expense on long-term debt amounted to \$0.7M (\$1.7M in 2015) and is recognized as a deduction of investment income.

## NOTE 15

# NET DEFINED BENEFIT PLAN LIABILITIES

The Company participates in various defined benefit plans. The liabilities recognized in the Company's Consolidated Balance Sheet are detailed as follows:

	December 31, 2016	December 31, 2015
Pension plan of Desjardins Group	\$ 126.4	\$ 129.5
Post-retirement benefit plan of Desjardins Group	93.3	74.8
Supplemental pension plan of Desjardins Group	9.7	7.6
Company's own pension plans	18.4	19.5
	\$ 247.8	\$ 231.4

# **CHARACTERISTICS OF THE DEFINED BENEFIT PLANS**

# a) Group pension plan

Group pension plans are plans whose risks are shared by entities under common control. The Company participates in the pension plans of Desjardins Group, which offers a majority of its employees a group pension plan and a group supplemental pension plan, which provides pension benefits in excess of statutory limits. The main group pension plan offered, the Desjardins Group Pension Plan (DGPP), is a funded defined benefit group plan. Participants and employers share the risks and costs related to the DGPP, including any deficit, on a prorata basis of 35% and 65%, respectively.

For the DGPP, benefits are determined on the basis of the number of years of membership and take into consideration the average salary of the employee's five most highly paid years, for years of service accumulated before 2013, and the eight most highly paid years, for years of service accumulated subsequently. Benefits are indexed annually using the consumer price index, up to a maximum of 3 % for years of service accumulated before 2013 and 1% for a period of 10 years starting at age 65 for years of service accumulated subsequently.

The DGPP is governed by the Supplemental Pension Plans Act (SPPA). The SPPA requires that a retirement committee that assumes the role of administrator and trustee for the plan be formed. The Federation, through its Board of Directors, assumes the responsibilities of the DGPP's sponsor and ensures that the plan is well administered in accordance with the laws and regulations in effect. In addition, the Federation guarantees the obligations resulting from the participation in the plan of all the Desjardins Group employers. The Federation's Board of Directors, acting as the representative for all Desjardins Group employers, is the only governing body with the authority to amend or terminate the plan.

### b) Group post-retirement benefit plan

The Company also participates in a post-retirement benefit plan that provides medical, dental and life insurance, offered by Desjardins Group to retiring employees and their dependents through an unfunded defined benefit group plan.

## c) Other plans

The other defined benefit plans offered are an unfunded defined benefit supplemental pension plans, which provide pension benefits in excess of statutory limits, whose risks are not shared by entities under common control.

### d) Pension and post-retirement benefit plan risks

Defined benefit pension plans are plans for which the Company has formally committed to a level of benefits and therefore assumes actuarial and, when the plans are funded, investment risks. Since the terms of the pension plans are such that changes in salary levels will have an impact on the amount of future benefits, the cost of the benefits and the value of the defined benefit plan obligation are generally actuarially determined using various assumptions. Although management believes that the assumptions used in the actuarial valuation process are reasonable, there remains a degree of risk and uncertainty that may cause future actual results to materially differ from these assumptions, which could give rise to actuarial gains or losses.

Actuarial calculations are made based on management's best estimate assumptions primarily concerning the plan obligation discount rate, and also, but to a lesser extent, salary increases, the retirement age of employees, the mortality rate, the rate of increase in pension benefits and the members' future contributions that will be used to make up the deficit. The participants' estimated discounted contributions required to make up the deficit decrease the defined benefit plan obligation. A complete actuarial valuation is performed each year by a qualified actuary. The discount rates used have been determined by reference to the rates of high quality corporate bonds whose terms are consistent with those of the plans' cash flows.

The terms of the post-retirement benefit plans are such that changes in salary levels or healthcare costs will have an impact on the amount of future benefits. The cost of these benefits is accrued over the service lives of employees using accounting policies similar to those used for defined benefit pension plans.

#### e) Risk management

The Retirement Committee has set up a Risk Management Advisory Committee whose mandate is to analyze the main risks associated with managing the DGPP's operations. To that effect, it recommends every year the integrated risk profile and the asset allocation strategy to the Retirement Committee. The mandate of the Advisory Committee also includes issuing opinions on new investments to the DGPP's Investment Committee. The asset allocation strategy is based on the liability-driven investment principle. This approach provides for better management of the plan's financial position by investing in assets that are correlated with liabilities and that allow a reduction in the volatility of contributions. The liability-driven investment principle takes into account changes in the liability and generating sufficient returns to ensure the plan's long-term funding.

In addition, the Retirement Committee adopts every year an investment policy that may be amended based on the long-term risk/return relationship on the markets, the DGPP's commitments and financial position, risk tolerance or the legislative environment. This policy provides for market risk mitigation mechanisms. Among other things, the policy establishes, limits for each type of investments and limits for the allocation of assets between the various classes and risk parameters for such allocation. The actual mix of asset portfolios is regularly reviewed, and the rebalancing policy is applied when the actual allocation is outside the allowed limits. Foreign exchange risk is controlled through the adoption of a hedging policy approved by the Investment Committee. Lastly, the Retirement Committee has delegated to the Investment Committee the responsibility for ensuring that the investment policy is applied, complied with and followed.

# f) Funding requirements

The DGPP is funded by both employee and employer contributions, which are determined based on the financial position and the funding policy of the plan. Employers' contributions must be equal to the amount that, added to the employees' contributions, is sufficient to cover the value of the obligations that currently accrue in the plan, including fees paid by the plan as well as special contributions required to amortize any deficit. Employers' contributions are determined using a percentage of the assessable payroll for their employees participating in the plan. The plan's annual cost comprises contributions for current service, administrative management fees and special contributions required to fund the plan's stabilization provision and deficit, if any.

Pursuant to the new SPPA requirements effective as of January 1, 2016, the DGPP's minimum funding is now determined on a going-concern basis. The required funding of a solvency deficit during the existence of a pension plan was eliminated. However, a stabilization provision must now be funded through special current service contributions and special amortization payments. Funding and stabilization deficits must be funded over a maximum period of 10 years. The value of net defined benefit plan liabilities presented in the Company's Consolidated Balance Sheet reflects the new provisions of the SPPA.

# NET DEFINED BENEFIT PLAN LIABILITIES (CONTINUED)

# **RECOGNIZED AMOUNTS**

# a) Group plans

### Pension plans

The Company recognizes as follows its share in the net liabilities of the group pension plans in the Consolidated Balance Sheet and its share in the pension expense in the Consolidated Statement of Net Income:

	2016		201		15
		%			%
Share in the net liabilities of the group pension plan					
Pension plan of Desjardins Group	\$ 126.4	11.92	\$	129.5	9.96
Supplememental pension plan of Desjardins Group	9.7	7.98		7.6	6.59
	\$ 136.1		\$	137.1	
Share in the expense of the group pension plan					
Pension plan of Desjardins Group	\$ 38.3	11.92	\$	34.2	9.96
Supplemental pension plan of Desjardins Group	0.2	7.98		0.5	6.59
	\$ 38.5		\$	34.7	

### Post-retirement benefit plan

The Company recognizes as follows its share in the net liabilities of the group post-retirement benefit plan on the Consolidated Balance Sheet and its share in the expense of this plan in the Consolidated Statement of Net Income:

	2016		2015		015	
			%			%
Share in the net liabilities of the group post-retirement benefit plan of Desjardins Group	\$	93.3	11.80	\$	74.8	9.91
Share in the expense of the group post-retirement benefit plan of Desjardins Group	\$	4.8	11.80	\$	2.3	9.91

# b) Company's own pension plan

The Company also offers certain active and retired executives unfunded defined benefit supplemental pension plans, which also provide pension benefits in excess of statutory limits. Amounts recognized for these plans in the Consolidated Balance Sheet and the Consolidated Statement of Net Income are detailed as follows:

	2016	2015
Net liabilities of the Company's own pension plans	\$ 18.4	\$ 19.5
Expense for the Company's own pension plans	\$ 0.1	\$ 0.6

# INFORMATION ON THE PLANS AS A WHOLE

# a) Change in net defined benefit plan liabilities

As at December 31, 2014         \$ 1,344.0         \$ 9,549.0         \$ 1,795.0           Amounts recognized in the Consolidated Statement of Net Income Current service cost         270.0         —         270.0           Net interest expense/income         470.0         392.0         78.0           Past service cost         740.0         392.0         348.0           Amounts recognized in the Consolidated Statement of Comprehensive Income         —         349.0         348.0           Difference between the actual return on assets and interest income         —         349.0         (349.0)           Actuarial losses (gains) arising from changes in demographic assumptions         10.0         —         10.0           Actuarial losses (gains) arising from changes in financial assumptions         (21.0)         —         68.0           Experience losses (gains)         68.0         —         68.0           Participants' contributions         197.0         197.0         —           Employers' contributions         197.0         197.0         —           Employers' contributions'         197.0         197.0         197.0           Employers' contributions'         11,925.0         10,524.0         1,401.0           As at December 31, 2015         11,925.0         10,524.0         1,401.0 <th>Group post-retirement benefit plan</th> <th>npany's own nsion plans</th>	Group post-retirement benefit plan	npany's own nsion plans
Amounts recognized in the Consolidated Statement of Net Income         270.0         — 270.0           Net interest expense/income         470.0         392.0         78.0           Past service cost         — 4         — 6         — 6           Amounts recognized in the Consolidated Statement of Comprehensive Income         — 349.0         (349.0)           Difference between the actual return on assets and interest income         — 349.0         (349.0)           Actuarial losses (gains) arising from changes in demographic assumptions         — 349.0         (20.0)           Actuarial losses (gains) arising from changes in financial assumptions         (21.0)         — 68.0           Actuarial losses (gains)         68.0         — 68.0           Experience losses (gains)         68.0         — 68.0           Experience losses (gains)         68.0         — 68.0           Experience losses (gains)         49.0         (29.0)           Other changes         — 447.0         (447.0)           Participants' contributions         — 197.0         — 447.0         (447.0)           Benefits paid         (416.0)         (413.0)         (30.0)           Other changes         3.0         3.0         — 267.0           As at December 31, 2015         11,925.0         10,524.0 <t< th=""><th>Defined benefit plan obligation</th><th>fined benefit n obligation</th></t<>	Defined benefit plan obligation	fined benefit n obligation
Current service cost         270.0         —         270.0           Net interest expense/income         470.0         392.0         78.0           Past service cost         —         —         —           Amounts recognized in the Consolidated Statement of Comprehensive Income         —         349.0         (349.0)           Actuarial losses (gains) arising from changes in demographic assumptions         —         349.0         (29.0)           Actuarial losses (gains) arising from changes in financial assumptions         (21.0)         —         (21.0)           Experience losses (gains)         68.0         —         68.0           Experience losses (gains)         197.0         197.0         —           Experience losses (gains)         68.0         —         68.0           Experience losses (gains)         197.0         197.0         —           Experience losses (gains)         197.0         197.0         —           Employers' contributions         197.0         197.0         —           Employers' contributions         197.0         197.0         447.0         (447.0)           Benefits paid         (416.0)         (413.0)         (30.0)         40.0         10.0         40.0         10.0         40.0         10.0 </th <th>\$ 726.0</th> <th>\$ 19.6</th>	\$ 726.0	\$ 19.6
Current service cost         270.0         —         270.0           Net interest expense/income         470.0         392.0         78.0           Past service cost         —         —         —         —           Amounts recognized in the Consolidated Statement of Comprehensive Income         —         349.0         (349.0)           Difference between the actual return on assets and interest income         —         349.0         (349.0)           Actuarial losses (gains) arising from changes in demographic assumptions         —         40.0         —         10.0           Actuarial losses (gains) arising from changes in financial assumptions         (21.0)         —         (21.0)           Experience losses (gains)         68.0         —         68.0           Experience losses (gains)         57.0         349.0         (292.0)           Other changes         9         447.0         (47.0)           Participants' contributions         197.0         197.0         —           Employers' contributions*         197.0         197.0         447.0           Benefits paid         (416.0)         (413.0)         (30.0)           Other changes         3.0         3.0         —           Current service cost         267.0 <td< td=""><td></td><td></td></td<>		
Past service cost	14.0	0.1
Amounts recognized in the Consolidated Statement of Comprehensive Income  Difference between the actual return on assets and interest income  Actuarial losses (gains) arising from changes in demographic assumptions  Actuarial losses arising from changes in financial assumptions  Actuarial losses (gains)  Experience losses (gains)  Other changes  Participants' contributions  Employers' contributions  Employers' contributions  Employers' contributions  Employers' contributions  Other changes  As at December 31, 2015  Amounts recognized in the Consolidated Statement of Net Income  Current service cost  Current service cost  (50,0)  Amounts recognized in the Consolidated Statement of Comprehensive Income  Difference between the actual return on assets and interest income  Actuarial losses (gains) arising from changes in demographic assumptions  Actuarial losses (gains) arising from changes in financial assumptions  Actuarial losses (gains) arising from changes in financial assumptions  Experience losses (gains) arising from changes in financial assumptions  Participants' contributions  193.0  Other changes  Participants' contributions  193.0	30.0	1.3
Amounts recognized in the Consolidated Statement of Comprehensive Income  Difference between the actual return on assets and interest income  Actuarial losses (gains) arising from changes in demographic assumptions  Actuarial losses arising from changes in financial assumptions  Actuarial losses arising from changes in financial assumptions  Experience losses (gains)  68.0	(20.0)	(0.8)
Comprehensive Income         349.0         (349.0)           Difference between the actual return on assets and interest income         — 349.0         (349.0)           Actuarial losses (gains) arising from changes in demographic assumptions         10.0         — (21.0)           Actuarial losses arising from changes in financial assumptions         68.0         — (21.0)           Experience losses (gains)         68.0         — 68.0           Experience losses (gains)         68.0         — 68.0           Participants (contributions)         197.0         197.0         — (20.0)           Employers' contributions         197.0         197.0         — (447.0)           Benefits paid         (416.0)         (413.0)         (30.0)           Other changes         3.0         3.0         — (20.0)           Other changes         3.0         3.0         — (20.0)           As at December 31, 2015         11,925.0         10,524.0         1,401.0           Amounts recognized in the Consolidated Statement of Net Income         267.0         — 267.0           Current service cost         267.0         — 267.0           Net interest expense/income         40.0         382.0         58.0           Past service cost         (5.0)         — 382.0         (382.0) <td>24.0</td> <td> 0.6</td>	24.0	 0.6
income         —         349.0         (349.0)           Actuarial losses (gains) arising from changes in demographic assumptions         10.0         —         10.0           Actuarial losses arising from changes in financial assumptions         (21.0)         —         (21.0)           Experience losses (gains)         68.0         —         68.0           Total contributions         57.0         349.0         (292.0)           Other changes         —         447.0         (447.0)           Participants' contributions         197.0         197.0         —           Employers' contributions         197.0         197.0         —           Employers' contributions         197.0         447.0         (447.0)           Benefits paid         (416.0)         (413.0)         (3.0)           Other changes         3.0         3.0         —           Actuariages         3.0         3.0         —           As at December 31, 2015         11,925.0         10,524.0         1,401.0           Amounts recognized in the Consolidated Statement of Net Income         267.0         —         267.0           Net interest expense/income         440.0         382.0         380.0           Past service cost         (5.0) <td></td> <td></td>		
assumptions         10.0         —         10.0           Actuarial losses arising from changes in financial assumptions         (21.0)         —         (21.0)           Experience losses (gains)         68.0         —         68.0           57.0         349.0         (292.0)           Other changes         —         447.0         (47.0)           Participants' contributions¹         —         447.0         (447.0)           Benefits paid         (416.0)         (413.0)         (30.0)           Other changes         3.0         3.0         —           Employers' contributions¹         (216.0)         234.0         (450.0)           Other changes         3.0         3.0         —           Employers' contributions¹         1,925.0         10,524.0         1,401.0           As at December 31, 2015         11,925.0         10,524.0         1,401.0           Amounts recognized in the Consolidated Statement of Net Income         267.0         —         267.0           Net interest expense/income         440.0         382.0         380.0           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in demog	_	_
Actuarial losses arising from changes in financial assumptions         (21.0)         —         (21.0)           Experience losses (gains)         68.0         —         68.0           57.0         349.0         (292.0)           Other changes         —         447.0         (447.0)           Participants' contributions!         —         447.0         (447.0)           Benefits paid         (416.0)         (413.0)         (3.0)           Other changes         3.0         3.0         —           Query changes         3.0         3.0         —           As at December 31, 2015         11,925.0         10,524.0         1,401.0           Amounts recognized in the Consolidated Statement of Net Income         267.0         —         267.0           Net interest expense/income         440.0         382.0         58.0           Past service cost         (5.0)         —         (5.0)           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         320.0           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in demographic assumptions         —         382.0         —		
Experience losses (gains)         68.0         —         68.0           57.0         349.0         (292.0)           Other changes         Participants' contributions         197.0         197.0         —           Employers' contributions'         —         447.0         (447.0)           Benefits paid         (416.0)         (413.0)         (3.0)           Other changes         3.0         3.0         —           Cother changes         3.0         3.0         —           As at December 31, 2015         11,925.0         10,524.0         1,401.0           Amounts recognized in the Consolidated Statement of Net Income         267.0         —         267.0           Current service cost         (5.0)         —         (5.0)           Past service cost         (5.0)         —         (5.0)           Past service cost         (5.0)         —         (5.0)           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         320.0           Actuarial losses (gains) arising from changes in demographic assumptions         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in financial assumptions         549.0         —         549.0	(37.0)	_
57.0         349.0         (292.0)           Other changes         Participants' contributions         197.0         197.0         —           Employers' contributions¹         —         447.0         (447.0)           Benefits paid         (416.0)         (413.0)         (3.0)           Other changes         3.0         3.0         —           Cerease         (216.0)         234.0         (450.0)           As at December 31, 2015         11,925.0         10,524.0         1,401.0           Amounts recognized in the Consolidated Statement of Net Income         267.0         —         267.0           Net interest expense/income         440.0         382.0         58.0           Past service cost         (5.0)         —         (5.0)           Past service cost         (5.0)         —         (5.0)           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         320.0           Actuarial Iosses (gains) arising from changes in demographic assumptions         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in financial assumptions         —         549.0         —         549.0           Experience losses (gains)         86.0         — <td>37.0</td> <td>0.1</td>	37.0	0.1
Other changes         Participants' contributions         197.0         197.0         —           Employers' contributions¹         —         447.0         (447.0)           Benefits paid         (416.0)         (413.0)         (3.0)           Other changes         3.0         3.0         —           Certain changes         11,925.0         10,524.0         (450.0)           As at December 31, 2015         11,925.0         10,524.0         1,401.0           Amounts recognized in the Consolidated Statement of Net Income         267.0         —         267.0           Net interest expense/income         440.0         382.0         58.0           Past service cost         (5.0)         —         (5.0)           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         320.0           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in demographic assumptions         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in financial assumptions         549.0         —         549.0           Experience losses (gains)         86.0         —         86.0	16.0	0.2
Participants' contributions         197.0         197.0         —           Employers' contributions¹         —         447.0         (447.0)           Benefits paid         (416.0)         (413.0)         (3.0)           Other changes         3.0         3.0         —           4 (216.0)         234.0         (450.0)           As at December 31, 2015         11,925.0         10,524.0         1,401.0           Amounts recognized in the Consolidated Statement of Net Income         267.0         —         267.0           Net interest expense/income         440.0         382.0         58.0           Past service cost         (5.0)         —         (5.0)           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         320.0           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in demographic assumptions         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in financial assumptions         549.0         —         549.0           Experience losses (gains)         —         86.0         —         86.0           Experience losses (gains) <t< td=""><td>16.0</td><td>0.3</td></t<>	16.0	0.3
Employers' contributions¹         —         447.0         (447.0)           Benefits paid         (416.0)         (413.0)         (3.0)           Other changes         3.0         3.0         —           4 (216.0)         234.0         (450.0)           As at December 31, 2015         11,925.0         10,524.0         1,401.0           Amounts recognized in the Consolidated Statement of Net Income         267.0         —         267.0           Net interest expense/income         440.0         382.0         58.0           Past service cost         (5.0)         —         (5.0)           Past service cost         (5.0)         —         (5.0)           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         320.0           Actuarial losses (gains) arising from changes in demographic assumptions         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in financial assumptions         549.0         —         549.0           Experience losses (gains)         86.0         —         86.0           Experience losses (gains)         182.0         382.0         (200.0)           Other changes         Participants' contributions         193.0         193.0		
Benefits paid         (416.0)         (413.0)         (3.0)           Other changes         3.0         3.0         —           (216.0)         234.0         (450.0)           As at December 31, 2015         11,925.0         10,524.0         1,401.0           Amounts recognized in the Consolidated Statement of Net Income         267.0         —         267.0           Current service cost         267.0         —         267.0           Net interest expense/income         440.0         382.0         58.0           Past service cost         (5.0)         —         (5.0)           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         320.0           Actuarial losses (gains) arising from changes in demographic assumptions         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in financial assumptions         549.0         —         549.0           Experience losses (gains)         86.0         —         86.0           Experience losses (gains)         182.0         382.0         (200.0)           Other changes         Participants' contributions         193.0         193.0         —	_	_
Other changes         3.0         3.0         —           (216.0)         234.0         (450.0)           As at December 31, 2015         11,925.0         10,524.0         1,401.0           Amounts recognized in the Consolidated Statement of Net Income         267.0         —         267.0           Current service cost         267.0         —         267.0           Net interest expense/income         440.0         382.0         58.0           Past service cost         (5.0)         —         (5.0)           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         320.0           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         (382.0)           Difference between the actual return on assets and interest income         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in demographic assumptions         (453.0)         —         (453.0)           Actuarial losses (gains) arising from changes in financial assumptions         549.0         —         549.0           Experience losses (gains)         86.0         —         86.0           Experience losses (gains)         86.0         —         86.0           Other changes	_	_
C216.0   234.0   (450.0     As at December 31, 2015   11,925.0   10,524.0   1,401.0     Amounts recognized in the Consolidated Statement of Net Income   Current service cost   267.0   — 267.0     Net interest expense/income   440.0   382.0   58.0     Past service cost   (5.0)   — (5.0)     T02.0   382.0   320.0     Amounts recognized in the Consolidated Staterment of Comprehensive Income   — 382.0   (382.0     Difference between the actual return on assets and interest income   — 382.0   (382.0     Actuarial losses (gains) arising from changes in demographic assumptions   (453.0   — (453.0     Actuarial losses (gains) arising from changes in financial assumptions   549.0   — 549.0     Experience losses (gains)   86.0   — 86.0     Experience losses (gains)   382.0   (200.0     Other changes   Participants' contributions   193.0   193.0   —	(17.0)	(1.0)
As at December 31, 2015  Amounts recognized in the Consolidated Statement of Net Income  Current service cost  Current service cost  Net interest expense/income  Past service cost  Comprehensive Income  Difference between the actual return on assets and interest income  Actuarial losses (gains) arising from changes in demographic assumptions  Actuarial losses (gains) arising from changes in financial assumptions  Experience losses (gains)  Experience losses (gains)  Participants' contributions  11,925.0  10,524.0  1,401	2.0	_
Amounts recognized in the Consolidated Statement of Net Income  Current service cost 267.0 — 267.0  Net interest expense/income 440.0 382.0 58.0  Past service cost (5.0) — (5.0)  Amounts recognized in the Consolidated Staterment of Comprehensive Income  Difference between the actual return on assets and interest income — 382.0 (382.0)  Actuarial losses (gains) arising from changes in demographic assumptions (453.0) — (453.0)  Actuarial losses (gains) arising from changes in financial assumptions 549.0 — 549.0  Experience losses (gains) 86.0 — 86.0  Other changes  Participants' contributions 193.0 193.0 —	(15.0)	(1.0)
Current service cost         267.0         —         267.0           Net interest expense/income         440.0         382.0         58.0           Past service cost         (5.0)         —         (5.0)           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         320.0           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         (382.0)           Difference between the actual return on assets and interest income         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in demographic assumptions         (453.0)         —         (453.0)           Actuarial losses (gains) arising from changes in financial assumptions         549.0         —         549.0           Experience losses (gains)         86.0         —         86.0           Experience losses (gains)         86.0         —         86.0           Other changes         Participants' contributions         193.0         193.0         —	751.0	19.5
Net interest expense/income         440.0         382.0         58.0           Past service cost         (5.0)         —         (5.0)           Amounts recognized in the Consolidated Staterment of Comprehensive Income         Value of the Comprehensive Income         —         382.0         (382.0)         Actuarial losses (gains) arising from changes in demographic assumptions         Value of the Comprehensive Income		
Past service cost         (5.0)         —         (5.0)           Amounts recognized in the Consolidated Staterment of Comprehensive Income         —         382.0         320.0           Difference between the actual return on assets and interest income         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in demographic assumptions         (453.0)         —         (453.0)           Actuarial losses (gains) arising from changes in financial assumptions         549.0         —         549.0           Experience losses (gains)         86.0         —         86.0           Experience losses (gains)         182.0         382.0         (200.0)           Other changes         Participants' contributions         193.0         193.0         —	14.0	_
Amounts recognized in the Consolidated Staterment of Comprehensive Income  Difference between the actual return on assets and interest income  Actuarial losses (gains) arising from changes in demographic assumptions  (453.0)  Actuarial losses (gains) arising from changes in financial assumptions  549.0  Experience losses (gains)  86.0  - 86.0  Other changes  Participants' contributions  702.0  382.0  382.0  (382.0)  (453.0)  - (453.0)	27.0	(0.2)
Amounts recognized in the Consolidated Staterment of Comprehensive Income  Difference between the actual return on assets and interest income  Actuarial losses (gains) arising from changes in demographic assumptions  (453.0)  Actuarial losses (gains) arising from changes in financial assumptions  Experience losses (gains)  86.0  182.0  382.0  Council (453.0)  Council (453.0)  Actuarial losses (gains) arising from changes in financial assumptions  549.0  Experience losses (gains)  86.0  182.0  382.0  Council (453.0)  Actuarial losses (gains) arising from changes in financial assumptions  549.0  Experience losses (gains)  86.0	_	0.3
Comprehensive Income  Difference between the actual return on assets and interest income — 382.0 (382.0)  Actuarial losses (gains) arising from changes in demographic assumptions (453.0) — (453.0)  Actuarial losses (gains) arising from changes in financial assumptions 549.0 — 549.0  Experience losses (gains) 86.0 — 86.0  Other changes  Participants' contributions 193.0 193.0 —	41.0	0.1
income         —         382.0         (382.0)           Actuarial losses (gains) arising from changes in demographic assumptions         (453.0)         —         (453.0)           Actuarial losses (gains) arising from changes in financial assumptions         549.0         —         549.0           Experience losses (gains)         86.0         —         86.0           Experience losses (gains)         182.0         382.0         (200.0)           Other changes           Participants' contributions         193.0         193.0         —		
assumptions         (453.0)         —         (453.0)           Actuarial losses (gains) arising from changes in financial assumptions         549.0         —         549.0           Experience losses (gains)         86.0         —         86.0           182.0         382.0         (200.0)           Other changes           Participants' contributions         193.0         193.0         —	_	_
assumptions         549.0         —         549.0           Experience losses (gains)         86.0         —         86.0           182.0         382.0         (200.0)           Other changes           Participants' contributions         193.0         193.0         —	(25.0)	(0.6)
Experience losses (gains)         86.0         —         86.0           182.0         382.0         (200.0)           Other changes           Participants' contributions         193.0         193.0         —	20.0	0.2
182.0         382.0         (200.0)           Other changes           Participants' contributions         193.0         193.0         —	29.0	0.3
Other changes Participants' contributions 193.0 193.0 —	 8.0	0.3
Participants' contributions 193.0 193.0 —	12.0	
	_	_
Employers' contributions <sup>1</sup> — 348.0 (348.0)		
Benefits paid (470.0) (467.0) (3.0)	(18.0)	(1.1)
Other changes (5.0) (5.0) —  As at December 31, 2016 \$ 12,527.0 \$ 11,357.0 \$ 1,170.0	\$ <del></del>	\$ (0.1) 18.4

<sup>&</sup>lt;sup>1</sup> In 2016, no supplemental contributions were paid by the employer to the main group pension plan (\$9.5M in 2015).

# NET DEFINED BENEFIT PLAN LIABILITIES (CONTINUED)

# **INFORMATION ON THE PLANS AS A WHOLE (CONTINUED)**

# b) Funding status

	As at December 31, 2016				As at December 31, 2015						
	Group pension plans	•	Group t-retirement enefit plan		ompany's vn pension plans	р	Group ension plans		Group t-retirement enefit plan		iompany's vn pension plans
Funded plans											
Defined benefit plan obligation	\$ 12,408.0	\$	_	\$	_	\$	11,812.0	\$	_	\$	_
Fair value of plan net assets	11,357.0		_		_		10,524.0		_		_
	1,051.0		_		_		1,288.0		_		_
Unfunded plans											
Defined benefit plan obligation	119.0		786.0		18.4		113.0		751.0		19.5
	\$ 119.0	\$	786.0	\$	18.4	\$	113.0	\$	751.0	\$	19.5

# c) Allocation of the main group pension plan assets

The fair value of the main group pension plan assets is detailed as follows:

	As at Decem	As at December 31, 2016 As at Dece		
	Non-quoted in an active market	Quoted in an active market	Non-quoted in an active market	Quoted in an active market
Bonds				
Government of Canada	\$ <del>-</del>	\$ 117.0	\$ <b>—</b>	\$ 127.0
Provinces, municipal corporations and other public administrations	125.0	3,346.0	365.0	2,871.0
Other issuers	1,848.0	<del>-</del>	1,100.0	_
Shares	339.0	2,630.0	362.0	2,576.0
Real estate investments	1,232.0	128.0	1,096.0	119.0
Infrastructure investments	1,382.0	63.0	1,200.0	40.0
Cash and money market securities	235.0	173.0	225.0	118.0
Other	621.0	278.0	483.0	151.0
Total	\$ 5,782.0	\$ 6,735.0	\$ 4,831.0	\$ 6,002.0

As at December 31, 2016, the DGPP held eligible investments in money market securities and segregated funds issued by Desjardins Group entities having a total fair value of \$104.0M (\$93.0M as at December 31, 2015).

# **IMPACT ON CASH FLOWS**

# a) Principal actuarial assumptions

The principal actuarial assumptions used to measure the defined benefit plan obligation and cost are as follows:

	Decemb	December 31, 2016		er 31, 2015
	Group pension plans	Group post- retirement benefit plan	Group pension plans	Group post- retirement benefit plan
Discount rate for the obligation <sup>1</sup>	4.00%	3.95%	4.20%	4.15%
Discount rate for service cost <sup>1</sup>	4.30%	4.30%	4.05%	4.05%
Expected rate of salary increases	3.00%	3.00%	3.00%	3.00%
Rate used to calculate interest expense on the obligation and assets <sup>1</sup>	3.62%	3.52%	4.05%	4.05%
Rate used to calculate interest expense on service cost <sup>1</sup>	3.97%	4.12%	4.05%	4.05%
Estimated annual growth rate for covered healthcare cost	_	4.05%	_	4.30%

<sup>&</sup>lt;sup>1</sup> Weighted average rate for all plans

# b) Sensitivity of key assumptions

Because of the long-term nature of employee benefits, there are significant uncertainties related to the recognition of balances surrounding the assumptions used. The following table shows the impact, for the group plans of Desjardins Group, of a one percentage point change in key assumptions on the defined benefit plan obligation and cost, with all other assumptions remaining constant. In reality, there may be correlations between these assumptions. However, to show the impact of changes in assumptions, they have been modified on an individual basis.

	As at Dece	mber 31, 2016	As at Dece	mber 31, 2015
	Change in obligation			Change in cost recognized
Group pension plans				
Discount rate				
1% increase	\$ (1,919.0)	\$ (95.0)	\$ (1,924.0)	\$ (101.0)
1% decrease	2,579.0	120.0	2,596.0	136.0
Expected rate of salary increases				
1% increase	488.0	41.0	552.0	49.0
1% decrease	(414.0)	(34.0)	(467.0)	(37.0)
Group post-retirement benefit plan				
Discount rate				
1% increase	(112.0)	(2.0)	(109.0)	(3.0)
1% decrease	145.0	2.0	142.0	5.0
Expected rate of salary increases				
1% increase	8.0	1.0	6.0	2.0
1% decrease	(8.0)	(1.0)	(6.0)	(1.0)
Health care costs				
1% increase	75.0	7.0	78.0	9.0
1% decrease	\$ (61.0)	\$ (6.0)	\$ (63.0)	\$ (6.0)

# c) Expected contributions for 2017

Desjardins Group expects to contribute \$390.0M to its defined benefit pension plans in the next year.

# d) Pension plan obligation maturity profile

For 2016, the weighted average financial duration was approximately 17 years (18 years in 2015) for the main group plan and approximately 16 years (17 years in 2015) for the group post-retirement benefit plan.

# SHARE CAPITAL AND PREFERRED SHARE LIABILITIES

The authorized share capital of the Company is as follows:

#### **AUTHORIZED**

Class A shares: An unlimited number of participating voting shares, without par value.

### **Preferred shares**

Class B shares: An unlimited number of shares, without par value, non-voting, issuable in series, redeemable at the option of the Company or the holder at any time, with a quarterly non-cumulative fixed dividend ranging from 0.125% and 3.750%, and ranking prior to Class A shares as to dividends and upon liquidation.

Class C shares: An unlimited number of shares, without par value, non-voting, issuable in series, redeemable at the option of the Company or the holder subject to certain restrictions, with a quarterly cumulative fixed dividend ranging from 0.125% and 3.750%, ranking pari passu with Class D and Class E shares, but ranking prior to Class A and Class B shares as to dividends and upon liquidation.

Class D shares: An unlimited number of shares, without par value, non-voting, issuable in series, and ranking pari passu with Class C and Class E shares, but ranking prior to Class A and Class B shares as to dividends and upon liquidation.

Class E shares: An unlimited number of shares, without par value, non-voting, issuable in series, redeemable at the option of the Company or the holder subject to certain restrictions, with a quarterly cumulative fixed dividend ranging from 0.125% and 3.750%, ranking pari passu with Class C and Class D shares, but ranking prior to Class A and Class B shares as to dividends and upon liquidation.

### ISSUED AND OUTSTANDING

On December 21, 2015, the Company issued 210,000 Class E, Series 4 preferred shares and 490,000, Class E, Series 5 preferred shares for a cash consideration of \$700.0M. These shares bear a cumulative dividend payable quarterly at an annual fixed rate of 2.0% and 2.5%, respectively. They are redeemable at the option of the holder at any time on or after December 31, 2025 and are redeemable at the option of the Company at any time with the authorization of the AMF. The Company undertook to keep these shares for a minimum period of five years. These shares are recognized as preferred shares liabilities at their redemption value.

On December 21, 2015, with the authorization of the AMF, the Company redeemed 359,000 Class E, Series 5 preferred shares, 325,000 Class E, Series 6 preferred shares and 16,000 Class E, Series 7 preferred shares for a cash consideration of \$700,0M.

On January 1, 2016, the Company issued 1,864,621 Class A shares to acquire all the shares of two entities under common control (Note 25).

Dividend payments of \$16.5M (\$18.7M in 2015) on preferred shares were recognized as interest expense and are presented under "Operating expenses".

	2016	2015
Preferred share liabilities		
210,000 Class E, Series 4 shares (2.0% annual fixed rate)	\$ 210.0	\$ 210.0
490,000 Class E, Series 5 shares (2.5% annual fixed rate)	490.0	490.0
Total preferred share liabilities	\$ 700.0	\$ 700.0
Share capital		
10,387,158 (8,522,537 in 2015) Class A shares	351.0	307.0
Total share capital	\$ 351.0	\$ 307.0

# ACCUMULATED OTHER COMPREHENSIVE INCOME

Accumulated other comprehensive income includes the following items:

	December 31, 2016	December 31, 2015
Items that could be reclassified subsequently to the Consolidated Statement of Net Income		
Unrealized gains on available-for-sale assets		
Bonds	\$ 104.9	\$ 148.6
Shares	181.0	140.2
Other loans and investments	3.4	6.1
	289.3	294.9
Related income taxes	(48.8)	(42.4)
	240.5	252.5
Item that will not be reclassified subsequently to the Consolidated Statement of Net Income		
Revaluation surplus (change in use of properties)	31.8	_
Related income taxes	(5.3)	_
	26.5	_
Accumulated other comprehensive income	\$ 267.0	\$ 252.5

### **NOTE 18**

# CAPITAL MANAGEMENT

The Company's capital management objective is to maintain adequate, high-quality capital and allocate surplus capital based on its priorities, which are supporting growth, financing acquisitions when opportunities arise and increasing dividends to its shareholder.

The Company's capital management is the responsibility of the Board of Directors and is governed by a policy that is reviewed periodically.

This policy defines a target capital ratio and a cushion, the sum of which is the target minimum ratio. The Company is aiming for a ratio that is higher than the target minimum ratio so it will be able to deal with adverse events and still remain financially strong.

The Company's financial strength is tested at least once a year through Dynamic Capital Adequacy Testing. This test allows the Company to assess capital adequacy under adverse scenarios. The results of this test demonstrate that, by maintaining the Company's capitalization ratio above the target minimum ratio established by the Capital Management Policy, the Company is able to deal with various adverse events and still maintain its financial strength at a satisfactory level.

The development of a business plan also allows the Company to ensure that maintaining capital at this level will enable it to seize business opportunities when they

Every year, the test results are presented to the Board of Directors and can be used to quide Board members in their decision making.

Under its provincial charter, the Company is governed by the AMF. In addition, it must comply with the standards set by the regulatory authorities of the other provinces and territories in which it operates. In Quebec, insurance companies must comply with the guideline on capital adequacy requirements (CAR) issued by the AMF in order to provide a guarantee of their solvency.

The Company's regulatory capital, which is determined in accordance with this guideline, constitutes its capital and differs from the equity disclosed in the Consolidated Balance Sheet. It comprises two tiers:

Tier 1 capital, which includes capital that is more permanent in nature than Tier 2 capital. It consists primarily of equity attributable to participating contract holders and the shareholder.

Tier 2 capital is made up primarily of preferred shares.

# **CAPITAL MANAGEMENT (CONTINUED)**

The Company's available capital is summarized in the following table:

	December 31, 2016	December 31, 2015
Tier 1 capital	\$ 2,613.0	\$ 2,236.8
Tier 2 capital	1,010.3	944.6
Total capital available	\$ 3,623.3	\$ 3,181.4

Under the AMF's guideline on CAR, a minimum amount of regulatory capital must be maintained to cover certain risks such as credit, market, insurance and interest rate risks. As at December 31, 2016 and 2015, these requirements were met.

The Company's solvency ratio is calculated by comparing its total available capital with the required minimum regulatory capital.

Under the Act respecting insurance (Quebec), the payment of dividends to the shareholder and participating contract holders is subject to the compliance by the Company with the minimum capital adequacy standards prescribed by the AMF.

Furthermore, to meet various financial management requirements, equity attributable to the shareholder is subject to a restriction of \$476.2M (\$426.1M in 2015).

# **NOTE 19**

# **INCOME TAXES**

# **INCOME TAX EXPENSE FOR THE YEAR**

The income tax expense recognized in the Consolidated Statement of Net Income for the years ended December 31 is detailed as follows:

	2016	2015
Current income taxes		
Current income tax expense	\$ 111.9	\$ 100.3
Adjustments recognized during the year for current income taxes of prior years	(12.5)	(14.1)
	\$ 99.4	\$ 86.2
Deferred income taxes		
Origination and reversal of temporary differences	\$ 2.8	\$ 5.1
Adjustments attributable to changes in tax rates and amendments to tax rules	(1.6)	0.4
Adjustments recognized during the year for deferred income taxes of prior years	1.3	2.7
	\$ 2.5	\$ 8.2

The Company's income is subject to Canadian income taxes. The effective income tax rate varies from year to year based on changes in the combined statutory tax rate structure. The income tax expense recognized in the Consolidated Statement of Net Income differs from the income tax expense determined using the combined statutory rate for the following reasons:

	2016	2015
Income taxes on operating income at the combined statutory rate of 26.96% in 2016 (26.91% in 2015)	\$163.5	\$ 146.1
Change due to the following items:		
Non-taxable net investment income and other items	(58.2)	(49.4)
Non-deductible expenses	5.1	6.1
Changes in tax rates	(1.6)	0.4
Adjustments recognized during the year for current and deferred income taxes of prior years	(11.2)	(11.4)
Other	4.3	2.6
	\$101.9	\$ 94.4

### **DEFERRED INCOME TAXES**

The deferred income tax sources are as follows:

	December 31, 2016	December 31, 2015	2016	2015	2016	2015
		Balance Sheet	Consolidate	ed Statement Income	Consolidate	d Statement nsive Income
Deferred tax assets						
Insurance and investment contract liabilities	\$ 27.9	\$ 21.9	\$ 6.0	\$ (6.2)	\$ —	\$ —
Net defined benefit plan liabilities	66.3	57.0	4.6	0.2	(7.5)	(10.7)
Non-capital losses carried forward	6.7	1.9	(0.2)	0.1	_	_
Other liabilities	25.0	24.8	0.2	2.2	_	_
	\$ 125.9	\$ 105.6	\$ 10.6	\$ (3.7)	\$ (7.5)	\$ (10.7)
Deferred tax liabilities						
Investments	\$ 258.9	\$ 242.0	\$ (11.6)	\$ (5.4)	\$ (5.3)	\$ —
Contract loans	50.4	50.3	(0.1)	(0.1)	_	_
Other	20.3	18.9	(1.4)	1.0	_	_
	\$ 329.6	\$ 311.2	\$ (13.1)	\$ (4.5)	\$ (5.3)	\$ —

Deferred tax assets and liabilities are presented as follows in the Consolidated Balance Sheet:

	December 31, 2016	December 31, 2015
Deferred tax assets	\$ 21.6	\$ 5.6
Deferred tax liabilities	(225.3)	(211.2)
	\$ (203.7)	\$ (205.6)

### NOTE 20

# FINANCIAL INSTRUMENT RISK MANAGEMENT

The Company is exposed to different types of risks in its normal course of operations, including credit risk, liquidity risk and market risk. The Company's objective in risk management is to optimize the risk-return trade-off, within set tolerance limits, by developing and applying integrated risk management and control strategies, frameworks and procedures to all its activities. To this end, the Company adopted Desjardins Group's Integrated Risk Management Framework, which is designed to give its management and Board of Directors appropriate level of confidence and comfort regarding the understanding and management of the full spectrum of risks associated with the achievement of its objectives.

The Company has adopted a risk management governance structure that includes a Deputy Chief Risk Management Officer, a risk management team and an Audit and Risk Management Committee, whose mandate is to ensure the implementation of frameworks and systems that will maintain risk at an acceptable level in accordance with the expectations of the Board of Directors and senior management. The purpose of this governance structure is to pool functional expertise within the Company, in the area of risk management in particular, and to ensure that the Company has all the tools it needs to carry out its responsibilities in this respect.

In addition to the risks inherent in its insurance activities, which are described in Note 12, the significant financial risks to which the Company is exposed are the following:

### A) CREDIT RISK

Credit risk is the risk of losses resulting from a borrower's or counterparty's failure to honour its contractual obligations, whether or not these obligations appear on the Consolidated Balance Sheet.

The Company is exposed to credit risk through its transactions related to investments in money market securities, bonds, securities borrowed or purchased under reverse repurchase agreements and derivative financial instruments as well as through its mortgage and business loans.

## Management of credit risk related to mortgage and business loan activities

The Company is accountable for its performance and it therefore has a certain amount of latitude in terms of frameworks and approvals as well as with regard to the corresponding management and monitoring tools and structures. To assist the Company in this area, Desjardins Group has set up centralized structures and procedures to ensure that its risk management framework allows for effective, sound and prudent management.

Desjardins Group has a Risk Management Executive Division, which includes two divisions that are primarily responsible for credit risk management for the organization as a whole. These divisions share responsibilities based on major activities: credit approval, framework, quantification, monitoring and reporting.

# FINANCIAL INSTRUMENT RISK MANAGEMENT(CONTINUED)

# A) CREDIT RISK (CONTINUED)

Management of credit risk related to mortgage and business loan activities (continued)

#### Credit risk framework

A set of policies govern all aspects of credit risk management at the Company. These frameworks define the responsibilities and powers of the parties involved, the limits imposed by risk tolerance, the rules governing the assignment and administration of files, and the disclosure rules for the Company's exposure to credit risks.

All these frameworks govern credit risk management and control activities.

# Credit granting

The Company determines its appetite for the various mortgage and business loan activities and identifies its desired exposure level in its own frameworks. The depth of the analyses to be performed depends on the product and the complexity and extent of the transaction risk.

The granting of credit to businesses is based on a detailed analysis of the file. Each borrower's financial market and management characteristics are analyzed using a credit risk assessment model. A quantitative analysis based on financial data is supplemented by a professional judgment of the other file characteristics by the account managers. Once this analysis is finished, each borrower is assigned a risk rating. The scoring system has 17 ratings, broken down into 10 levels representing a default probability level.

The model used for the analysis varies depending on the economic sector, the size of the commitments of the business and of its entities exposed to common risks. The models designed from internal and external historical data take into account the size of the business, the special characteristics of the main industry in which it operates, and the performance of comparable businesses.

The use of internal ratings and estimates has been expanded into other risk management and governance activities such as establishing analysis requirements and file authorization levels, determining the different types of follow-up activities as well as assessing and disclosing portfolio risk quality.

#### Mitigating credit risk

In its lending operations, the Company obtains collateral if deemed necessary for a client's loan facility based on a risk assessment. Collateral normally takes the form of assets such as capital assets, receivables, investments, contract surrender values, cash, government securities or equities. For some portfolios, programs offered by organizations such as Canada Mortgage and Housing Corporation are used in addition to customary collateral. As at December 31, 2016, guaranteed or insured loans represent 62.5% of total gross loans, compared to 64.3% at the end of 2015. Frameworks, adapted to each product, contain the requirements for appraising collateral, its legal validation and follow-up.

Mortgage and business loans are mainly granted in Quebec, Ontario and British Columbia (33.2%, 42.2% and 15.1%, respectively, in 2016; 28.0%, 46.2% and 15.8%, respectively, in 2015).

# Quality of loan portfolio

The Company's loan portfolio continued to be of excellent quality. As at December 31, 2016, gross impaired loans outstanding stood at \$1.6M, unchanged compared to December 31, 2015. The ratio of gross impaired loans, as a percentage of the total gross loan portfolio, was 0.05% as at the end of 2016, an improvement over the ratio of 0.06% as at December 31, 2015.

# Counterparty and issuer risk management

Counterparty and issuer risk is a credit risk related to different types of securities, derivative financial instruments and securities lending transactions.

The Desjardins Group Risk Management Executive Division sets the maximum exposure for each counterparty and issuer based on quantitative and qualitative criteria. These amounts are then allocated to the various components, including the Company, based on their needs. Afterwards, the Company determines its own appetite for the various issuers and counterparties by identifying its desired exposure level in its own investment policies.

To properly manage its risk exposure, the Company assigns, a credit rating to each counterparty and issuer, based on the ratings of four external credit assessment institutions (DBRS, Moody's, S&P and Fitch) authorized by the AMF.

A large proportion of the exposure of the Company is to the different levels of government in Canada, Quebec public and parapublic entities and major Canadian banks. For most of these counterparties and issuers, the credit rating is B or higher.

In its derivative financial instruments and securities lending transactions, which include repurchase and reverse repurchase agreements and securities borrowing and lending, the Company is exposed to counterparty credit risk. Derivative financial instruments are contracts whose value depends on assets, interest rates, foreign exchange rates or financial indexes. The vast majority of the Company's derivative financial instruments are negotiated by mutual agreement with the counterparties. Other instruments are exchange-traded contracts, consisting mainly of futures and swaps settled through a clearing house. They are standard contracts traded on established stock exchanges or well-capitalized clearing houses for which the counterparty risk is very low.

The credit risk associated with derivative financial instruments negotiated by mutual agreement refers to the risk that a counterparty will fail to honour its contractual obligations toward the Company at a time when the fair value of the instrument is positive for the Company. This risk normally represents a small fraction of the notional amount. The replacement cost and the credit risk equivalent are two measures used to quantify it. Replacement cost refers to the current replacement cost of all contracts with a positive fair value. Credit risk equivalent is equal to the sum of this replacement cost and the future credit exposure. To limit its exposure to counterparty risk, the Company enters into master agreements called International Swaps and Derivatives Association (ISDA) agreements, which define the terms and conditions for the transactions. These agreements provide for netting to determine the net exposure in the event of default. In addition, a Credit Support Annex can be added to the master agreements in order to request the counterparties to pay or secure the current market value of the positions when such value exceeds a certain threshold, which is set at zero for the Company's main counterparties. The types of contracts, the value of these various metrics and the impact of master netting agreements are presented in Notes 5 and 7.

The Company also limits its credit risk associated with derivative financial instruments by doing business with counterparties that have a high credit rating. All counterparties with which the Company trades derivative financial instruments are financial institutions that were assigned a minimum rating of BBB using the Standard & Poor's classification.

Securities lending transactions are regulated by Investment Industry Regulatory Organization of Canada participation agreements. The Company also uses netting agreements with its counterparties to mitigate its credit risk exposure and requires a percentage of collateralization (a pledge) on these transactions.

The Company accepts from its counterparties only financial collateral that complies with the eligibility criteria set out in its policies. These criteria allow for the timely realization of collateral in the event of default. The types of collateral received and pledged by the Company are mainly cash and government securities.

Additional information about credit risk is presented in Notes 3, 5, 7 and 21.

# **B) LIQUIDITY RISK**

Liquidity risk refers to the Company's capacity to raise the necessary funds (by increasing liabilities or converting assets) to meet a financial obligation, whether or not it appears on the Consolidated Balance Sheet.

#### Liquidity risk management

The Company manages liquidity risk in order to ensure that it has timely and cost-effective access to the funds needed to meet its financial obligations as they become due, in both routine and crisis situations. Managing this risk involves maintaining a sufficient level of liquid securities, monitoring indicators and adopting a contingency plan to implement in the event of a liquidity crisis.

Liquidity risk management is a key component of the overall Desjardins Group risk management strategy. Desjardins Group and its components, including the Company, have established policies describing the principles, limits, appetite and tolerance thresholds as well as the procedures that apply to liquidity risk management.

The Company's policy makes the distinction between two types of liquidities. The first, operational liquidity, refers to funds required in the normal course of the Company's business. The second, strategic liquidity, refers to amounts that could be required quickly by contract holders and reinsurers in a crisis situation. As part of its liquidity policy, the Company has defined liquidity ratios based on these two types and monitors these ratios through its Strategic Asset Allocation Committee.

The Company has a contingency plan that would be implemented in the event of a major liquidity crisis. In addition, it has access to demand lines of credit with various Desjardins Group entities to meet its temporary liquidity needs. As at December 31, 2016, none of these lines of credit were used.

# FINANCIAL INSTRUMENT RISK MANAGEMENT(CONTINUED)

# B) LIQUIDITY RISK (CONTINUED)

Liquidity risk management (continued)

As at December 31, 2016, the contractual term to maturity of financial liabilities<sup>(1)</sup>, except for insurance contract liabilities, which are covered in Note 12b, "Insurance contract liabilities – Contractual term to maturity", and investment contract liabilities, which are covered in Note 13c, "Investment contract liabilities – Contractual term to maturity", and loan commitments are as follows:

		2016			2015			
	Under 1 year	1 to 5 years	Over 5 years	Total	Under 1 year	1 to 5 years	Over 5 years	Total
Non-derivative financial instruments								
Commitments related to securities lent or sold under repurchase agreements	\$ 538.9	s —	\$ <b>-</b>	\$ 538.9	\$ 753.7	<b>S</b> –	<b>S</b> —	\$ 753.7
Preferred share liabilities	16.5	65.8	765.8	848.1	16.5	65.8	782.3	864.6
Other liabillities	10.3	03.0	703.0	040.1	10.5	05.0	702.5	004.0
Securities sold short	_	_	_	_	304.9	_	_	304.9
Long-term debt	0.8	15.3	_	16.1	14.8	10.9	0.9	26.6
Other	640.9	_	_	640.9	404.5	_	_	404.5
Derivative financial instruments								
Settled on a gross basis <sup>2,3</sup>								
Cash flows payable from liabilities	590.1	_	_	590.1	286.5	5.8	_	292.3
Cash flows payable from assets	7.1	235.4	_	242.5	732.9	197.6	_	930.5
Settled on a net basis	44.1	218.6	489.5	752.2	40.4	208.2	512.1	760.7
Off-balance sheet								
Credit commitments	170.9	_	_	170.9	74.6	_	_	74.6
Credit default swaps	_	577.4	_	577.4	13.8	622.8	_	636.6
Guarantees and letters of credit	1.4	5.0	5.5	11.9	25.3	5.0	5.7	36.0
	\$ 2,010.7	\$ 1,117.5	\$1,260.8	\$4,389.0	\$ 2,667.9	\$ 1,116.1	\$ 1,301.0	\$ 5,085.0

<sup>&</sup>lt;sup>1</sup> The "Derivative financial instruments — Settled on a gross basis" category includes cash flows to be paid on both derivative financial instruments recorded as liabilities and derivative financial instruments recorded as assets.

<sup>&</sup>lt;sup>2</sup> In 2016, contractual cash outflows for derivative financial instruments with gross settlement are accompanied by related cash inflows of \$587.2M for liabilities and \$244.7M for assets. These amounts are not included in the above table.

<sup>&</sup>lt;sup>3</sup> In 2015, contractual cash outflows for derivative financial instruments with gross settlement are accompanied by related cash inflows of \$275.8M for liabilities and \$941.7M for assets. These amounts are not included in the above table.

# C) MARKET RISK

Market risk refers to the risk of changes in the fair value of financial instruments resulting from fluctuations in the parameters affecting this value, in particular, interest rates, exchange rates, credit spreads and their volatility.

The Company is exposed to market risk primarily through positions taken in the course of its insurance and savings product sales activities. It is also exposed to market risk through its investment activities. The Company has adopted policies that set out the limits and procedures to use in managing market risk.

#### Interest rate risk management

The Company is exposed to interest rate risk, which represents the potential loss resulting from the impact of fluctuations in interest rates or interest rate differentials on net income and equity. This risk is an important component of market risk and arises from the Company's insurance activities and its investment portfolios.

The Company has adopted an asset-liability matching policy that describes the techniques used to measure interest rate risk, the limits that are tolerated and the monitoring procedures applicable to managing this risk. The policy sets out, in particular, the limits of the gap between the duration of liabilities and the duration of the related assets. The Investments and Corporate Actuarial Services departments are jointly responsible for applying this policy and ensure that the practices in place enable controlling and monitoring interest rate risk. In addition, they may use, as required, rebalancing techniques to correct or improve the matching status.

The non-matching of cash flows would have no impact on net income in the event that interest rates fluctuate within the limits considered to establish actuarial liabilities; however, interest rate fluctuations outside these limits would have an impact on the Company's net income.

The Company uses an actuarial liabilities calculation model for minimum guarantees offered under segregated fund contracts. Based on this model, actuarial liabilities are calculated using the current interest rate curve, and a change in current interest rates would have a direct impact on the value of the liabilities and therefore on net income. The Company has implemented a hedging program for its segregated fund products in order to minimize the impact of changes in interest rates on its net income.

The following table shows the estimated impact on net income of a change in interest rates as well as the estimated impact on equity. The impact on equity stems from net income as well as from fixed-income securities classified as available-for-sale assets that are not backing actuarial liabilities. The change in the fair value of these securities is presented in other comprehensive income, which is accumulated in equity, but does not affect net income.

	2016		2015	
	Net income	Equity	Net income	Equity
Impact of a 1% increase in interest rates	\$ 42.5	\$ (104.8)	\$ 41.4	\$ (116.2)
Impact of a 1% decrease in interest rates	\$ (68.9)	\$ 78.4	\$ (45.5)	\$ 112.0

## Foreign exchange risk management

Foreign exchange risk is the risk of potential loss related to the impact of changes in exchange rates on all structural positions and related hedges.

The majority of the Company's transactions are conducted in Canadian dollars. It may however choose investment strategies that expose it to foreign exchange risk. To ensure that this risk is properly controlled and its exposure is limited, the Company has set up limits for foreign exchange risk in one of its policies, which are monitored by a compliance officer under the supervision of the Strategic Asset Allocation Committee. In addition, the Company uses, in particular, derivative financial instruments such as forward exchange contracts to properly control this risk. As at December 31, 2016, the Company's exposure to foreign exchange risk was \$709.1M (\$617.3M as at December 31, 2015).

### Price risk management

Price risk is the risk of potential loss resulting from a change in the market value of assets [shares, commodities, real estate properties and index-linked assets (inflation, carbon, etc.)] but not resulting from a change in interest or foreign exchange rates or in the credit quality of a counterparty.

### Management of price risk related to stock markets

Stock market price fluctuations could have an impact on the Company's net income, particularly with regard to minimum guarantees offered under segregated fund contracts whose value is influenced by market fluctuations. A hedging program is in place to mitigate the effects of market volatility. For all other products offered, the effect of stock market price fluctuations on liabilities-backing assets is fully or partially offset by changes in the corresponding actuarial liabilities and therefore has no or little impact on net income.

The impact on equity stems from common shares classified as available-for-sale assets that are not backing actuarial liabilities and are sensitive to stock market fluctuations. The change in the fair value of these shares is presented in other comprehensive income, which is accumulated in equity, but does not affect net income.

#### Management and framework for price risk related to stock markets

The following table shows the estimated impact of stock market price fluctuations on net income and equity.

	2016		2015	
	Net income	Equity	Net income	Equity
Impact of a 15% increase in stock market prices	\$ (15.3)	\$ 104.4	\$ (12.1)	\$ 93.3
Impact of a 15% decrease in stock market prices	\$ (13.6)	\$ (133.2)	\$ (13.4)	\$ (118.8)

# COMMITMENTS, GUARANTEES AND CONTINGENT LIABILITIES

# A) COMMITMENTS AND FINANCIAL GUARANTEES

The following table shows the maximum potential amount of future payments under guarantees and the contractual amount of commitments the Company has granted to third parties. These amounts represent the Company's maximum cash outflows, without taking into account the amounts it could possibly recover through collateral held, insurance policies or other credit risk mitigation methods. They do not necessarily represent future cash requirements since several of these guarantees and commitments will expire or terminate without being funded. The maximum risk of loss in the event of complete default by third parties is substantially greater than the amount recognized in the Consolidated Balance Sheet.

The amounts shown in the following table represent the maximum exposure to credit risk for financial instruments whose maximum risk differs from the value recognized. Other financial instruments presented in the Consolidated Balance Sheet expose the Company to a credit risk. For such instruments, the maximum exposure to credit risk is equal to their carrying amount.

	2016	2015
Financial guarantees		
Credit default swaps	\$ 577.4	\$ 636.6
Guarantees	5.9	28.3
Commitments		
Credit commitments and other	170.9	74.6
	\$ 754.2	\$ 739.5

#### Credit default swaps

In the normal course of its invesment activities, the Company entered into credit default swaps on investment securities and undertook to assume the credit risk for the bonds that constitute the underlying assets for these swaps. The guarantee given is to provide partial or total payment for one security or a group of securities in the event of a payment default by the issuer. The maximum amount of this guarantee is equal to the notional amount of the swap. The amounts that could be required to be paid depend on the nature of the default and the recovery rates of the securities in collection. These swaps mature at various dates through 2021.

#### Guarantees and letters of credit

In the normal course of business, guarantees and letters of credit are irrevocable commitments issued, as a third party, by financial institutions on behalf of the Company should the Company not meet its obligations to third parties. Letters of credit issued on behalf of the Company amounted to \$6.0M (\$7.7M as at December 31, 2015).

# **Credit commitments**

Credit commitments represent unused portions of authorizations to extend credit in the form of loans, guarantees or letters of credit.

## Indemnification commitments

In the normal course of its operations, the Company enters into agreements containing indemnification provisions. These indemnifications are normally related to purchasing contracts, service agreements, outsourcing agreements, lease agreements, netting agreements and asset or share transfer contracts as well as contracts entered into with directors or officers. Under these agreements, the Company may be liable for indemnifying a counterparty if certain events occur, such as amendments to statutes and regulations (including tax rules) as well as to disclosed financial positions, the existence of undisclosed liabilities, and losses resulting from third-party activities or as a result of third-party litigation. The indemnification provisions vary from one contract to the next. In several cases, no predetermined amount or limit is stated in the contract, and future events that would trigger a payment are difficult to foresee. Therefore, the maximum amount that the Company could be required to pay counterparties cannot be estimated. In the past, payments made under these indemnification agreements have been immaterial.

## Indemnification of directors and officers

The Company will indemnify its directors and officers as well as any person who, at its request, acts in that capacity for another entity, in the event a claim or lawsuit is filed against them. The Company maintains liability insurance policies for its directors and officers. Due to the nature of these indemnities, it is not possible to give a reasonable estimate of the amount the Company could be required to pay. No specific liability has been recorded with respect to these indemnities.

# B) FINANCIAL ASSETS PLEDGED AND HELD AS COLLATERAL

In the normal course of business, the Company pledges assets and enters into asset pledge agreements in accordance with the customary terms and conditions for its regular lending, borrowing and trading activities recognized in the Consolidated Balance Sheet. The following table shows the carrying amount of the Company's financial assets pledged as collateral for liabilities or contingent liabilities as well as the fair value of assets from third parties held as collateral or repledged.

	December 31, 2016	December 31, 2015
Financial assets of the Company pledged as collateral		
Cash and money market securities	\$ 83.2	\$ 31.0
Bonds	576.1	806.4
	659.3	837.4
Assets from third parties		
Assets held as collateral that may be sold or repledged	663.4	671.1
Less: Assets not sold or not repledged	663.4	394.4
	_	276.7
	659.3	1,114.1
Use of financial assets:		
Commitments related to securities sold under repurchase agreements and to securities lent or borrowed	541.0	758.1
Transactions on derivative financial instruments	118.3	79.3
Other	_	276.7
	\$ 659.3	\$ 1,114.1

# C) CONTINGENT LIABILITIES

The Company is involved in various litigation matters and lawsuits in the normal course of business. It is not currently possible to assess the outcome of certain of these litigation matters and lawsuits, the timing of such outcomes as well as the potential impact on the Company's financial position. In management's opinion, the fair value of the contingent liabilities resulting from such litigation matters and lawsuits, to the extent it can be measured, could have an impact on the Company's profit or loss for a specific period, but would not have a significant adverse impact on its financial position.

# NOTE 22 LEASES

# **LEASES – AS LESSOR**

# **Operating leases**

As at December 31, future minimum payments to be received under leases for space related to real estate properties are detailed as follows:

	2016	2015
Under 1 year	\$ 99.7	\$ 82.7
1 to 5 years	329.1	269.0
Over 5 years	352.6	208.3
Total future minimum lease payments	\$ 781.4	\$ 560.0

# **RELATED PARTY DISCLOSURES**

# A) RELATED PARTY TRANSACTIONS

In the normal course of business, the Company carries out transactions with Desjardins Group entities. All these transactions were entered into under normal market terms and conditions and were initially recognized at fair value.

Income is derived from the sale of life and health insurance and investment products, while expenses consist primarily of management fees, security custody fees, as well as compensation and administrative fees paid to the Desjardins caisse network for distributing the Company's products.

The balances for related party transactions are as follows:

	2016							2015							
		Parent ompany <sup>1</sup>	sig	ntities with Inificant fluence <sup>2</sup>	Other related parties <sup>3</sup>	Total		Parent ompany <sup>1</sup>	sig	entities with gnificant fluence <sup>2</sup>		Other related parties <sup>3</sup>		Total	
Assets															
Cash and money market securities	\$	198.4	\$	49.4	\$ 313.9	\$ 561.7	\$	_	\$	41.5	\$	159.4	\$	200.9	
Bonds		_		_	_	_		_		_		18.2		18.2	
Shares		_		_	164.7	164.7		_		_		153.4		153.4	
Securities borrowed or purchased under reverse repurchase agreements		_		_	257.3	257.3		_		_		152.8		152.8	
Derivative financial instruments		_		_	3.3	3.3		_		_		1.7		1.7	
Other loans and investments		_		3.2	_	3.2		_		3.2		_		3.2	
Other assets		0.5		6.7	47.1	54.3		_		3.8		26.9		30.7	
Segregated fund net assets		_		_	979.8	979.8		_		_		784.5		784.5	
	\$	198.9	\$	59.3	\$ 1,766.1	\$2,024.3	\$	_	\$	48.5	\$	1,296.9	\$	1,345.4	
Liabilities															
Commitments related to securities lent or sold under															
repurchase agreements	\$	_	\$	_	\$ 385.8	\$ 385.8	\$	_	\$	_	\$	172.4	\$	172.4	
Derivative financial instruments		_		_	0.9	0.9		_		_		0.8		0.8	
Other liabilities		171.1		175.3	108.6	455.0		111.2		28.0		28.3		167.5	
Long-term debt		_		_	0.6	0.6		_		_		0.6		0.6	
Preferred share liabilities		700.0			_	700.0		700.0		_		_		700.0	
	\$	871.1	\$	175.3	\$ 495.9	\$1,542.3	\$	811.2	\$	28.0	\$	202.1	\$	1,041.3	
Other															
Guarantees given	\$	_	\$	_	\$ 385.8	\$ 385.8	\$	_	\$	_	\$	172.4	\$	172.4	
Guarantees received	\$	_	\$	_	\$ 257.3	\$ 257.3	\$	_	\$	_	\$	152.8	\$	152.8	

<sup>&</sup>lt;sup>1</sup> The parent company is Desjardins Financial Corporation Inc.

<sup>&</sup>lt;sup>2</sup> Entities with significant influence are the Desjardins caisses.

<sup>&</sup>lt;sup>3</sup> Other related parties include the other Desjardins Group entities and investment funds.

# Profit or loss items arising from related party transactions

	2016							2015								
	Parent company <sup>1</sup>		ntities with gnificant fluence <sup>2</sup>		,	Total	Parent company <sup>1</sup>		Entities with significant influence <sup>2</sup>		Other related parties <sup>3</sup>		Total			
Income																
Premiums	\$ _	\$	71.7	\$ 161.7	\$	233.4	\$	_	\$	75.8	\$	154.9	\$	230.7		
Net investment income	_		2.1	78.5		80.6		_		4.1		69.7		73.8		
Other income	2.5		48.6	532.9		584.0		_		_		3.7		3.7		
	2.5		122.4	773.1		898.0		_		79.9		228.3		308.2		
Operating expenses	\$ 16.4	\$	82.0	\$ 595.4	\$	693.8	\$	18.7	\$	79.4	\$	242.9	\$	341.0		

<sup>&</sup>lt;sup>1</sup> The parent company is Desjardins Financial Corporation Inc.

# B) KEY MANAGEMENT PERSONNEL COMPENSATION

The Company's key management personnel comprises the members of its Board of Directors and its Management Committee. These individuals have the authority and responsibility for planning, directing and controlling the activities of the Company. The compensation of the Company's key management personnel amounted to \$10.4M (\$8.7M in 2015). In addition to the compensation paid to key management personnel, these individuals also carry out routine transactions with the Company regarding insurance and savings products. These transactions are entered into under terms and conditions equivalent to those of arm's length transactions and are initially recognized at fair value.

<sup>&</sup>lt;sup>2</sup> Entities with significant influence are the Desjardins caisses.

<sup>&</sup>lt;sup>3</sup> Other related parties include the other Desjardins Group entities and investment funds.

# NOTE 24 OPERATING EXPENSES

For the years ended December 31, operating expenses are detailed as follows:

	2016	2015
Salaries and fringe benefits	\$ 411.5	\$ 337.8
Professional and management fees	708.6	390.7
Depreciation of fixed assets and amortization of intangible assets	14.5	14.3
Interest	16.6	18.6
Other	157.2	77.8
	\$1,308.4	\$ 839.2

# NOTE 25 ACQUISITIONS

# A) YEAR ENDED DECEMBER 31, 2016

On January 1, 2016, the Company acquired all the shares of two entities under common control: Desjardins Investments Inc. (DI), which is active in the design and administration of various individual and group savings products, and Desjardins Investment Product Operations Inc. (DIPO), which is active in the processing and administration of savings and investment accounts for specialized products. The shares of these companies were acquired in consideration for common shares (1,860,465 for DIPO) issued to the sole shareholder of the Company, Desjardins Financial Corporation Inc.

These transactions meet the definition of business combinations of entities under control, and the assets acquired and liabilities assumed were accounted for at the carrying amount for the ultimate parent company. This business combination was accounted for prospectively. The following table presents the carrying amount of assets acquired and liabilities assumed as at the acquisition date.

	DI	DIPO	Total
ASSETS			
Investments			
Cash and cash equivalents	\$ 242.9	\$ 52.1	\$ 295.0
Other loans and investments	5.6	_	5.6
	248.5	52.1	300.6
Other assets	7.8	1.7	9.5
Deferred tax assets	1.9	17.7	19.6
Total assets	\$ 258.2	\$ 71.5	\$ 329.7
LIABILITIES			
Other liabilities			
Compensation payable on sales	\$ 51.1	\$ _	\$ 51.1
Deferred income on market-linked guaranteed investments	126.4	_	126.4
Other	32.5	21.9	54.4
	210.0	 21.9	231.9
Net defined benefit plan liabilities	6.9	46.9	53.8
Total liabilities	\$ 216.9	\$ 68.8	\$ 285.7
Net assets acquired in exchange for shares	\$ 41.3	\$ 2.7	\$ 44.0

Since the acquisition, the contribution of DI to the Company's income and net income was \$497.3M and \$82.7M, respectively, while the contribution of DIPO to income and net income was \$82.2M and nil, respectively.

# B) YEAR ENDED DECEMBER 31, 2015

On January 1, 2015, the Company completed the acquisition of all the Canadian life and health insurance businesses of State Farm Mutual Automobile Insurance Company (State Farm) as well as its Canadian mutual fund and accident and health insurance product distribution companies. The acquisition of the life and health insurance businesses was carried out by transferring assets and assuming liabilities, while the acquisition of the other businesses was carried out by purchasing company shares. With this acquisition, the Company strengthens its position in the life and health insurance industry in Canada, realizes economies of scale and benefits from a new distribution network.

The following table presents the fair value of the identifiable assets acquired and liabilities assumed as at the acquisition date.

Assets	
Cash and cash equivalents	\$ 6.0
Bonds	1,127.8
Contract loans	78.4
Accrued net investment income	6.3
Intangible assets	45.8
Other assets	8.5
	\$ 1,272.8
Liabilities	
Actuarial liabilities	\$ 1,077.2
Other amounts payable under insurance contracts	154.4
Other liabilities	22.2
Deferred tax liabilities	9.3
	\$ 1,263.1
Net identifiable assets acquired	9.7
Goodwill resulting from the combination	2.8
Total consideration	\$ 12.5
Cash and cash equivalents acquired	6.0
Net cash used for the acquisition	6.5
	\$ 12.5

Goodwill is attributable to synergies that should result from the acquisition of the Canadian life and health insurance businesses of State Farm by the Company.

As at December 31, 2015, the contribution of State Farm to the Company's income and net income amounted to \$189.4M and \$55.3M, respectively.

During the year ended December 31, 2015, costs of \$7.0M directly attributable to the acquisition of State Farm were recognized under "Operating expenses" in the Consolidated Statement of Net Income.

# **CONSOLIDATED FIVE-YEAR SUMMARY**

For the years ended December 31 (in M\$, unless otherwise indicated)

	2016	2015	2014	2013	2012
PROFITABILITY AND CAPITALIZATION					
Net income	504.5	448.4	295.0	382.0	210.6
Operating income	606.4	542.8	354.2	488.0	252.9
Equity	3,023.1	2,607.9	2,281.6	2,259.6	1,850.1
Return on shareholder equity	17.9%	18.3%	13.0%	18.6%	11.5%
BUSINESS GROWTH					
Insurance in force	300,789.1	291,644.3	253,395.1	241,510.5	232,344.8
Net premiums					
Insurance premiums	3,880.0	3,766.1	3,508.4	3,357.0	3,104.2
Annuity premiums	336.3	297.0	379.8	306.3	266.3
Total	4,216.3	4,063.1	3,888.2	3,663.3	3,370.5
Net savings sales	5,046.7	621.8	715.5	248.6	168.3
ASSETS UNDER MANAGEMENT AND ADMINISTRATION					
Assets under management					
General funds	24,751.1	23,656.1	21,406.1	19,281.1	19,222.2
Segregated funds	11,956.8	9,776.5	8,705.5	7,260.2	6,075.1
Mutual funds (Desjardins Funds)	27,623.0	-	-	-	-
Market-linked guaranteed investments	18,927.3	_		_	
Total assets under management	83,258.2	33,432.6	30,111.6	26,541.3	25,297.3
Assets under administration	13,214.7	12,316.7	11,144.3	10,242.3	9,050.3
Total assets under management and administration	96,472.9	45,749.3	41,255.9	36,783.6	34,347.6
INVESTMENT QUALITY					
Bonds					
Rated A or higher	83.4%	85.3%	85.9%	84.7%	87.5%
OTHER INFORMATION					
Number of employees	4,798	3,801	4,077	3,923	3,850
Number of representatives and brokers	10,880	10,390	9,731	9,083	8,466

The 2012 data were restated at fair value after the change to the fair value method of accounting for investment property in 2012 and again after the adoption of amendments to International Accounting Standard 19 – Employee Benefits in 2013.

# **GOVERNANCE PROGRAM**

To ensure sound and prudent management and compliance with regulatory requirements, the Board of Directors (the "Board") of Desjardins Financial Security (the "Company") adopted a governance policy that is mandatory for all its subsidiaries. The policy is the cornerstone of the governance program, which covers strategies and procedures specific to the Company, taking into account all applicable legal and regulatory standards.

# **BOARD RESPONSIBILITIES**

The Board is responsible for setting up and evaluating the governance program. It ensures that the ongoing strategic planning process is accomplished with a focus on achieving the Company's mission.

The Board also oversees the allocation of responsibilities between itself and senior management and ensures accountability. The Board forms any committees needed to meet legal requirements or fulfill its own responsibilities. It establishes and reviews the mandates for any such committees, appoints their members and receives regular reports from their chairs. The Board also adopts the mandate of the Company's management committee and oversees the succession plan for the Company's executives.

The Board is responsible for ensuring that the Company operates in compliance with legal and regulatory requirements. It also ensures that there is independent, effective, ongoing oversight of the Company's operations, so that the effectiveness of control mechanisms and the reliability of reports and financial results can be verified.

Within the scope of its oversight, control and accountability responsibilities, the Board approves the charter of the Audit and Risk Management Committee, which is responsible for overseeing the financial reporting process. The Board also approves the choice of external auditors.

The Board approves risk management policies for the Company's operations and appoints a chief risk officer. It also approves and enforces risk tolerance levels and limits established according to the Company's risk appetite.

The Board maintains a compliance program that defines and takes into consideration important non-compliance risks. To that end, it also approves a compliance policy and appoints a chief compliance officer.

The Board introduces mechanisms to ensure that members remain independent and impartial in the evaluation of the Board and its committees. Onboarding and training programs are in place to ensure board members are aware of their duties and responsibilities to the Company and to continually improve their knowledge.

# EXECUTIVE COMMITTEE RESPONSIBILITIES

Further to the delegation of board authority, the Executive Committee has all the powers of the Board over the Company's affairs, except for any the Board has reserved for itself or that it must carry out according to applicable legislation.

The Executive Committee makes a recommendation to the Board regarding board members' duties and responsibilities. It oversees governance matters, assesses mechanisms necessary to ensure effective and efficient governance practices and recommends measures to fulfil its mandate. The Executive Committee also submits to the Board policies and broad directions in human resources.

# AUDIT AND RISK MANAGEMENT COMMITTEE RESPONSIBILITIES

The Audit and Risk Management Committee oversees the financial reporting and risk management processes. It also sees to the quality and integrity of the financial information presented and published according to International Financial Reporting Standards (IFRS) and ensures that proper accounting practices are followed.

It ensures the efficiency of the internal controls system, risk management practices, and internal and external auditing processes.

The Audit and Risk Management Committee is responsible for ensuring that management has an effective internal control system in place for financial reporting, safeguarding of assets, fraud detection and compliance.

The Audit and Risk Management Committee also monitors the independence of the external auditor, the Desjardins Group Chief Monitoring Officer, the Risk Management Officer, the Chief Compliance Officer and the Appointed Actuary.

# ETHICS AND PROFESSIONAL CONDUCT COMMITTEE RESPONSIBILITIES

The Ethics and Professional Conduct Committee adopts and enforces the rules set out in the Company's Code of Ethics and Professional Conduct and is required to advise the Board of any serious violation to any of these rules. The Ethics and Professional Conduct Committee must assess situations and dilemmas that are brought to its attention according to the values, principles and rules of ethics and professional conduct and issue notices, observations and recommendations on how to proceed. It reviews transactions with entities associated with the Company and ensures that they are conducted at arm's length.

# INVESTMENT COMMITTEE RESPONSIBILITIES

The Investment Committee takes an active role in reviewing and approving the Company's investment strategy and any associated risks. It oversees the monitoring and control mechanisms that ensure investments are handled in a proactive and prospective manner. It examines and makes recommendations on the Company's investment policies to the Board and to the Audit and Risk Management Committee, ensures the policies are enforced and reviews their effectiveness, and sees to it that management reviews the policies as needed. The Investment Committee must ensure that the investment policies cover all types of investments made by the Company. It also implements internal control mechanisms to ensure that investments comply with the Company's policies and procedures and with legal and regulatory requirements.

# **UPDATES IN 2016**

Following the restructuring in 2016, the Company's governance policy, the Audit and Risk Management Committee's charter and the mandates of the Executive Committee, Ethics and Professional Conduct Committee, Investment Committee and Management Committee have been revised.

# **CORPORATE INFORMATION**

# **BOARD OF DIRECTORS**

Directors in office as at December 31, 2016

### **CHAIR**

## Jean-Robert Laporte, BA, LLL

Saint-Charles-Borromée, Quebec Roy Laporte inc., avocats

Secretary of the Board of Directors Fédération des caisses Desjardins du Québec

President of the Lanaudière Regional Council (Desjardins)

Vice-Chair of the Board of Directors Caisse Desjardins de Joliette

#### **VICE-CHAIR**

### Francine Martel-Vaillancourt, FCPA, FCA, ASC

Saint-Laurent-de-l'Île-d'Orléans, Quebec Chair of the Departmental Audit and Evaluation Committee Shared Services Canada

Member of the Board of Management Canada Revenue Agency

# **BOARD MEMBERS**

## René Bégin, FCPA, FCA

Lévis, Quebec

Partner, President and CEO

Lemieux Nolet, comptables professionnels agréés LLP

Chair of the Board of Directors

Caisse Desjardins de Lévis

Vice-President of the Québec-Ouest and Rive-Sud Regional Council (Desjardins)

#### Kathleen Bilodeau, FP

Quebec City, Quebec

General Manager

Caisse Desjardins de Sillery—Saint-Louis-de-France

Member of the Québec-Ouest and Rive-Sud Regional Council (Desjardins)

# Robert Blais, FSA FCIA

Westmount, Quebec

Member of the Board of Directors and

the audit committee and the investment committee

Teachers' Pension Plan Corporation, Newfoundland and Labrador

# Claudia Champagne, PhD, MSc

Sherbrooke, Quebec

Associate Professor of Finance

Université de Sherbrooke

Member of the Board of Directors

Caisse Desjardins des Deux-Rivières de Sherbrooke

### Johanne Girard, CPA, CGA, MBA, CISA, ADM.A

Laval. Ouebec

Internal Auditor

Hydro-Québec

Member of the Board of Supervision

Caisse Desjardins du Nord de Laval

#### Johanne Marceau

Drummondville, Quebec

Vice-President of the Centre-du-Québec Regional Council (Desjardins)

Chair of the Board of Directors

Caisse Desjardins de Drummondville

Member of the Board of Directors

Fondation de l'Université du Québec à Trois-Rivières

Commerce Drummond

# **Normand Provost, ASC**

Brossard, Quebec Vice-Chair of the Board of Directors and Member of human resources committee Fondation de l'Entrepreneurship

Member of the Board of Directors and Member of the Audit Committee Québecor inc.

Member of the Supervisory Board and Member of the Remuneration and Human Resources Committee Keolis

## Michel Séguin, CHRP

Outremont, Quebec Professor, École des sciences de la gestion Université du Québec à Montréal

President

Advisory commission on governance and cooperative life (Desjardins)

Member of the Board of Directors Caisse Desjardins de Mercier-Rosemont

President Services Praxie inc.

# Jacques St-Aubin

Hawkesbury, Ontario Member of the Board of Directors Caisse populaire de Hawkesbury Ltée

Member of the Board of Directors Fédération des caisses populaires de l'Ontario

Member of the Ontario Regional Council

# Robert St-Aubin, FCPA, FCA

Repentigny, Quebec Managing Partner Demers Beaulne LLP

# Laura M. Talbot, MBA, FCPA, FCMA, ICDD

Kingston, Ontario President Talbot Allan Consulting Group

Board member of:

Pension and Investment Management Committee – CPA Canada Canadian Nuclear Safety Commission Canada Border Services Agency Waste Diversion Ontario Awlington Park Inc.

# **BOARD COMMITTEES**

# **EXECUTIVE COMMITTEE**

**Jean-Robert Laporte** Chair

Francine Martel-Vaillancourt (Vice-Chair) Normand Provost Robert St-Aubin

# **INVESTMENT COMMITTEE**

**Normand Provost** 

Chair

René Bégin Kathleen Bilodeau Robert Blais (observer) Jean-Robert Laporte Johanne Marceau

# **AUDIT AND RISK MANAGEMENT COMMITTEE**

Robert St-Aubin

Chair

Robert Blais Claudia Champagne Francine Martel-Vaillancourt Laura M. Talbot

# **ETHICS AND PROFESSIONAL CONDUCT COMMITTEE**

Michel Séguin

Chair

Johanne Girard Jacques St-Aubin

# **COMPANY MANAGEMENT**

# Guy Cormier, MBA

President and CEO, Desjardins Group CEO, Desjardins Financial Security

#### Gregory Chrispin, CFA, ICDD

Executive Vice-President, Wealth Management and Life and Health Insurance, Desjardins Group
President and COO, Desjardins Financial Security

### Raynald Bisson

Executive Vice-President, Human Resources

### Nathalie Bouchard, FSA, FCIA

Executive Vice-President, Corporate Actuarial Services

#### David Charbonneau, ASA

Executive Vice-President, Group Retirement Savings

### François Cholette, LLB

Vice-President, Legal Affairs

### **Richard Cloutier**

Executive Vice-President, Information Technology

#### Christian Cyr, MBA, ASA

Executive Vice-President, Performance

## Josée Dixon, CEBS, CAAS

Executive Vice-President, Group and Business Insurance

# François Drouin, CPA, CA

Executive Vice-President, Finance

## Linda Fiset, MBA, FLMI

Executive Vice-President, Life and Health Insurance Distribution, Caisse Network

### Vincent Hogue, MSc

Senior Executive Vice-President, Brokerage and Private Management

## Éric Landry, MBA (Fin.)

Executive Vice-President, Investment Solutions

# André Langlois, FSA, FCIA

Executive Vice-President, Individual Insurance

## Radek Loudin, CFA

Vice-President, Compliance

# Bill Packham, CPA, CA

Executive Vice-President, National Business Development

## Nicolas Richard, MSc, CFA

Executive Vice-President, Investments

# Mario Robitaille, FSA, FCIA

Executive Vice-President, Insurance Risk

### Alain Thauvette, CPA, CA

Senior Executive Vice-President, Life and Health Insurance

### Pauline Toulouse, BSc

Executive Vice-President, Investment Product Services and Operations

# **CONTACT INFORMATION**

# **MAIN OFFICES – QUEBEC AND ONTARIO**

#### **Head office**

200 rue des Commandeurs Lévis QC G6V 6R2 418-838-7800 1-877-828-7800

# **Quebec City**

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# Montreal

Complexe Desjardins 150 rue Sainte-Catherine Ouest Montreal QC H2X 3Y2 514-350-8700 1-866-647 5013

### Toronto

95 St. Clair Avenue West Toronto ON M4V 1N7 416-926-2700 1-877-906-5551

# **REGIONAL OFFICES – OTHER PROVINCES**

#### ATLANTIC CANADA

### Halifax

1400–99 Wyse Road Dartmouth NS B3A 4S5 902-466-8881 1-800-567-8881

### St. John's

Village Shopping Centre 108–510 Topsail Road St. John's NL A1E 2C2 709-747-8473 1-800-567-8881

### WESTERN CANADA

# Winnipeg

1405–363 Broadway Winnipeg MB R3C 3N9 204-989-4350 1-888-942-3383

# **Calgary**

115–6835 Railway Street SE Calgary AB T2H 2V6 403-398-2470 1-877-398-2470

Bow Valley Square III 2450–255 5th Avenue SW Calgary AB T2P 3G6 403-216-5800 1-800-661-8666

### Edmonton

10215 178 Street Edmonton AB T5S 1M3 780-822-2293

### Vancouver

1050–401 West Georgia Street Vancouver BC V6B 5A1 604-718-4410 1-800-667-6267

2288–555 West Hastings Street Vancouver BC V6B 4N6 604-718-4431 1-877-718-4422 www.dfsin.ca

# **WEBSITES**

**Desjardins Financial Security / Desjardins Insurance** www.desjardinslifeinsurance.com

SFL / SFL Investments www.sflinvestment.ca

Desjardins Financial Security Independent Network / Desjardins Financial Security Investments

Assistel www.assistel.com/en/

**Desjardins Group** www.desjardins.com

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